### Oracle® Database

Client Installation Guide

10g Release 1 (10.1) for UNIX Systems: AIX-Based Systems, hp HP-UX, hp Tru64 UNIX, Linux, and Solaris Operating System

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Oracle Database Client Installation Guide, 10g Release 1 (10.1) for UNIX Systems: AIX-Based Systems, hp HP-UX, hp Tru64 UNIX, Linux, and Solaris Operating System

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If you have problems with the software, please contact your local Oracle Support Services Center.

## **Preface**

This guide describes how to install and configure Oracle Client 10*g* release 1 (10.1) on UNIX systems.

### **Audience**

This guide is intended for anyone responsible for installing Oracle Client 10g release 1 (10.1) on a single UNIX system.

### **Documentation Accessibility**

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## **Terminology**

The names for UNIX operating systems have been shortened in this guide, as follows:

Operating System	Abbreviated Name	
AIX-Based Systems	AIX	
hp HP-UX PA-RISC (64-bit)	HP-UX	
hp HP-UX Itanium	<b>Note:</b> Where the information for HP-UX is different on a particular architecture, this is noted in the text.	
hp Tru64 UNIX	Tru64 UNIX	
Linux x86	Linux	
Linux Itanium IBM zSeries Based Linux	<b>Note:</b> Where the information for Linux is different on a particular architecture, this is noted in the text.	
Solaris Operating System (SPARC)	Solaris	
Solaris Operating System (x86)	<b>Note:</b> Where the information for Solaris is different on a particular architecture, this is noted in the text.	

## **Typographic Conventions**

The following typographic conventions are used in this guide:

Convention	Description
monospace	Monospace type indicates UNIX commands, directory names, usernames, pathnames, and filenames.
italics	Italic type indicates variables, including variable portions of filenames. It is also used for emphasis and for book titles.
UPPERCASE	Uppercase letters indicate Structured Query Language (SQL) reserved words, initialization parameters, and environment variables.

## **Command Syntax**

UNIX command syntax appears in monospace font. The dollar character (\$), number sign (#), or percent character (%) are UNIX command prompts. Do not enter them as part of the command. The following command syntax conventions are used in this guide:

Convention	Description	
backslash \	A backslash is the UNIX command continuation character. It is used in command examples that are too long to fit on a single line. Enter the command as displayed (with a backslash) or enter it on a single line without a backslash:	
	<pre>dd if=/dev/rdsk/c0t1d0s6 of=/dev/rst0 bs=10b \ count=10000</pre>	
braces { }	Braces indicate required items: .DEFINE {macro1}	
brackets []	Brackets indicate optional items:	
	cvtcrt termname [outfile]	

Convention	Description
ellipses	Ellipses indicate an arbitrary number of similar items:
	CHKVAL fieldname value1 value2 valueN
italics	Italic type indicates a variable. Substitute a value for the variable:
	library_name
vertical line	A vertical line indicates a choice within braces or brackets:
	FILE filesize [K M]

### **Accessing Documentation**

The documentation for Oracle Client 10g release 1 (10.1) for UNIX systems includes platform-specific documentation and generic product documentation.

#### **Platform-Specific Documentation**

Platform-specific documentation includes information about installing and using Oracle products on particular platforms. The platform-specific documentation for this product is available in both Adobe portable document format (PDF) and HTML format on the product disc. To access the platform-specific documentation on disc:

- Use a Web browser to open the welcome.htm file in the top-level directory of the disc.
- **2.** For DVD-ROMs only, select the appropriate product link.
- **3.** Select the **Documentation** tab.

If you prefer paper documentation, then open and print the PDF files.

#### **Product Documentation**

Product documentation includes information about configuring, using, or administering Oracle products on any platform. The product documentation for Oracle Database 10*g* products is available in both HTML and PDF formats in the following locations:

- On the Oracle Database 10g Documentation Library CD-ROM
   To access the documentation from the CD-ROM, use a Web browser to view the index.htm file in the top-level directory on the disc.
- In the doc subdirectory on the Oracle Database 10g DVD-ROM

  To access the documentation from the DVD-ROM, use a Web browser to view the welcome. htm file in the top-level directory on the disc, then select the Oracle Database 10g Documentation Library link.
- Online on the Oracle Technology Network (OTN) Web site:

http://www.oracle.com/technology/documentation

#### **Related Documentation**

The platform-specific documentation for Oracle Database 10g products includes the following manuals:

- Oracle Database:
  - Oracle Database Release Notes (platform-specific)
  - Oracle Database Quick Installation Guide (platform-specific)
  - Oracle Database Installation Guide for UNIX Systems
  - Oracle Real Application Clusters Installation and Configuration Guide
  - Oracle Database Administrator's Reference for UNIX Systems
  - Oracle Procedural Gateway for APPC Installation and Configuration Guide for UNIX
  - Oracle Procedural Gateway for APPC User's Guide for UNIX
  - Oracle Procedural Gateway for APPC Messages Guide
  - Oracle Transparent Gateway for DRDA Installation and User's Guide for UNIX
- Oracle Client:
  - Oracle Database Client Quick Installation Guide (platform-specific)
  - Oracle Database Client Installation Guide for UNIX Systems
- Oracle Database 10g Companion CD:
  - Oracle Database Companion CD Installation Guide for UNIX Systems
  - Oracle Database Companion CD Quick Installation Guide (platform-specific)

Refer to the Oracle Database release notes for your platform for important information that was not available when this book was released. The release notes for Oracle Database 10g are updated regularly. You can get the most-recent version from OTN:

http://www.oracle.com/technology/documentation

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# **Installation Overview**

This chapter describes the different types of Oracle Client installations that you can perform, and issues that you should consider before installing the software. It includes information about the following topics:

- **Installation Overview**
- **Oracle Client Installation Types**
- **Installation Considerations**

#### **Installation Overview**

The Oracle Client installation process consists of four parts:

- **Planning your installation:** This chapter describes the Oracle products that you can install and issues that you must consider before starting the installation.
- Completing pre-installation tasks: Chapter 2 describes pre-installation tasks that you must complete before installing the product.
- **Installing software:** Chapter 3 describes how to use the Oracle Universal Installer to install this product.
- Completing post-installation tasks: Chapter 4 describes recommended and required post-installation tasks.

#### Oracle Client Installation Methods

You can choose different installation methods to install Oracle Client, as follows:

- Interactive Installation Methods
- Automated Installation Methods Using Response Files

#### Interactive Installation Methods

When you use the interactive method to install Oracle Client, the Installer displays a series of screens that enable you to specify all of the required information to install the Oracle Client software.

### Automated Installation Methods Using Response Files

By creating a response file and specifying this file when you start the Installer, you can automate some or all of the Oracle Client installation. These automated installation methods are useful if you need to perform multiple installations on similarly configured systems or if the system where you want to install the software does not have X Window system software installed.

When you use a response file, you can run the Installer in the following modes, depending on whether you specify all of the required information or not:

- **Silent Mode:** The Installer runs in silent mode if you use a response file that specifies all required information. None of the Installer screens are displayed.
- Suppressed Mode: The Installer runs in suppressed mode if you do not specify all required information in the response file. The Installer displays only the screens that prompt for the information that you did not specify.

For more detailed information about these modes and about how to complete an installation using response files, see Appendix B.

### **Oracle Client Installation Types**

You can choose one of the following installation types when installing Oracle Client:

- **Administrator:** Enables applications to connect to an Oracle database on the local system or on a remote system. It also provides tools that allow you to administer an Oracle database.
- **Runtime:** Enables applications to connect to an Oracle database on the local system or on a remote system.

- **Custom:** Allows you to select individual components from the list of Administrator and Runtime components.
- **Instant Client:** Enables you to install only the shared libraries required by Oracle Call Interface (OCI), Oracle C++ Call Interface (OCCI), or Java database connectivity (JDBC) OCI applications. This installation type requires much less disk space than the other Oracle Client installation types.

**See Also:** For more information about Instant Client, see the *Oracle* Call Interface Programmer's Guide or the Oracle Database JDBC Developer's Guide and Reference.

#### Installation Considerations

This section contains information that you should consider before deciding how to install this product. It contains the following sections:

- Hardware and Software Certification
- Multiple Oracle Homes

#### Hardware and Software Certification

The platform-specific hardware and software requirements included in this installation guide were current at the time this guide was published. However, because new platforms and operating system software versions might be certified after this guide is published, review the certification matrix on the Oracle MetaLink Web site for the most up-to-date list of certified hardware platforms and operating system versions. The Oracle *MetaLink* Web site is available at the following URL:

http://metalink.oracle.com

If you do not have a current Oracle Support Services contract, you can access the same information from the following Web site:

http://www.oracle.com/technology/support/metalink/content.html

### **Multiple Oracle Homes**

This product supports multiple Oracle homes. This means that you can install this release or previous releases of the software more than once on the same system, in different Oracle home directories.

#### Installing the Software on a System with an Existing Oracle Installation

You must install this product into a new Oracle home directory. You cannot install products from one release of Oracle Client into an Oracle home directory of a different release. For example, you cannot install release 10.1 software into an existing Oracle9i Oracle home directory. If you attempt to install this release into an Oracle home directory that contains software from an earlier Oracle release, the installation fails.

You can install this release more than once on the same system provided that each installation is installed in a separate Oracle home directory.

# **Pre-installation Tasks**

This chapter describes the tasks that you must complete before you start the Oracle Universal Installer. It includes information about the following tasks:

- Log In to the System as root
- Check the Hardware Requirements
- Check the Software Requirements
- Create Required UNIX Group and User
- **Identify Required Software Directories**
- Identify or Create an Oracle Base Directory
- Configure the oracle User's Environment

### Log In to the System as root

Before you install the Oracle software, you must complete several tasks as the root user. To log in as the root user, complete one of the following procedures:

**Note:** Unless you intend to complete a silent-mode installation, you must install the software from an X Window System workstation, an X terminal, or a PC or other system with X server software installed.

For more information about silent-mode installations, see Appendix B.

- If you are installing the software from an X Window System workstation or X terminal:
  - Start a local terminal session, for example, an X terminal (xterm).
  - If you are not installing the software on the local system, enter the following command to enable remote hosts to display X applications on the local X server:

```
$ xhost +
```

**3.** If you are not installing the software on the local system, use the ssh, rlogin, or telnet command to connect to the system where you want to install the software:

```
$ telnet remote_host
```

**4.** If you are not logged in as the root user, enter the following command to switch user to root:

```
$ su - root
password:
```

If you are installing the software from a PC or other system with X server software installed:

**Note:** If necessary, see your X server documentation for more information about completing this procedure. Depending on the X server software that you are using, you may need to complete the tasks in a different order.

- **1.** Start the X server software.
- Configure the security settings of the X server software to permit remote hosts to display X applications on the local system.
- Connect to the remote system where you want to install the software and start a terminal session on that system, for example, an X terminal (xterm).
- If you are not logged in as the root user on the remote system, enter the following command to switch user to root:

```
$ su - root
password:
```

### **Check the Hardware Requirements**

The system must meet the following minimum hardware requirements:

- 256 MB of physical RAM
- 512 MB of swap space
- 400 MB of disk space in the /tmp directory
- Between 180 MB and 1.9 GB of disk space for the Oracle software, depending on the installation type and platform

To ensure that the system meets these requirements, follow these steps:

To determine the physical RAM size, enter one of the following commands:

Platform	Command
AIX	# /usr/sbin/lsattr -E -l sys0 -a realmem
HP-UX	<pre># grep "Physical:" /var/adm/syslog/syslog.log</pre>
Linux	<pre># grep MemTotal /proc/meminfo</pre>
Solaris	<pre># /usr/sbin/prtconf   grep "Memory size"</pre>
Tru64 UNIX	# /bin/vmstat -P   grep "Total Physical Memory"

If the size of the physical RAM installed in the system is less than the required size, you must install more memory before continuing.

To determine the size of the configured swap space, enter one of the following commands:

Platform	Command
AIX	# /usr/sbin/lsps -a
HP-UX	# /usr/sbin/swapinfo -a
Linux	# grep SwapTotal /proc/meminfo
Solaris	# /usr/sbin/swap -s
Tru64 UNIX	# /sbin/swapon -s

If necessary, see your operating system documentation for information about how to configure additional swap space.

- To determine the amount of disk space available in the /tmp directory, enter one of the following commands:
  - HP-UX:
    - # bdf /tmp
  - Other operating systems:
    - # df -k /tmp

If there is less than 400 MB of disk space available in the /tmp directory, complete one of the following steps:

- Delete unnecessary files from the /tmp directory to achieve the required disk space.
- Set the TEMP and TMPDIR environment variables when setting the oracle user's environment (described later).
- Extend the file system that contains the /tmp directory. If necessary, contact your system administrator for information about extending file systems.
- To determine the amount of free disk space on the system, enter one of the following commands:
  - HP-UX:
    - # bdf
  - Other operating systems:
    - # df -k

The following table shows the approximate disk space requirements for software files for each installation type:

Platform	Installation Type	Requirement for Software Files (MB)
AIX	Instant Client	150
	Administrator	1900
	Runtime	1000
	Custom (maximum)	1800
HP-UX	Instant Client	150
	Administrator	1500
	Runtime	1000
	Custom (maximum)	1400
Linux x86 and	Instant Client	110
Linux Itanium	Administrator	650
	Runtime	350
	Custom (maximum)	650
zSeries Linux	Instant Client	180
	Administrator	800
	Runtime	600
	Custom (maximum)	800
Solaris	Instant Client	150
	Administrator	1000
	Runtime	600
	Custom (maximum)	850

Platform	Installation Type	Requirement for Software Files (MB)
Tru64 UNIX	Instant Client	150
	Administrator	1900
	Runtime	1000
	Custom (maximum)	1800

To determine whether the system architecture can run the software, enter one of the following commands:

**Note:** If you do not see the expected output, you cannot install the software on this system.

Platform	Command	Expected Output
AIX	<pre># /usr/bin/getconf HARDWARE_BITMODE</pre>	64
HP-UX	# /bin/getconf KERNEL_BITS	64
Linux (x86 and Itanium)	# grep "model name" /proc/cpuinfo	This command displays the processor type. Verify that the processor architecture matches the Oracle software release that you want to install.
Solaris	# /bin/isainfo -kv	SPARC systems:
		64-bit sparcv9 kernel modules
		x86 systems:
		32-bit i386 kernel modules

### **Check the Software Requirements**

Depending on your operating system, see one of the following sections for information about checking the software requirements:

- Checking the Software Requirements on AIX on page 2-6
- Checking the Software Requirements on HP-UX on page 2-8
- Checking the Software Requirements on Linux on page 2-13
- Checking the Software Requirements on Solaris on page 2-18
- Checking the Software Requirements on Tru64 UNIX on page 2-22

#### Checking the Software Requirements on AIX

Check that the required software and patches are installed on the system.

#### **Check for Required Software**

Depending on the products that you intend to install, verify that the following software is installed on the system. The procedure following the table describes how to check these requirements.

Installation Type or Product	Requirement
All installations	Operating system version and maintenance level:
	AIX 5L version 5.2, Maintenance Level 1 or higher
	Operating system filesets:
	bos.adt.base bos.adt.lib bos.adt.libm bos.perf.libperfstat bos.perf.perfstat bos.perf.proctools
Oracle JDBC/OCI Drivers	You can use the following optional IBM JDK versions with the Oracle JDBC/OCI drivers, however they are not required for the installation:
	■ JDK 1.4.1.1 (64-bit)
	■ JDK 1.3.1.11 (32-bit)
	■ JDK 1.2.2.18
	Note: IBM JDK 1.4.1.2 (32-bit) is installed with this release.
Pro*C/C++,	C for AIX Compiler V6.0.0.4:
Oracle Call Interface, Oracle C++ Call Interface, Oracle XML Developer's Kit	vac.C
(XDK)	VisualAge C++ Compiler V6.0:
	vacpp.cmp.core
Pro*COBOL	Micro Focus Server Express 2.2
Pro*FORTRAN	IBM XL Fortran Compiler V8.1:
	xlfcmp xlfrte
SQL*Module for Ada	OC Systems PowerAda 5.3 or higher
	<b>Note:</b> For more information about OC Systems and PowerAda 5.3, see the following Web site:
	http://www.ocsystems.com/contact.html

To ensure that the system meets these requirements, follow these steps:

**1.** To determine which version of AIX is installed, enter the following command:

```
# oslevel -r
```

If the operating system version is lower than AIX 5.2.0.0 Maintenance Level 1 (5200-01), upgrade your operating system to this level. AIX 5L version 5.2 maintenance packages are available from the following Web site:

http://www-912.ibm.com/eserver/support/fixes/

2. To determine whether the required filesets are installed and committed, enter a command similar to the following:

```
# lslpp -1 bos.adt.base bos.adt.lib bos.adt.libm bos.perf.perfstat \
bos.perf.libperfstat bos.perf.proctools
```

If a fileset is not installed and committed, then install it. See your operating system or software documentation for information about installing filesets.

#### **Check for Required Patches**

Depending on the products that you intend to install, verify that the following patches are installed on the system. The procedure following the table describes how to check these requirements.

Installation Type or	
Product	Requirement
All installations	Authorized Problem Analysis Reports (APARs):
	■ IY43980: libperfstat.h not ANSI-compliant
	■ IY44810: DSI IN BMRECYCLE
	■ IY45462: Definition of isnan() in math.h incorrect
	■ IY45707: J2 READAHEAD/CIO INTERACTION
	■ IY46214: dropping partial connections leaves them on so_q0
	■ IY46605: exec of 32 bit application can fail on 64 bit kernel
	■ IY48525: SDK 1.4.1 32-BIT SR1: CA141-20030930
	■ IY51801: race condition in aio_nwait_timeout
	The following program technical fix (PTF) is required if you intend to use ASM for database file storage:
	U496549: bos.rte.aio.5.2.0.15
Pro*C/C++,	PTFs required for VisualAge C compiler:
Oracle Call Interface, Oracle C++ Call Interface, Oracle XML Developer's Kit (XDK)	U489726: vac.C.6.0.0.4 (or later)
Pro*FORTRAN	APARs required for XL Fortran:
	IY39855: INTERNAL APAR FOR XLF COMPILER PTF 8.1.0.3
Oracle JDBC/OCI Drivers	<b>Note:</b> These APARs are required only if you are using the associated JDK version.
	APARs required for JDK 1.4.1.1 (64-bit):
	■ IY48526: SDK 1.4.1 64-BIT SR1: CAIX64141-20030930
	APARs required for JDK 1.3.1.11 (32-bit):
	■ IY47055: SDK 1.3.1 32-BIT PTF: CA131-20030630A
	APARs required for JDK 1.2.2.18:
	■ IY40034: SDK 1.2.2 PTF: CA122-20030115

To ensure that the system meets these requirements, follow these steps:

1. To determine whether an APAR is installed, enter a command similar to the following:

```
# /usr/sbin/instfix -i -k "IY43980 IY44810 IY45462 IY45707 IY46214 IY46605 \
 IY48525 IY51801"
```

If an APAR is not installed, download it from the following Web site and install it:

```
http://www-912.ibm.com/eserver/support/fixes/
```

**2.** To determine whether a PTF is installed, enter a command similar to the following:

```
# lslpp -l -B U489726 U485561 ...
```

If a PTF is not installed, download it from the following Web site and install it:

```
http://www-912.ibm.com/eserver/support/fixes/
```

3. To continue completing pre-installation tasks, go to the "Create Required UNIX Group and User" section on page 2-24.

#### Checking the Software Requirements on HP-UX

Check that the required software and patches are installed on the system.

#### **Check for Required Software**

Depending on the products that you intend to install, verify that the following software is installed on the system. The procedure following the table describes how to check these requirements.

Installation Type or	
Product	Requirement
All installations	Operating system version:
	■ PA-RISC (64-bit) systems:
	HP-UX 11i (11.11) PA-RISC
	■ Itanium systems:
	HP-UX 11i v2 (11.23)
Pro*C/C++,	HP-UX 11i (11.11):
Oracle Call Interface, Oracle C++ Call Interface,	HP C/ANSI C Compiler (B.11.11.08):
Oracle XML Developer's Kit	C-ANSI-C
(XDK)	HP aC++ Compiler (C.03.50):
	ACXX
	HP-UX 11i v2 (11.23):
	HP C/ANSI C Compiler (C.05.50):
	C-ANSI-C
	HP aC++ Compiler (C.05.50):
	ACXX
Pro*COBOL	Micro Focus Server Express 2.2 or higher

Installation Type or	Deminement
Product	Requirement
Pro*FORTRAN	HP-UX 11i (11.11):
	HP Fortran 90 Compiler (B.11.11.71):
	FORTRAN90
	HP-UX 11i v2 (11.23):
	HP Itanium Fortran 90 Compiler (B.11.23):
	FORTRAN90
Oracle JDBC/OCI Drivers	You can use the following optional Java SDK versions with the Oracle JDBC/OCI drivers, however they are not required for the installation:
	HP-UX 11i (11.11):
	■ Java SDK 1.3.1.02 with the JNDI extension
	Java SDK 1.2.2.09
	HP-UX 11i v2 (11.23):
	Java SDK 1.3.1.09
	<b>Note:</b> Java SDK 1.4.2.00 (PA-RISC) or 1.4.1.03 (Itanium) is installed with this release.
Oracle Net protocol support	DCE (B.11.11.10):
for DCE (PA-RISC only)	DCE-C-Tools DCE-CDS-Server DCE-Core DCE-Core
	DCE-CoreTools DCE-SEC-Server

To ensure that the system meets these requirements, follow these steps:

1. To determine which version of HP-UX is installed, enter the following command:

```
# uname -a
HP-UX hostname B.11.11 U 9000/800 109444686 unlimited-user license
```

In this example, the version of HP-UX 11i is 11.11.

2. To determine whether a bundle, product, or fileset is installed, enter a command similar to the following, where *level* is bundle, product, or fileset:

```
# /usr/sbin/swlist -l level | more
```

If a required bundle, product, or fileset is not installed, you must install it. See your operating system or software documentation for information about installing products.

#### **Check for Required Patches**

Depending on the products that you intend to install, verify that the following patches are installed on the system. The procedure following the table describes how to check these requirements.

**Note:** There may be more recent versions of the patches listed installed on the system. If a listed patch is not installed, determine whether a more recent version is installed before installing the version listed.

Installation Type or Product	Requirement
All installations	Quality Pack bundle:
	HP-UX 11i (11.11):
	HP-UX 11i Quality Pack (GOLDQPK11i), June 2003 or later:
	GOLDAPPS11i GOLDBASE11i
	HP-UX 11i v2 (11.23):
	None currently required
All installations	Patches for HP-UX 11i (11.11):
	■ PHCO_28123: cumulative SAM patch
	■ PHKL_29198: Psets Enablement Patch; top(1)
	■ PHNE_28476: Cumulative STREAMS Patch
	■ PHNE_28923: LAN product cumulative patch
	■ PHSS_28871: ld(1) and linker tools cumulative patch
	■ PHSS_28880: HP aC++ -AA runtime libraries (aCC A.03.50)
	Patches for HP-UX 11i v2 (11.23):
	<ul> <li>PHSS_29658: Aries cumulative patch</li> </ul>
	<ul> <li>PHSS_29660: linker + fdp cumulative patch</li> </ul>
All installations	Patches for JDK on HP-UX 11i (11.11):
	<ul> <li>PHCO_26331: mountall cumulative patch, Dev IDs enabler</li> </ul>
	<ul> <li>PHCO_29109: Pthread enhancement and fixes</li> </ul>
	<ul> <li>PHKL_25468: eventport (/dev/poll) pseudo driver</li> </ul>
	■ PHKL_25842: Thread Abort
	<ul> <li>PHKL_25993: thread nostop for NFS, rlimit, Ufalloc fix</li> </ul>
	<ul> <li>PHKL_25994: Thread NOSTOP, Psets Enablement, Ufalloc</li> </ul>
	<ul> <li>PHKL_25995: ufalloc;VxFS3.5;SPP fragmentation</li> </ul>
	<ul> <li>PHKL_26468: Shared synchronization performance support</li> </ul>
	<ul> <li>PHKL_28489: copyin EFAULT, LDCD access type</li> </ul>
	<b>Note:</b> See the following Web site for information about additional patches that might be required by JDK 1.4.2:
	http://www.hp.com/products1/unix/java/patches/index.html

Installation Type or Product	Requirement
Pro*C/C++,	Patches for HP-UX 11i (11.11):
Oracle Call Interface, Oracle C++ Call Interface,	■ PHSS_29484: ANSI C compiler B.11.11.08 cumulative patch
Oracle XML Developer's Kit (XDK)	■ PHSS_29485: +O4/PBO Compiler B.11.11.08 cumulative patch
	Patches for HP-UX 11i v2 (11.23):
	■ PHSS_29655: aC++ Compiler (A.05.52)
	■ PHSS_29656: HP C Compiler (A.05.52)
	<ul> <li>PHSS_29657: u2comp/be/plugin library Patch</li> </ul>
Pro*FORTRAN	Patches for HP-UX 11i v2 (11.23):
	PHSS_29663: Fortran Product Patch, v2.7 to v2.8
Oracle Net protocol support	Patches for HP-UX 11i (11.11):
for DCE (PA-RISC only)	■ PHSS_28386: HP DCE/9000 1.8 DCE Client IPv6 patch
	■ PHSS_28387: HP DCE/9000 1.8 Server/DevTools cum. patch
	■ PHSS_28388: HP DCE/9000 1.8 Integrated Login cum. patch
	■ PHSS_29669: HP DCE/9000 1.8 DCE Client IPv6 patch

To ensure that the system meets these requirements, follow these steps:

1. On PA-RISC systems only, enter the following command to determine whether the HP-UX 11i Quality Pack is installed:

```
# /usr/sbin/swlist -l bundle | grep GOLD
```

If the Quality Pack is not installed, or if the date is before June 2003, download the latest Quality Pack from the following Web site and install it:

http://www.software.hp.com/SUPPORT\_PLUS/qpk.html

**2.** To determine whether a patch is installed, enter a command similar to the following:

```
# /usr/sbin/swlist -l patch | grep PHSS_28880
```

Alternatively, to list all installed patches, enter the following command:

```
# /usr/sbin/swlist -l patch | more
```

If a required patch is not installed, download it from the following Web site and install it:

```
http://itresourcecenter.hp.com
```

If the Web site shows a more recent version of the patch, download and install that version.

#### **Create Required Symbolic Links**

**Note:** This task is required only if the Motif 2.1 Development Environment package (X11MotifDevKit.MOTIF21-PRG) is not installed.

To allow you to successfully relink Oracle products after installing this software, enter the following commands to create required X library symbolic links in the /usr/lib directory:

```
# cd /usr/lib
# ln -s libX11.3 libX11.sl
# ln -s libXIE.2 libXIE.sl
# ln -s libXext.3 libXext.sl
# ln -s libXhp11.3 libXhp11.sl
# ln -s libXi.3 libXi.sl
# ln -s libXm.4 libXm.sl
# ln -s libXp.2 libXp.sl
# ln -s libXt.3 libXt.sl
# ln -s libXtst.2 libXtst.sl
```

To continue completing pre-installation tasks, go to the "Create Required UNIX Group and User" section on page 2-24.

#### Checking the Software Requirements on Linux

Check that the required software and patches are installed on the system.

#### **Check for Required Software**

Depending on the system architecture, verify that the software listed in one of the following tables is installed on the system:

- Table 2–1, "Software Requirements for Installations on x86 Systems"
- Table 2–2, "Software Requirements for Installations on Itanium Systems"
- Table 2–3, "Software Requirements for Installations on zSeries Systems"

Additionally, depending on the products that you intend to install or use, verify that the software listed in Table 2–4, "Product-Specific Software Requirements for Linux Systems" is installed.

The procedure following the tables describes how to check these requirements.

Table 2–1 Software Requirements for Installations on x86 Systems

Item	Requirement
Operating system	One of the following operating system versions:
	<ul> <li>Red Hat Enterprise Linux AS/ES 2.1 (Update 3 or higher)</li> </ul>
	<ul> <li>Red Hat Enterprise Linux AS/ES 3 (Update 2 or higher)</li> </ul>
	<ul> <li>SUSE Linux Enterprise Server (SLES) 8 (service pack 3 or higher)</li> </ul>
	<ul> <li>SUSE Linux Enterprise Server 9</li> </ul>
Kernel version	The system must be running the following kernel version (or a higher version):
	Red Hat Enterprise Linux 2.1:
	2.4.9, errata 34 (for example 2.4.9-e.34)
	Red Hat Enterprise Linux 3:
	2.4.21-15.EL
	SUSE Linux Enterprise Server 8:
	2.4.21-138
	SUSE Linux Enterprise Server 9:
	2.6.5-7.5

Table 2–1 (Cont.) Software Requirements for Installations on x86 Systems

Item	Requirement
Packages	The following packages (or higher versions) must be installed:
	Red Hat Enterprise Linux 2.1:
	make-3.79.1 glibc-2.2.4-32 gcc-2.96-128 gcc-c++-2.96-128 libstdc++-2.96-128 openmotif-2.1.30-11
	Red Hat Enterprise Linux 3:
	make-3.79.1 gcc-3.2.3-34 glibc-2.3.2-95.20 compat-db-4.0.14-5 compat-gcc-7.3-2.96.128 compat-libstdc++-7.3-2.96.128 compat-libstdc++-devel-7.3-2.96.128 openmotif21-2.1.30-8 setarch-1.3-1
	SUSE Linux Enterprise Server 8:
	make-3.79.1 gcc-3.2.2-38 gcc-c++-3.2.2-38 openmotif-2.2.2-124 SUSE Linux Enterprise Server 9:
	-
	gcc-3.3.3-43 gcc-c++-3.3.3-43 glibc-2.3.3-98 libaio-0.3.98-18 libaio-devel-0.3.98-18 make-3.80 openmotif-libs-2.2.2-519.1

Table 2–2 Software Requirements for Installations on Itanium Systems

Item	Requirement
Operating system	One of the following operating system versions:
	<ul> <li>Red Hat Enterprise Linux AS/ES 2.1 (Update 3 or higher)</li> </ul>
	<ul> <li>Red Hat Enterprise Linux AS/ES 3 (Update 1 or higher)</li> </ul>
	<ul> <li>SUSE Linux Enterprise Server (SLES) 8 (service pack 3 or higher)</li> </ul>
	<ul> <li>SUSE Linux Enterprise Server 9</li> </ul>

Table 2–2 (Cont.) Software Requirements for Installations on Itanium Systems

Item	Requirement
Kernel version	The system must be running the following kernel version (or a higher version):
	Red Hat Enterprise Linux 2.1:
	2.4.18, errata 37 (for example 2.4.18-e.37)
	Red Hat Enterprise Linux 3:
	2.4.21-4.EL
	SUSE Linux Enterprise Server 8:
	2.4.21-241
	SUSE Linux Enterprise Server 9:
	2.6.5-7.5
Packages	The following packages (or higher versions) must be installed:
	Red Hat Enterprise Linux 2.1:
	make-3.79.1 glibc-2.2.4-32 gcc-2.96-128 gcc-c++-2.96-128 libstdc++-2.96-128 openmotif-2.1.30-11 libaio-0.3.92-1 libaio-devel-0.3.92-1
	Red Hat Enterprise Linux 3:
	make-3.79.1 gcc-3.2.3-20 gcc-c++-3.2.3-20 glibc-2.3.2-95.3 compat-db-4.0.14-5 compat-gcc-7.3-2.96.128 compat-libstdc++-7.3-2.96.128 compat-libstdc++-devel-7.3-2.96.128 openmotif21-2.1.30-8 setarch-1.3-1
	SUSE Linux Enterprise Server 8:
	make-3.79.1 gcc-3.2.2-23 gcc-c++-3.2.2-23 glibc-2.2.5-161 openmotif-2.2.2-125
	SUSE Linux Enterprise Server 9:
	gcc-3.3.3-43 gcc-c++-3.3.3-43 glibc-2.3.3-98 libaio-0.3.98-18 libaio-devel-0.3.98-18 make-3.80

Software Requirements for Installations on zSeries Systems Table 2-3

Item	Requirement
Operating system	The following operating system version:
	<ul> <li>SUSE Linux Enterprise Server (SLES) 8 (service pack 3 or higher)</li> </ul>
Kernel version	The system must be running the following kernel version (or a higher version):
	SUSE Linux Enterprise Server 8:
	2.4.21-112
Packages	The following packages (or higher versions) must be installed:
	SUSE Linux Enterprise Server 8:
	gcc-3.2.2-29 gcc-c++-3.2.2-29 glibc-2.2.5-108 glibc-devel-32bit-8.1-9 libaio-0.3.15-106 make-3.79.1 binutils-2.14.90.0.5-41 openmotif-2.2.2-52

Table 2–4 Product-Specific Software Requirements for Linux Systems

Installation Type or	
Product	Requirement
Pro*C/C++, Oracle Call Interface, Oracle C++ Call Interface, Oracle XML Developer's Kit (XDK)	The version of GNU C and C++ compilers listed previously for your distribution is supported for use with these products.
	<b>Notes:</b> Intel C++ Compiler v7.1.0.28 or higher is also supported, however it is not required for installation. On Red Hat Enterprise Linux 3, OCCI is supported with both version 2.96 and version 3.2 of the GNU C++ compiler, however, version 3.2 is the default compiler version.
Pro*COBOL	The following products are certified for use with Pro*COBOL:
(x86 and zSeries systems only)	x86 systems:
only)	Micro Focus Server Express 2.2 or higher
	zSeries systems:
	■ Acucorp ACUCOBOL-GT 6.0 (31 or 64-bit)
	■ Micro Focus Server Express 4.0 SP1 (31 or 64-bit)
Oracle JDBC/OCI Drivers	On x86 systems only, you can use the following optional JDK version with the Oracle JDBC/OCI drivers, however it is not required for the installation:
	■ Sun JDK 1.3.1_09 with the JNDI extension
	<b>Note:</b> On x86 and Itanium systems, JDK 1.4.2_04 is installed with this release. On zSeries systems, JDK 1.4.2 (31-bit) is installed.

To ensure that the system meets these requirements, follow these steps:

To determine which distribution and version of Linux is installed, enter the following command:

```
# cat /etc/issue
```

**Note:** Only the distributions and versions listed in the previous table are supported. Do not install the software on other versions of Linux.

2. To determine whether the required kernel version is installed, enter the following command:

```
# uname -r
```

If the kernel version is lower than the required version, download and install the required version or a higher version from your Linux vendor's Web site.

To determine whether the required packages are installed, enter commands similar to the following:

```
# rpm -q package_name
```

If a package is not installed, install it from your Linux distribution media or download the required package version from your Linux vendor's Web site.

To continue completing pre-installation tasks, go to the "Create Required UNIX Group and User" section on page 2-24.

### **Checking the Software Requirements on Solaris**

Check that the required software and patches are installed on the system.

#### **Check for Required Software**

Depending on the products that you intend to install, verify that the following software is installed on the system. The procedure following the table describes how to check these requirements.

Installation Type or Product	Requirement
All installations	Operating system versions:
	SPARC systems:
	Solaris 8 or Solaris 9, 64-bit
	x86 systems:
	Solaris 9
	Operating system packages:
	SPARC and x86 systems:
	SUNWarc SUNWbtool SUNWhea SUNWlibm SUNWlibms SUNWsprot SUNWilof SUNWilof SUNWitos SU
Pro*C/C++, Oracle Call Interface, Oracle C++ Call Interface, Oracle XML Developer's Kit (XDK)	Sun ONE Studio 8 (C and C++ 5.5)
Pro*COBOL	The following products are certified for use with Pro*COBOL:
(SPARC only)	■ Micro Focus Server Express 2.2 or higher
	■ Acucorp ACUCOBOL-GT 5.2.0.1
	■ Acucorp ACUCOBOL-GT 6.1.0
Pro*FORTRAN (SPARC only)	Sun ONE Studio 8 (Fortran 95)

Installation Type or Product	Requirement
Oracle JDBC/OCI Drivers	You can use the following optional JDK versions with the Oracle JDBC/OCI drivers, however they are not required for the installation:
	<ul> <li>Sun Java 2 SDK Standard Edition 1.3.1_10 (SPARC) or 1.3.1_</li> <li>11 (x86) and the JNDI extension</li> </ul>
	<ul> <li>Sun Java 2 SDK Standard Edition 1.2.2_17 and the JNDI extension</li> </ul>
	Note: JDK $1.4.2\_01$ (SPARC) or $1.4.2\_04$ (x86) is installed with this release.

To ensure that the system meets these requirements, follow these steps:

1. To determine which version of Solaris is installed, enter the following command:

```
# uname -r
5.9
```

In this example, the version shown is Solaris 9 (5.9). If necessary, see your operating system documentation for information about upgrading the operating system.

2. To determine whether the required packages are installed, enter a command similar to the following:

```
# pkginfo -i SUNWarc SUNWbtool SUNWhea SUNWlibms SUNWsprot \
SUNWsprox SUNWtoo SUNWilof SUNWilcs SUNWil5cs SUNWxwfnt
```

If a package is not installed, then install it. See your operating system or software documentation for information about installing packages.

#### **Check for Required Patches**

Depending on the products that you intend to install, verify that the following patches are installed on the system. The procedure following the table describes how to check these requirements.

**Note:** The patch versions shown in the following table are minimum versions. Higher versions of the same patches are also supported.

Installation Type or Product	Requirement
All installations	Patches for Solaris 8 (SPARC only):
	All of the patches included in the J2SE Patch Cluster for Solaris 8:
	■ 108528-23, SunOS 5.8: kernel update patch
	■ 108652-66, X11 6.4.1: Xsun patch <sup>1</sup>
	■ 108773-18, SunOS 5.8: IIIM and X I/O Method patch <sup>1</sup>
	■ 108921-16, CDE 1.4: dtwm patch <sup>1</sup>
	■ 108940-53, Motif 1.2.7 and 2.1.1: Runtime lib. patch for Solaris 8 <sup>1</sup>
	■ 108987-13, SunOS 5.8: Patch for patchadd and patchrm
	■ 108989-02, /usr/kernel/sys/acctctl & //exacctsys patch
	■ 108993-18, SunOS 5.8: LDAP2 client, libc, lib. patch
	■ 109147-24, SunOS 5.8: linker patch
	■ 110386-03, SunOS 5.8: RBAC Feature Patch
	■ 111023-02, SunOS 5.8: /kernel/fs/mntfs and sparcv9/mntfs
	■ 111111-03, SunOS 5.8: /usr/bin/nawk patch
	■ 111308-03, SunOS 5.8: /usr/lib/libmtmalloc.so.1 patch
	■ 111310-01, SunOS 5.8: /usr/lib/libdhcpagent.so.1 patch
	■ 112396-02, SunOS 5.8: /usr/bin/fgrep patch
	The following additional patches:
	■ 111721-04, SunOS 5.8: Math Library (libm) patch
	■ 112003-03, SunOS 5.8: Unable to load fontset iso-1 or iso-15
	■ 112138-01, SunOS 5.8: usr/bin/domainname patch
All installations	Patches for Solaris 9 (SPARC):
	■ 112233-11, SunOS 5.9: Kernel Patch
	<ul> <li>111722-04, SunOS 5.9: Math Library (libm) patch</li> </ul>
	Patches for Solaris 9 (x86):
	■ 111713-06, SunOS 5.9_x86: Shared library patch for C++
	■ 111728-03, SunOS 5.9_x86: Math Library (libm) patch
	■ 112234-12, SunOS 5.9_x86: Kernel Patch
	■ 113986-08, SunOS 5.9_x86: linker Patch
	■ 115114-02, SunOS 5.9_x86: Patch for assembler
	■ 116013-02, SunOS 5.9_x86: ps utility patch (Available only from your local Sun solution center)

Installation Type or Product	Requirement		
Pro*C/C++,		Patches for Solaris 8 and Solaris 9 (SPARC):	
Pro*FORTRAN, Oracle Call Interface,		112758-02, dbx 7.1: Patch for S1S8CC Debugger	
Oracle C++ Call Interface,		112760-05, C 5.5: Patch for S1S8CC C compiler	
Oracle XML Developer's Kit (XDK)		112762-06, F95 7.1: Patch for S1S8CC Fortran 95 compiler	
(XDI)	•	112763-06, Compiler Common S1S8CC: Patch for S1S8CC C C++ F77 F95	
		113817-03, C++ 5.5: Patch for S1S8CC C++ compiler	
	•	113820-02, Compiler Common 7.1: Patch for S1S8CC Math Libraries	
	•	113823-03, ILD 4.1: Patch for S1S8CC Incremental Linker	
	Patches for Solaris 9 (x86):		
	•	112756-10, Patch for S1S8CC Sun Compiler Common 7.1 compiler backend_x86	
		112759-03, dbx 7.1_x86: Patch for S1S8CC Debugger	
		112761-07, C 5.5_x86: Patch for S1S8CC C compiler	
	•	113819-07, C++ 5.5_x86: Patch for S1S8CC C++ compiler	
	•	113821-01, Compiler Common 7.1_x86: Patch for S1S8CC Math Libraries	
	•	113825-02, ILD 4.1_x86: Patch for S1S8CC Incremental Linker	

<sup>&</sup>lt;sup>1</sup> This patch is not required for silent installations. For more information about silent installations, see Appendix B.

To ensure that the system meets these requirements, follow these steps:

To determine whether an operating system patch is installed, enter a command similar to the following:

# /usr/sbin/patchadd -p | grep patch\_number

If an operating system patch is not installed, download it from the following Web site and install it:

http://sunsolve.sun.com

To continue completing pre-installation tasks, go to the "Create Required UNIX Group and User" section on page 2-24.

# Checking the Software Requirements on Tru64 UNIX

Check that the required software and patches are installed on the system.

### **Check for Required Software**

Depending on the products that you intend to install, verify that the following software is installed on the system. The procedure following the table describes how to check these requirements.

Installation Type or Product	Requirement	
All installations	Operating system version:	
	HP Tru64 UNIX V5.1B	
	Software Development Kit (SDK) v 1.4.2 for the Tru64 UNIX Operating System for the Java Platform (JDK 1.4.2)	
	Operating system subsets:	
	OSFCMPLRS OSFLIBA OSFPGMR OSFSER OSFX11	
Oracle Net protocol support	DCE v4.3.1 or later:	
for DCE	DCECDS DECRTS DCESEC	
Pro*C/C++,	Compaq C Compiler V6.5-207 (dtk):	
Oracle Call Interface, Oracle C++ Call Interface,	DTCCMPLR	
Oracle XML Developer's Kit	Compaq C++ Version 6.5-014:	
(XDK)	CXXBASE CXXLIB CXXOLD	
Pro*COBOL	Micro Focus Server Express 2.2	
Pro*FORTRAN	Compaq Fortran 90 and 77 V5.4A:	
	DFABASE DFACOM DFARTL	
Oracle JDBC/OCI Drivers	You can use the following optional JDK versions with the Oracle JDBC/OCI drivers, however they are not required for the installation:	
	■ SDK v 1.3.1-5	
	■ SDK v 1.2.2-12	
	<b>Note:</b> SDK v 1.4.2 must be installed before you install the software.	

To ensure that the system meets these requirements, follow these steps:

To determine which version of Tru64 UNIX is installed, enter the following command:

```
# /usr/sbin/sizer -v
Compaq Tru64 UNIX V5.1B (Rev. 2650); Mon Nov 3 10:13:28 PST 200
```

In this example, the version shown is V5.1B. If necessary, see your operating system documentation for information about upgrading the operating system.

**2.** To determine whether Java SDK 1.4.2 is installed, enter the following command:

```
# /usr/sbin/setld -i JAVA142 | more
```

If Java SDK 1.4.2 is installed, this command displays the paths to all of the installed files. Note the path of the Java home directory. You must specify this value during the installation. The default path is:

```
/usr/opt/java142
```

If this command returns the message Unknown subset, Java SDK 1.4.2 is not installed. Download Java SDK 1.4.2-3 or higher from the following Web site and install it:

```
http://www.compaq.com/java/download/index.html
```

- 3. To determine whether the required software subsets are installed, enter one of the following commands:
  - To view the list of all software subsets installed on the system, enter the following command:

```
# /usr/sbin/setld -i | more
```

To determine whether a particular software subset is installed, enter a command similar to the following:

```
# /usr/sbin/setld -i | grep subsetname
```

If necessary, install the required software subset. If you require the Compaq C Compiler V6.5-207 (dtk), you can download it from the following Web site:

```
http://www.tru64unix.compaq.com/dtk/
```

#### **Check for Required Patches**

Depending on the products that you intend to install, verify that the following patches are installed on the system. The procedure following the table describes how to check these requirements.

Installation Type or Product	Requirement
All installations	Tru64 UNIX V5.1B Patch Kit 2 or higher:
	T64V51BB22AS0002-20030415
	The following patch kits are also required:
	<ul> <li>HP Tru64 UNIX 5.1B PK2 BL22 Fixes for AdvFS Panic in _ OtsMove; and Possible Memory Corruption:</li> </ul>
	T64KIT0020879-V51BB22-E-20031125
	■ HP Tru64 UNIX - Problem with IP Multicast Packets:
	T64KIT0019662-V51BB22-E-20030818
	<ul> <li>HP Tru64 UNIX V5.1B PK2 (BL22) ERP Kit - Fix for Multiple applications may be granted an exclusive lock on the same file:</li> </ul>
	T64KIT0021665-V51BB22-E-20040220
	<ul> <li>Tru64 UNIX V5.1B PK2/BL22 Early Release Patch - Fix for Potential Application Core Dump:</li> </ul>
	T64KIT0021681-V51BB22-E-20040223

To determine whether the required patch kits are installed, enter the following command:

# /usr/sbin/dupatch -track -type kit

If this command does not display the identifiers shown in the previous table for the required patch kits (or the identifier for a higher patch kit level), download the latest patch kit from the following Web site and install it (registration is required to access this Web site):

http://itrc.hp.com/service/patch/mainPage.do

# Create Required UNIX Group and User

Depending on whether this is the first time Oracle software is being installed on this system and on the products that you are installing, you may need to create the following UNIX group and user:

The Oracle Inventory group (oinstall)

You must create this group the first time you install Oracle software on the system. The usual name chosen for this group is oinstall. This group owns the Oracle inventory, which is a catalog of all Oracle software installed on the system.

**Note:** If Oracle software is already installed on the system, the existing Oracle Inventory group must be the primary group of the UNIX user that you use to install new Oracle software. The following sections describe how to identify an existing Oracle Inventory group.

The Oracle software owner user (oracle)

You must create this user the first time you install Oracle software on the system. This user owns all of the software installed during the installation. The usual name chosen for this user is oracle. This user must have the Oracle Inventory group as its primary group.

A single Oracle Inventory group is required for all installations of Oracle software on the system. After the first installation of Oracle software, you must use the same Oracle Inventory group for all subsequent Oracle software installations on that system. However, you can choose to create different Oracle software owner users for separate installations.

The following sections describe how to create the required UNIX user and group.

**Note:** The following sections describe how to create local users and groups. As an alternative to creating local users and groups, you could create the appropriate users and groups in a directory service, for example, Network Information Services (NIS). For information about using directory services, contact your system administrator or see your operating system documentation.

## Creating the Oracle Inventory Group

You must create the Oracle Inventory group if it does not already exist. The following subsections describe how to determine the Oracle Inventory group name, if it exists, and how to create it if necessary.

#### **Determine Whether the Oracle Inventory Group Exists**

When you install Oracle software on the system for the first time, the Installer creates the oraInst.loc file. This file identifies the name of the Oracle Inventory group and the path of the Oracle Inventory directory. To determine whether the Oracle Inventory group exists, enter the following command:

AIX, Linux x86, or Linux Itanium:

```
# more /etc/oraInst.loc
```

Other operating systems:

```
# more /var/opt/oracle/oraInst.loc
```

If the oraInst.loc file exists, the output from this command is similar to the following:

```
inventory_loc=/u01/app/oracle/oraInventory
inst_group=oinstall
```

The inst\_group parameter shows the name of the Oracle Inventory group (oinstall).

#### **Create the Oracle Inventory Group**

If the oraInst.loc file does not exist, create the Oracle Inventory group as follows, depending on your operating system:

- AIX:
  - **1.** Enter the following command:

```
# smit security
```

- **2.** Choose the appropriate menu items to create the oinstall group.
- **3.** Press F10 to exit.

Other operating systems:

Enter the following command to create the oinstall group:

# /usr/sbin/groupadd oinstall

### Creating the Oracle Software Owner User

You must create an Oracle software owner user in the following circumstances:

- If an Oracle software owner user does not exist, for example, if this is the first installation of Oracle software on the system
- If an Oracle software owner user exists, but you want to use a different UNIX user

#### **Determine Whether an Existing Oracle Software Owner User Exists**

To determine whether an Oracle software owner user named oracle exists, enter one of the following commands:

Solaris:

# id -a oracle

Other operating systems:

# id oracle

If the oracle user exists, the output from this command is similar to the following:

```
uid=440(oracle) gid=200(oinstall) groups=201(dba),202(oper)
```

If the user exists, determine whether you want to use the existing user or create a new user. If you want to use the existing user, ensure that the user's primary group is the Oracle Inventory group. See one of the following sections for more information:

**Note:** If necessary, contact your system administrator before using or modifying an existing user.

- If you want to use the existing Oracle software owner user, and the user's primary group is the Oracle Inventory group, see the "Identify Required Software Directories" section on page 2-28.
- To modify an existing user, see the "Modify an Existing Oracle Software Owner User" section on page 2-27.
- To create a new user, see the following section.

#### Create a New Oracle Software Owner User

If the Oracle software owner user does not exist or if you require a new Oracle software owner user, create it as follows, depending on your operating system. In the following procedure, use the user name oracle unless a user with that name already exists.

- AIX:
  - **1.** Enter the following command:
    - # smit security
  - 2. Choose the appropriate menu items to create the oracle user, specifying the following information:
    - In the **Primary GROUP** field, specify the Oracle Inventory group, for example oinstall.
    - In the **Group SET** field, specify any required secondary groups.

**Note:** The UID for the oracle user must be less than 65536.

- **3.** Press F10 to exit.
- **4.** Set the password of the oracle user:
  - # passwd oracle
- Other operating systems:
  - 1. To create the oracle user, enter a command similar to the following:
    - # /usr/sbin/useradd -g oinstall[ -G dba] oracle

#### In this command:

- The -g option specifies the primary group, which must be the Oracle Inventory group, for example oinstall
- The -G option specifies optional secondary groups
- **2.** Set the password of the oracle user:
  - # passwd oracle

See the "Identify Required Software Directories" section on page 2-28 to continue.

### Modify an Existing Oracle Software Owner User

If the oracle user exists, but its primary group is not oinstall, you can modify it as follows depending on your operating system:

- AIX:
  - **1.** Enter the following command:
    - # smit security
  - **2.** Choose the appropriate menu items to modify the oracle user.
  - 3. In the **Primary GROUP** field, specify the Oracle Inventory group, for example oinstall.

- **4.** In the **Group SET** field, specify any required secondary groups.
- **5.** Press F10 to exit.
- Other operating systems:

Enter a command similar to the following, specifying the primary group using the -g option and any required secondary groups using the -G option:

# /usr/sbin/usermod -q oinstall -G dba oracle

# **Identify Required Software Directories**

You must identify or create three directories for the Oracle software, as follows:

- Oracle base directory
- Oracle Inventory directory
- Oracle home directory

The following subsections describe the requirements for these directories.

### **Oracle Base Directory**

The Oracle base directory acts as a top-level directory for Oracle software installations. It is analogous to the C:\Oracle directory used for Oracle software installations on Windows systems. On UNIX systems, the Optimal Flexible Architecture (OFA) guidelines recommend that you use a path similar to the following for the Oracle base directory:

/mount\_point/app/oracle\_sw\_owner

#### In this example:

mount\_point is the mount point directory for the file system that will contain the Oracle software.

The examples in this guide use /u01 for the mount point directory. However, you could choose another mount point directory, /oracle or /opt/oracle for example.

oracle\_sw\_owner is the UNIX user name of the Oracle software owner, for example oracle.

You can use the same Oracle base directory for more than one installation or you can create separate Oracle base directories for different installations. If different UNIX users install Oracle software on the same system, each user must create a separate Oracle base directory. The following example Oracle base directories could all exist on the same system:

```
/u01/app/oracle
/u01/app/orauser
/opt/oracle/app/oracle
```

The following sections describe how to identify existing Oracle base directories that might be suitable for your installation and how to create a new Oracle base directory if necessary.

Regardless of whether you create a new Oracle base directory or decide to use an existing one, you must set the ORACLE\_BASE environment variable to specify the full path to this directory.

### **Oracle Inventory Directory**

The Oracle Inventory directory (oraInventory) stores an inventory of all software installed on the system. It is required by, and shared by, all Oracle software installations on a single system. The first time you install Oracle software on a system, the Installer prompts you to specify the path to this directory. Oracle recommends that you choose the following path:

oracle\_base/oraInventory

The Installer creates the directory that you specify and sets the correct owner, group, and permissions on it. You do not need to create it.

**Note:** All Oracle software installations rely on this directory. Make sure that you back it up regularly.

Do not delete this directory unless you have completely removed all Oracle software from the system.

### Oracle Home Directory

The Oracle home directory is the directory where you choose to install the software for a particular Oracle product. You must install different Oracle products, or different releases of the same Oracle product, in separate Oracle home directories. When you run the Installer, it prompts you to specify the path to this directory, as well as a name that identifies it. The directory that you specify must be a subdirectory of the Oracle base directory. Oracle recommends that you specify a path similar to the following for the Oracle home directory:

oracle\_base/product/10.1.0/client\_1

The Installer creates the directory path that you specify under the Oracle base directory. It also sets the correct owner, group, and permissions on it. You do not need to create this directory.

# Identify or Create an Oracle Base Directory

Before starting the installation, you must either identify an existing Oracle base directory or if required, create a new one. This section contains information about the following:

- Identifying an Existing Oracle Base Directory
- Creating a New Oracle Base Directory

**Note:** You can choose to create a new Oracle base directory, even if other Oracle base directories exist on the system.

### Identifying an Existing Oracle Base Directory

Existing Oracle base directories might not have paths that comply with OFA guidelines. However, if you identify an existing Oracle Inventory directory or existing Oracle home directories, you can usually identify the Oracle base directories, as follows:

Identify an existing Oracle Inventory directory

Enter the following command to view the contents of the oraInst.loc file:

- AIX, Linux x86, or Linux Itanium:

```
# more /etc/oraInst.loc
```

Other operating systems:

```
# more /var/opt/oracle/oraInst.loc
```

If the oraInst.loc file exists, the output from this command is similar to the following:

```
inventory_loc=/u01/app/oracle/oraInventory
inst_group=oinstall
```

The inventory\_loc parameter identifies the Oracle Inventory directory (oraInventory). The parent directory of the oraInventory directory is typically an Oracle base directory. In the previous example, /u01/app/oracle is an Oracle base directory.

Identify existing Oracle home directories

Enter the following command to view the contents of the oratab file:

Solaris:

```
# more /var/opt/oracle/oratab
```

Other operating systems:

```
# more /etc/oratab
```

If the oratab file exists, it contains lines similar to the following:

```
*:/u03/app/oracle/product/10.1.0/db_1:N
*:/opt/orauser/infra_904:N
*:/oracle/9.2.0:N
```

The directory paths specified on each line identify Oracle home directories. Directory paths that end with the user name of the Oracle software owner that you want to use are valid choices for an Oracle base directory. If you intend to use the oracle user to install the software, you could choose one of the following directories from the previous example:

```
/u03/app/oracle
/oracle
```

**Note:** If possible, choose a directory path similar to the first (/u03/app/oracle). This path complies with the OFA guidelines.

#### To continue:

- If an Oracle base directory exists and you want to use it, see the "Configure the oracle User's Environment" section on page 2-31.
  - When you are configuring the oracle user's environment later in this chapter, set the ORACLE\_BASE environment variable to specify the directory you chose.
- If an Oracle base directory does not exist on the system or if you want to create a new Oracle base directory, see the following section.

### Creating a New Oracle Base Directory

To identify an appropriate file system, follow these steps:

- Use the df -k command (or bdf command on HP-UX) to determine the free disk space on each mounted file system.
- From the display, identify a file system that has appropriate free space.
- Note the name of the mount point directory for the file system that you identified.

To create the Oracle base directory and specify the correct owner, group, and permissions for it, follow these steps:

Enter commands similar to the following to create the recommended subdirectories in the mount point directory that you identified and set the appropriate owner, group, and permissions on them:

```
# mkdir -p /mount_point/app/oracle_sw_owner
# chown -R oracle:oinstall /mount_point/app/oracle_sw_owner
# chmod -R 775 /mount_point/app/oracle_sw_owner
```

If the mount point you identified is /u01 and oracle is the user name of the Oracle software owner, the recommended Oracle base directory path is as follows:

```
/u01/app/oracle
```

2. When you are configuring the oracle user's environment later in this chapter, set the ORACLE\_BASE environment variable to specify this directory.

# Configure the oracle User's Environment

You run the Installer from the oracle account. However, before you start the Installer you must configure the environment of the oracle user. To configure the environment, you must:

- Set the default file mode creation mask (umask) to 022 in the shell startup file.
- Set the DISPLAY and ORACLE\_BASE environment variables.

To set the oracle user's environment, follow these steps:

- **1.** Start a new terminal session, for example, an X terminal (xterm).
- Enter the following command to ensure that X Window applications can display on this system:

```
$ xhost +
```

3. If you are not already logged in to the system where you want to install the software, log in to that system as the oracle user.

**4.** If you are not logged in as the oracle user, switch user to oracle:

```
$ su - oracle
```

**5.** To determine the default shell for the oracle user, enter the following command:

```
$ echo $SHELL
```

- **6.** Open the oracle user's shell startup file in any text editor:
  - Bash shell on Red Hat Enterprise Linux:

```
$ vi .bash_profile
```

Bourne shell (sh), Bash shell (bash), or Korn shell (ksh):

```
$ vi .profile
```

C shell (csh or tcsh):

```
% vi .login
```

7. Enter or edit the following line, specifying a value of 022 for the default file mode creation mask:

```
umask 022
```

- 8. If the ORACLE\_SID, ORACLE\_HOME, or ORACLE\_BASE environment variables are set in the file, remove the appropriate lines from the file.
- **9.** Save the file and exit from the editor.
- **10.** To run the shell startup script, enter one of the following commands:
  - Bash shell on Red Hat Enterprise Linux:

```
$ . ./.bash_profile
```

Bourne, Bash, or Korn shell:

```
$ . ./.profile
```

C shell:

```
% source ./.login
```

- 11. If you are not installing the software on the local system, enter a command similar to the following to direct X applications to display on the local system:
  - Bourne, Bash, or Korn shell:

```
$ DISPLAY=local_host:0.0 ; export DISPLAY
```

C shell:

```
% setenv DISPLAY local_host:0.0
```

In this example, <code>local\_host</code> is the host name or IP address of the system that you want to use to display the Installer (your workstation or PC).

**12.** If you determined that the /tmp directory has less than 400 MB of free disk space, identify a file system with at least 400 MB of free space and set the TEMP and

TMPDIR environment variables to specify a temporary directory on this file system:

- a. Use the df -k command (or bdf command on HP-UX) to identify a suitable file system with sufficient free space.
- **b.** If necessary, enter commands similar to the following to create a temporary directory on the file system that you identified, and set the appropriate permissions on the directory:

```
$ su - root
# mkdir /mount_point/tmp
# chmod a+wr /mount_point/tmp
```

- **c.** Enter commands similar to the following to set the TEMP and TMPDIR environment variables:
  - Bourne, Bash, or Korn shell:

```
$ TEMP=/mount_point/tmp
$ TMPDIR=/mount_point/tmp
$ export TEMP TMPDIR
```

C shell:

```
% setenv TEMP /mount_point/tmp
% setenv TMPDIR /mount_point/tmp
```

- 13. Enter commands similar to the following to set the ORACLE\_BASE environment variable:
  - Bourne, Bash, or Korn shell:

```
$ ORACLE_BASE=/u01/app/oracle
$ export ORACLE_BASE
```

C shell:

```
% setenv ORACLE_BASE /u01/app/oracle
```

In these examples, /u01/app/oracle is the Oracle base directory that you created or identified earlier.

- **14.** Enter the following command to ensure that the ORACLE\_HOME and TNS\_ ADMIN environment variables are not set:
  - Bourne, Bash, or Korn shell:

```
$ unset ORACLE HOME
$ unset TNS_ADMIN
```

C shell:

```
% unsetenv ORACLE_HOME
% unsetenv TNS_ADMIN
```

**Note:** If the ORACLE\_HOME environment variable is set, the Installer uses the value that it specifies as the default path for the Oracle home directory. However, if you set the ORACLE\_BASE environment variable, Oracle recommends that you unset the ORACLE\_HOME environment variable and choose the default path suggested by the Installer.

**15.** To verify that the environment has been set correctly, enter the following commands:

```
$ umask
$ env | more
```

Verify that the umask command displays a value of 22, 022, or 0022 and that the environment variables you set in this section have the correct values.

# **Installation Tasks**

This chapter describes how to start the Oracle Universal Installer and install Oracle products on your system. It includes information about the following topics:

**Note:** Review the information in Chapter 1, "Installation Overview" and complete the tasks listed in Chapter 2, "Pre-installation Tasks" before beginning the installation.

- **Installation Overview**
- Download Oracle Software from the OTN Web Site
- Copy the Oracle Client Software to a Hard Disk
- Install the Oracle Client Software

# **Installation Overview**

The Oracle Client software is available on disc (CD-ROM or DVD-ROM) or you can download it from the Oracle Technology Network (OTN) Web site. In most cases, you use the graphical user interface (GUI) provided by the Oracle Universal Installer to install the software. However, you can also use the Installer to complete silent-mode installations, without using the GUI. See Appendix B for information about silent-mode installations.

This chapter describes how to install Oracle Client from the product media or from the hard disk. To install the software from the hard disk, you must either download it from OTN and unpack it, or copy it from the discs, if you have them. See one of the following sections, depending on the method that you want to use:

- To copy the software to a hard disk, see the "Copy the Oracle Client Software to a Hard Disk" section on page 3-3.
- To install the software from disc or from an existing hard disk location, see the "Install the Oracle Client Software" section on page 3-4.
- To download the software from OTN, see the following section.

### Download Oracle Software from the OTN Web Site

This section describes how to download the installation archive files and extract them on your hard disk.

#### **Downloading the Installation Archive Files**

To download the installation archive files from OTN:

- 1. Use any browser to access the software download page on OTN:
  - http://www.oracle.com/technology/software/
- **2.** Navigate to the download page for the product that you want to install.
- On the download page, identify the required disk space by adding the file sizes for each required file.
  - The file sizes are listed next to the filenames.
- **4.** Select a file system with enough free space to store and expand the archive files. In most cases, the available disk space must be at least twice the size of all of the archive files.
- **5.** On the file system that you selected in step 4, create a parent directory for each product, for example OraClilOg, to hold the installation directories.
- **6.** Download all of the installation archive files to the directory that you created in step 5.
- 7. Verify that the files you downloaded are the same size as the corresponding files on OTN.

#### **Extracting the Installation Files**

To extract the installation archive files, perform the following steps:

- 1. If necessary, change directory to the directory that contains the downloaded installation archive files.
- To uncompress each file, enter a command similar to the following:

```
$ gunzip filename.cpio.gz
```

This command creates files with names similar to the following:

```
filename.cpio
```

To extract the installation files, enter commands similar to the following:

```
$ cpio -idmv < filename.cpio</pre>
```

**Note:** See the download page for information about the correct options to use with the cpio command on your platform.

Some browsers uncompress files while downloading them, but leave the .gz file extension. If these steps do not work, remove the .gz extension from the files and repeat step 3.

For each file, this command creates a subdirectory named Diskn, where n is the disk number identified in the filename.

When you have extracted all of the required installation files, see the "Install the Oracle Client Software" section on page 3-4.

# Copy the Oracle Client Software to a Hard Disk

If your system does not have a CD-ROM or DVD-ROM drive, you can copy the software from the disc to a file system on another system, then either mount that file system using NFS, or use FTP to copy the files to the system where you want to install the software.

To copy the contents of the disc to a hard disk:

Create a single directory on the hard disk to hold the Oracle software:

```
$ mkdir OraCli10g
```

**2.** Change directory to the directory you created in step 1:

```
$ cd OraCli10g
```

3. Create subdirectories for each installation disc with names similar to the following, where *n* is the disc number:

```
$ mkdir Diskn
```

**4.** Mount the disc, if it is not already mounted.

Some platforms automatically mount the disc when you insert it into the drive. If the disc does not mount automatically, see Appendix A for platform-specific information about mounting it.

5. Copy the contents of the mounted disc to the corresponding new subdirectory as follows:

\$ cp -R /directory\_path Disk1

In this example, /directory\_path is the CD-ROM mount point directory or the path of the client directory on the DVD-ROM. The following table lists typical mount point directories for each platform:

Platform	Mount Point
AIX, Tru64 UNIX	/cdrom
HP-UX	/SD_CDROM
Linux (Red Hat)	/mnt/cdrom
Linux (SUSE)	/media/cdrom
Solaris (mounted automatically)	/cdrom/cdrom0
Solaris (mounted manually)	/cdrom

### Install the Oracle Client Software

The following sections describe how to install the Oracle software:

- Reviewing Product-Specific Installation Guidelines
- Running the Oracle Universal Installer

### **Reviewing Product-Specific Installation Guidelines**

Review the following guidelines before starting the Installer:

Oracle Universal Installer

Do not use the Oracle Universal Installer from an earlier Oracle product release to install components from this release.

Installations on a Cluster

If Oracle Cluster Ready Services (CRS) and Oracle Real Application Clusters (RAC) are already installed on the system, the Installer displays the Specify Hardware Cluster Installation Mode screen. You must select Local Installation on this screen.

Re-installing Oracle Software

If you re-install Oracle software into an Oracle home directory where Oracle Client is already installed, you must also re-install any components that were installed before you began the re-installation.

## Running the Oracle Universal Installer

Start the Installer and install the software, as follows:

If you are installing the software from disc, mount the disc, if it is not already mounted.

Some platforms automatically mount the disc when you insert it into the drive. If the disc does not mount automatically, see Appendix A for platform-specific information about mounting it.

- If necessary, log in as the Oracle software owner user (oracle) and set the DISPLAY environment variable.
- To start the Installer, complete one of the following steps depending on the location of the installation files:
  - If the installation files are on disc, enter commands similar to the following, where *directory\_path* is the CD-ROM mount point directory or the path of the client directory on the DVD-ROM:

```
$ cd /tmp
$ /directory_path/runInstaller
```

If the installation files are on the hard disk, change directory to the Disk1 directory and enter the following command:

```
$ ./runInstaller
```

If the Installer does not appear, see the "X Windows Display Errors" section on page C-2 for information about troubleshooting.

- Use the following guidelines to complete the installation:
  - Follow the instructions displayed in the Installer windows. If you need additional information, click **Help**.
  - When the Installer prompts you to run a script with root privileges, enter a command similar to the following in a terminal where you are logged in as the root user, then click Continue or OK:

```
# /script_path/script_name
```

On Tru64 UNIX, when prompted for the JDK home directory, specify the location of JDK 1.4.2 on your system.

To determine the JDK home directory, enter the following command:

```
# /usr/sbin/setld -i JAVA142 | more
```

The default location is /usr/opt/java142.

**Caution:** The Oracle Universal Installer automatically installs the Oracle-supplied version of the Java Runtime Environment (JRE). This version is required to run Oracle Universal Installer and several Oracle assistants. Do not modify the JRE except by using a patch provided by Oracle Support Services.

If you encounter errors while installing or linking the software, see Appendix C for information about troubleshooting.

**5.** If you chose an installation type that runs Oracle Net Configuration Assistant (NetCA) in interactive mode, you must provide detailed information about configuring your network.

If you need assistance when using NetCA in interactive mode, click **Help** on any screen.

**Note:** If you chose a default installation, NetCA runs non-interactively.

- When all of the configuration tools have finished, click Exit, then click Yes to exit from the Installer.
- 7. See Chapter 4, "Post-installation Tasks" for information about tasks that you must complete after you have installed the software.

# **Post-installation Tasks**

This chapter describes how to complete post-installation tasks after you have installed the software. It includes information about the following topics:

- Required Post-installation Tasks
- Recommended Post-installation Tasks
- Required Product-Specific Post-installation Tasks

You must perform the tasks listed in the "Required Post-installation Tasks" section. Oracle recommends that you perform the tasks listed in the "Recommended Post-installation Tasks" section after all installations.

If you installed and intend to use any of the products listed in the "Required Product-Specific Post-installation Tasks" section, you must perform the tasks listed in the product-specific subsections.

**Note:** This chapter describes basic configuration only. See the *Oracle* Database Administrator's Reference for UNIX Systems and product-specific administration and tuning guides for more sophisticated configuration and tuning information.

# Required Post-installation Tasks

You must perform the tasks described in the following sections after completing an installation:

- Downloading and Installing Patches
- Running Oracle Enterprise Manager Java Console
- Connecting with Instant Client

## **Downloading and Installing Patches**

Check the Oracle Metalink Web site for required patches for your installation. To download required patches:

Use a Web browser to view the Oracle Metalink Web site:

http://metalink.oracle.com

**2.** Log in to Oracle*Metalink*.

**Note:** If you are not an Oracle *Metalink* registered user, click **Register** for MetaLink! and follow the registration instructions.

- **3.** On the main Oracle*Metalink* page, click **Patches**.
- Select **Simple Search**.
- **5.** Specify the following information, then click **Go**:
  - In the **Search By** field, choose Product or Family, then specify RDBMS Server.
  - In the **Release** field, specify the current release number.
  - In the **Patch Type** field, specify Patchset/Minipack.
  - In the **Platform or Language** field, select your platform.

# Running Oracle Enterprise Manager Java Console

In addition to using Oracle Enterprise Manager Database Control or Grid Control to manage an Oracle Database 10g database, you can also use the Oracle Enterprise Manager Java Console to manage databases from this release or previous releases. The Java Console is installed by the Administrator installation type.

**Note:** Oracle recommends that you use Grid Control or Database Control in preference to the Java Console when possible.

To start the Java Console, follow these steps:

- Set the ORACLE\_HOME environment variable to specify the Oracle home directory where you installed Oracle Client.
- Depending on your platform, set the shared library path environment variable for your system to include the following directories:

Platform	Environment Variable	Required Setting
AIX	LIBPATH	<pre>\$ORACLE_HOME/lib32:\$ORACLE_HOME/lib: \$LIBPATH</pre>
HP-UX	SHLIB_PATH	<pre>\$ORACLE_HOME/lib32:\$ORACLE_HOME/lib: \$SHLIB_PATH</pre>
Linux	LD_LIBRARY_PATH	<pre>\$ORACLE_HOME/lib:\$LD_LIBRARY_PATH</pre>
Solaris SPARC	LD_LIBRARY_PATH	<pre>\$ORACLE_HOME/lib32:\$ORACLE_HOME/lib: \$LD_LIBRARY_PATH</pre>
Solaris x86	LD_LIBRARY_PATH	\$ORACLE_HOME/lib:\$LD_LIBRARY_PATH
Tru64 UNIX	LD_LIBRARY_PATH	<pre>\$ORACLE_HOME/lib:\$LD_LIBRARY_PATH</pre>

**3.** Enter the following command to start the Java Console:

\$ \$ORACLE\_HOME/bin/oemapp console

## **Connecting with Instant Client**

If you installed the Instant Client installation type, you can configure users' environments to enable dynamically linked client applications to connect to a database as follows:

1. Set the appropriate shared library path environment variable for your platform to specify the directory that contains the Instant Client libraries. For the Instant Client installation type, this directory is the Oracle home directory that you specified during the installation, for example:

/u01/app/oracle/product/10.1.0/client\_1

The following table shows the appropriate environment variable for each platform:

Platform	<b>Environment Variable</b>
AIX	LIBPATH
HP-UX (32-bit applications)	SHLIB_PATH
Linux, HP-UX (64-bit applications), Solaris, and Tru64 UNIX	LD_LIBRARY_PATH

- 2. Use one of the following methods to specify database connection information for the client application:
  - Specify a SQL connect URL string using the following format:

//host:port/service\_name

Set the TNS\_ADMIN environment variable to specify the location of the tnsnames.ora file and specify a service name from that file.

Set the TNS\_ADMIN environment variable and set the TWO\_TASK environment variable to specify a service name from the tnsnames.ora file.

**Note:** You do *not* have to specify the ORACLE\_HOME environment variable.

### Recommended Post-installation Tasks

Oracle recommends that you perform the tasks described in the following section after completing an installation:

- Backing Up the root.sh Script
- Setting Up User Accounts
- Generating the Client Static Library

## Backing Up the root.sh Script

Oracle recommends that you back up the root. sh script after you complete an installation. If you install other products in the same Oracle home directory, then the Oracle Universal Installer updates the contents of the existing root . sh script during the installation. If you require information contained in the original root . sh script, then you can recover it from the backed up root. sh file.

## **Setting Up User Accounts**

For information about setting up additional user accounts, see the Oracle Database Administrator's Reference for UNIX Systems.

# Generating the Client Static Library

The client static library (libclntst.a) is not generated during installation. If you want to link your applications to the client static library, you must first generate it as follows:

- **1.** Switch user to oracle.
- Set the ORACLE\_HOME environment variable to specify the Oracle home directory used by the Oracle Client installation. For example:
  - Bourne, Bash, or Korn shell:

```
$ ORACLE_HOME=/u01/app/oracle/product/10.1.0/client_1
$ export ORACLE_HOME
```

C shell:

```
% setenv ORACLE_HOME /u01/app/oracle/product/10.1.0/client_1
```

**3.** Enter the following command:

```
$ $ORACLE_HOME/bin/genclntst
```

# Required Product-Specific Post-installation Tasks

The following sections describe platform-specific post-installation tasks that you must perform if you installed and intend to use the products mentioned:

- Configuring Oracle Net Services
- Configuring Oracle Precompilers
- Linux x86 and Linux Itanium Only: Configure OCCI

# **Configuring Oracle Net Services**

If you have a previous release of Oracle software installed on this system, you might want to copy information from the Oracle Net tnsnames.ora configuration file from the previous release to the corresponding file for the new release.

**Note:** The default location for the tnsnames.ora file is the \$ORACLE HOME/network/admin/directory. However, you can also use a central location for this file, for example /var/opt/oracle on Solaris or /etc on other platforms.

If necessary, you can also add connection information for additional database instances to the new file.

## **Configuring Oracle Precompilers**

The following sections describe post-installation tasks for Oracle precompilers:

- Configuring Pro\*C/C++
- Configuring Pro\*COBOL
- Configuring Pro\*FORTRAN
- AIX Only: Configuring SQL\*Module for Ada

**Note:** All precompiler configuration files are located in the \$ORACLE\_HOME/precomp/admin directory.

#### Configuring Pro\*C/C++

Verify that the PATH environment variable setting includes the directory that contains the C compiler executable. Table 4–1 shows the default directories and the appropriate commands to verify the path setting, depending on your platform and compiler.

C/C++ Compiler Directory Table 4–1

Platform	Path	Command
AIX and Tru64 UNIX	/usr/bin	\$ which cc
HP-UX	/usr/bin	\$ which cc
Linux x86	/usr/bin	\$ which gcc
	/opt/intel/compiler70/ia32/bin	\$ which icc
Linux Itanium	/usr/bin	\$ which gcc
	/opt/intel/compiler70/ia64/bin	\$ which ecc

Table 4–1 (Cont.) C/C++ Compiler Directory

Platform	Path	Command
Solaris	/opt/SUNWspro/bin	\$ which cc
zSeries Linux	/usr/bin	\$ which gcc

### Configuring Pro\*COBOL

The following sections describe how to set the environment for Pro\*COBOL, depending on which COBOL compiler you are using:

- Setting the Environment for Micro Focus Server Express
- Setting the Environment for Acucorp ACUCOBOL-GT

**See Also:** See your product-specific COBOL documentation for more information about setting the environment.

#### **Setting the Environment for Micro Focus Server Express**

If you are using Micro Focus Server Express, complete the following steps to set environment variables for the Pro\*COBOL precompiler:

- 1. Set the COBOIR environment variable to specify the COBOL installation directory.
- Verify that the PATH environment variable setting includes the directory that contains the COBOL compiler executable (\$COBDIR/bin).

Table 4–2 shows the default directory and the appropriate command to verify the path setting, depending on your platform.

Table 4–2 Micro Focus Server Express COBOL Compiler Directory

Platform	Path	Command
AIX	/usr/lpp/cobol64/cobol/bin	\$ which cob
	/usr/lpp/cobol32/cobol/bin	\$ which cob32
Linux x86	/opt/lib/cobol/bin	\$ which cob
HP-UX and Solaris SPARC	/opt/lib/cobol/bin	\$ which cob \$ which cob32
Tru64 UNIX	/usr/lib/cobol/bin	\$ which cob
zSeries Linux	/opt/microfocus/cobol/bin	\$ which cob \$ which cob32

**3.** Verify that the shared library path environment variable includes the \$COBDIR/lib directory.

> **See Also:** See your product-specific COBOL documentation for more information about COBDIR and COBLIB environment variables.

#### Setting the Environment for Acucorp ACUCOBOL-GT

If you are using Acucorp ACUCOBOL-GT, complete the following steps to set environment variables for the Pro\*COBOL precompiler:

Verify that the PATH environment variable setting includes the directory that contains the COBOL compiler executable.

Table 4–3 shows the default directory and the appropriate command to verify the path setting, depending on your platform.

Table 4–3 Acucorp ACUCOBOL-GT COBOL Compiler Directory

Platform	Path	Command
Solaris SPARC	/opt/COBOL/bin	\$ which ccbl
zSeries Linux	/opt/COBOL31/bin	\$ which ccbl
	/opt/COBOL/bin	\$ which ccbl

- 2. Verify that the shared library path environment variable includes the /opt/COBOL/lib directory (or the /opt/COBOL31/lib directory if you are using the 31-bit compiler on zSeries Linux).
- **3.** Set the A\_TERMCAP environment variable to specify the location of the a\_termcap file and set the A\_TERM environment variable to specify a supported terminal from that file, for example:
  - Bourne, Bash, or Korn shell:
    - \$ A\_TERMCAP=/opt/COBOL/etc/a\_termcap
    - \$ A TERM=vt100
    - \$ export A\_TERMCAP A\_TERM
  - C shell:
    - % setenv A\_TERMCAP /opt/COBOL/etc/a\_termcap
    - % setenv A\_TERM vt100

#### Configuring Pro\*FORTRAN

Verify that the PATH environment variable setting includes the directory that contains the FORTRAN compiler executable. Table 4-4 shows the default directory and the appropriate command to verify the path setting, depending on your platform.

Table 4–4 FORTRAN Compiler Directory

Platform	Path	Command
AIX	/usr/bin	\$ which xlf
HP-UX	/opt/fortran90/bin	\$ which f90
Solaris	/opt/SUNWspro/bin	\$ which f95
Tru64 UNIX	/usr/bin	\$ which f77

### AIX Only: Configuring SQL\*Module for Ada

The following sections describe post-installation tasks for SQL\*Module for Ada.

### Verifying the PATH Environment Variable Setting

Verify that the PATH environment variable setting includes the directory that contains the Ada compiler executable. To display the path of the Ada executable, enter the following command:

\$ which ada

The default directory for the Ada executable is /usr/lpp/powerada/ada95/bin.

#### Verifying the OC Systems PowerAda Compiler Configuration File

Verify that the OC Systems PowerAda 5.3 compiler configuration file is configured. The file is located in the PowerAda installation directory. Check the following file, depending on your shell:

Korn shell:

setup

C shell:

setup.csh

**See Also:** For more information about these setup files, see the PowerAda documentation.

## Linux x86 and Linux Itanium Only: Configure OCCI

Two sets of Oracle C++ Call Interface (OCCI) libraries are installed with release 10.1.0.3 on Linux systems. One set is for use with GNU C++ compiler version 2.96 and the other set is for use with GNU C++ version 3.2. The libraries are installed in the following locations:

Libraries for use with GNU C++ version 2.96:

```
$ORACLE_HOME/lib/gcc2.96/libocci10.a
$ORACLE_HOME/lib/qcc2.96/libocci10.so.10.1
```

Libraries for use with GNU C++ version 3.2:

```
$ORACLE_HOME/lib/gcc3/libocci10.a
$ORACLE_HOME/lib/gcc3/libocci10.so.10.1
```

Although the libraries are installed on all Linux distributions, they are not supported on all distributions. The following table shows the supported GNU C++ version for each distribution:

Linux Distribution	GNU C++ Versions Supported
Red Hat Enterprise Linux AS/ES 2.1	Only 2.96
Red Hat Enterprise Linux AS/ES 3	Both 2.96 and 3.2
SUSE Linux Enterprise Server 8 and 9	Only 3.2

To create the required symbolic links in the <code>\$ORACLE\_HOME/lib</code> directory to the appropriate libraries for your distribution, you must run the following script after all database or client installations:

\$ORACLE\_HOME/bin/occi\_links.sh

**Note:** On Red Hat Enterprise Linux 3, this script creates links to the libraries for GNU C++ version 3.2 by default. If you want to use GNU C++ version 2.96, you must manually create the symbolic links to the appropriate libraries. For example:

\$ ln -s \$ORACLE\_HOME/lib/gcc2.96/libocci\* \$ORACLE\_HOME/lib

# **Removing Oracle Software**

This chapter describes how to completely remove all software from an Oracle home directory.

**Note:** If you want to remove an individual product, check the product-specific documentation for requirements and restrictions.

# **Removing Oracle Software**

The following steps describe how to use the Installer to remove Oracle software from an Oracle home:

**Note:** Always use the Oracle Universal Installer to remove Oracle software. Do not delete any Oracle home directories without first using the Installer to remove the software.

**1.** If necessary, log in as the oracle user:

```
$ su - oracle
```

- 2. Set the ORACLE\_HOME environment variable to specify the path of the Oracle home directory that you want to remove:
  - Bourne, Bash, or Korn shell:

```
$ ORACLE_HOME=/u01/app/oracle/product/10.1.0/client_1
$ export ORACLE_HOME
```

C shell:

```
$ setenv ORACLE_HOME /u01/app/oracle/product/10.1.0/client_1
```

**3.** Start the Installer as follows:

```
$ $ORACLE_HOME/oui/bin/runInstaller
```

**4.** In the Welcome window, click **Deinstall Products**.

The Inventory window appears, listing all of the Oracle homes on the system.

In the Inventory window, select the Oracle home and the products that you want to remove, then click **Remove**.

- **6.** When the Installer displays a confirmation window asking you to confirm that you want to deinstall the products and their dependant components, click Yes. The Installer displays a progress indicator as it removes the software.
- 7. When the products have been deleted, click **Cancel** to exit from the Installer, then click **Yes**.

# **Mounting Discs**

This Oracle product is delivered on both CD-ROM and DVD-ROM. These discs are in ISO 9660 format with Rockridge extensions. This appendix describes how to mount and unmount a disc on each supported platform. It includes information about the following topics:

- Mounting Discs on AIX on page A-2
- Mounting Discs on HP-UX on page A-2
- Mounting Discs on Linux on page A-3
- Mounting Discs on Solaris on page A-4
- Mounting Discs on Tru64 UNIX on page A-5

# Mounting Discs on AIX

To mount a disc, follow these steps:

**1.** Switch user to root:

```
$ su - root
```

2. If necessary, enter a command similar to following to unmount the currently mounted disc, then remove it from the drive:

```
# umount /cdrom
```

In this example, /cdrom is the mount point directory for the disc drive.

3. Insert the appropriate disc into the disc drive, then enter a command similar to the following to mount it:

```
# /usr/sbin/mount -rv cdrfs /dev/cd0 /cdrom
```

In this example, /dev/cd0 is the device name of the disc drive and /cdrom is the mount point directory.

**4.** If the Installer is displaying the Disk Location dialog box, enter the disc mount point directory path, for example:

```
/cdrom
```

To continue, go to one of the following sections:

- If you want to copy software to a hard disk, see the "Copy the Oracle Client Software to a Hard Disk" section on page 3-3.
- If you want to install the software from the discs, see the "Install the Oracle Client Software" section on page 3-4.

# Mounting Discs on HP-UX

To mount a disc, follow these steps:

**1.** Switch user to root:

```
$ su - root
```

2. If necessary, enter the following command to unmount the currently mounted disc, then remove it from the drive:

```
# /usr/sbin/umount /SD_CDROM
```

In this example, /SD\_CDROM is the mount point directory for the disc drive.

3. Insert the appropriate disc into the disc drive, then enter a command similar to the following to mount it:

```
# /usr/sbin/mount -F cdfs -o rr /dev/dsk/cxtydz /SD_CDROM
```

In this example, /SD\_CDROM is the disc mount point directory and /dev/dsk/cxtydz is the device name for the disc device, for example /dev/dsk/c0t2d0.

If the Installer is displaying the Disk Location dialog box, enter the disc mount point directory path, for example:

```
/SD_CDROM
```

To continue, go to one of the following sections:

- If you want to copy software to a hard disk, see the "Copy the Oracle Client Software to a Hard Disk" section on page 3-3.
- If you want to install the software from the discs, see the "Install the Oracle Client Software" section on page 3-4.

# **Mounting Discs on Linux**

On most Linux systems, the disc mounts automatically when you insert it into the disc drive. If the disc does not mount automatically, follow these steps to mount it:

**1.** Switch user to root:

```
$ su - root
```

- 2. If necessary, enter a command similar to one of the following to eject the currently mounted disc, then remove it from the drive:
  - Red Hat:

```
# eject /mnt/cdrom
```

SUSE:

```
# eject /media/cdrom
```

In these examples, /mnt/cdrom and /media/cdrom are the mount point directories for the disc drive.

- **3.** Insert the appropriate disc into the disc drive.
- **4.** To verify that the disc mounted automatically, enter one of the following commands depending on your platform:
  - Red Hat:

```
# ls /mnt/cdrom
```

SUSE:

```
# ls /media/cdrom
```

- 5. If this command fails to display the contents of the disc, enter a command similar to the following to mount it, depending on your platform:
  - Red Hat:

```
# mount -t iso9660 /dev/cdrom /mnt/cdrom
```

SUSE:

```
# mount -t iso9660 /dev/cdrom /media/cdrom
```

In these examples, /mnt/cdrom and /media/cdrom are the mount point directories for the disc drive.

If the Installer is displaying the Disk Location dialog box, enter the disc mount point directory path, for example:

```
/mnt/cdrom
```

To continue, go to one of the following sections:

- If you want to copy software to a hard disk, see the "Copy the Oracle Client Software to a Hard Disk" section on page 3-3.
- If you want to install the software from the discs, see the "Install the Oracle Client Software" section on page 3-4.

# **Mounting Discs on Solaris**

On most Solaris systems, the disc mounts automatically when you insert it into the disc drive. If the disc does not mount automatically, follow these steps to mount it:

**1.** Switch user to root:

```
$ su - root
```

2. If necessary, enter the following command to eject the currently mounted disc, then remove it from the drive:

```
# eject
```

- **3.** Insert the appropriate disc into the disc drive.
- **4.** To verify that the disc mounted automatically, enter the following command:

```
# ls /cdrom/cdrom0
```

5. If this command fails to display the contents of the disc, enter a command similar to the following to mount it:

```
# /usr/sbin/mount -r -F hsfs /dev/dsk/cxtydzs2 /cdrom
```

In this example, /cdrom is the disc mount point directory and /dev/dsk/cxtydzs2 is the device name for the disc device, for example /dev/dsk/c0t2d0s2.

- **6.** If the Installer is displaying the Disk Location dialog box, enter the disc mount point directory path, for example:
  - Disc mounted automatically:

```
/cdrom/cdrom0
```

Disc mounted manually:

```
/cdrom
```

To continue, go to one of the following sections:

- If you want to copy software to a hard disk, see the "Copy the Oracle Client Software to a Hard Disk" section on page 3-3.
- If you want to install the software from the discs, see the "Install the Oracle Client Software" section on page 3-4.

# **Mounting Discs on Tru64 UNIX**

To mount a disc, follow these steps:

**1.** Switch user to root:

```
$ su - root
```

2. If necessary, enter a command similar to the following to unmount the currently mounted disc, then remove it from the drive:

```
# /usr/sbin/umount /cdrom
```

In this example, /cdrom is the mount point directory for the disc drive.

3. Insert the appropriate disc into the disc drive, then enter a command similar to the following to mount it:

```
# /usr/sbin/mount -t cdfs -o nodefperm,noversion /dev/disk/cdrom0c /cdrom
```

In this example, /cdrom is the disc mount point directory, which must exist, and /dev/disk/cdrom0c is the disc device name.

4. If the Installer is displaying the Disk Location dialog box, enter the disc mount point directory path, for example:

```
/cdrom
```

To continue, go to one of the following sections:

- If you want to copy software to a hard disk, see the "Copy the Oracle Client Software to a Hard Disk" section on page 3-3.
- If you want to install the software from the discs, see the "Install the Oracle Client Software" section on page 3-4.

# **Installing and Configuring Oracle Products Using Response Files**

This chapter describes how to install and configure Oracle products using response files. It includes information about the following topics:

- Introduction
- Create the oraInst.loc File
- Prepare a Response File
- Run the Installer in Silent or Suppressed Mode

### Introduction

You can automate the installation and configuration of Oracle software, either fully or partially, by specifying a response file when you start the Oracle Universal Installer. The Installer uses the values contained in the response file to provide answers to some or all of the Installer prompts:

- If you include responses for all of the prompts in the response file and specify the -silent option when starting the Installer, then the Installer runs in silent mode. During a silent-mode installation, the Installer does not display any screens. Instead, it displays progress information in the terminal that you used to start it.
- If you include responses for some or all of the prompts in the response file and omit the -silent option, then the Installer runs in suppressed mode. During a suppressed-mode installation, the Installer displays only the screens for which you did not specify all required information. You can also use variables in the response file or command-line options to suppress other installer screens, such as the Welcome screen or Summary screen, that do not prompt for information.

The following table describes several reasons why you might want to run the Installer in silent mode or suppressed mode:

Mode	Uses
Silent	Use silent mode if you want to:
	<ul> <li>Complete an unattended installation, which you might schedule using operating system utilities such as at</li> </ul>
	<ul> <li>Complete several similar installations on multiple systems without user interaction</li> </ul>
	<ul> <li>Install the software on a system that does not have X Window System software installed on it</li> </ul>
	The Installer displays progress information in the terminal that you used to start it, but it does not display any of the Installer screens.
Suppressed	Use suppressed mode if you want to complete similar Oracle software installations on more than one system, providing default answers to some, but not all of the Installer prompts.
	If you do not specify information required for a particular Installer screen in the response file, the Installer displays that screen. It suppresses screens for which you have provided all of the required information.

### **Installation Overview**

To install and configure Oracle products using the Installer in silent or suppressed mode, follow these steps:

**Note:** You must complete all required pre-installation tasks on a system before running the Installer in silent or suppressed mode.

- 1. Create the oraInst.loc file.
- Prepare a response file.
- Run the Installer in silent or suppressed mode.

These steps are described in the following sections.

### Create the oralnst.loc File

If you plan to install Oracle products using the Installer in silent or suppressed mode, you must manually create the oraInst.loc file if it does not already exist. This file specifies the location of the Oracle Inventory directory where the Installer creates the inventory of Oracle products installed on the system.

**Note:** If Oracle software has been installed previously on the system, the oraInst.loc file might already exist. If the file does exist, you do not need to create a new file.

To create the oraInst.loc file, follow these steps:

**1.** Switch user to root:

```
$ su - root
```

2. On HP-UX, Solaris, Tru64 UNIX, and zSeries Linux, create the /var/opt/oracle directory if it does not exist:

```
# mkdir -p /var/opt/oracle
```

- **3.** Change directory as follows, depending on your operating system:
  - AIX, Linux x86, or Linux Itanium:

```
# cd /etc
```

Other operating systems:

```
# cd /var/opt/oracle
```

**4.** Use a text editor to create the oraInst.loc file, containing the following lines:

```
inventory_loc=ORACLE_BASE/oraInventory
inst_group=
```

In this example, ORACLE\_BASE is the path of the Oracle base directory, for example, /01/app/oracle.

**5.** Enter the following commands to set the appropriate owner, group, and permissions on the oraInst.loc file:

```
# chown oracle:oinstall oraInst.loc
# chmod 664 oraInst.loc
```

## Prepare a Response File

There are two methods that you can use to prepare a response file for use during silent-mode or suppressed-mode installations:

Edit a response file template

This method is most useful for the Instant Client, Administrator, or Runtime installation types.

Record a response file using the Installer

This method is most useful for Custom installations.

The following subsections describe each method.

#### Editing a Response File Template

Oracle provides response file templates for each product and installation type, and for each configuration tool. These files are located in the response directory on the CD-ROM or the client/response directory on the DVD-ROM.

**Note:** If you copied the software to a hard disk, the response files are located in the Disk1/response directory.

Table B–1 lists the response files provided with Oracle Client.

Table B-1 Response Files

Response File	Description
instantClient.rsp	Instant Client installation of Oracle Client
clientAdmin.rsp	Administrator installation of Oracle Client
clientRuntime.rsp	Runtime installation of Oracle Client
clientCustom.rsp	Custom installation of Oracle Client

### To prepare a response file:

1. Copy the response file from the response file directory to a directory on your system:

```
$ cp /directory_path/response/response_file.rsp local_directory
```

In this example, directory\_path is the CD-ROM mount point directory or the client directory on the DVD-ROM. If you have copied the software to a hard drive, you can edit the file in the response directory if you prefer.

Open the response file in a text editor:

```
$ vi /local_dir/response_file.rsp
```

Edit the file, following the instructions in the file.

**Note:** The Installer or configuration assistant fails if you do not correctly configure the response file. See "Silent-Mode Response File Error Handling" on page C-4 for more information about troubleshooting a failed silent-mode installation.

#### Recording a Response File

You can use the Installer in interactive mode to record a response file that you can edit and then use to complete silent-mode or suppressed-mode installations. When you are recording the response file, you can either complete the installation, or you can exit from the Installer on the Summary page, before it starts to copy the software to the system.

To record a new response file:

Complete the pre-installation tasks listed in Chapter 2.

When you run the Installer to record a response file, it checks the system to verify that it meets the requirements to install the software. For this reason, Oracle

- recommends that you complete all of the required pre-installation tasks and record the response file while completing an installation.
- 2. If you have not installed Oracle software on this system previously, create the oraInst.loc file, as described in the previous section.
- 3. Make sure that the Oracle software owner user (typically oracle) has permissions to create or write to the Oracle home path that you will specify when you run the Installer.
- To record a response file, enter a command similar to the following to start the Installer:

**Note:** Do not specify a relative path to the response file. If you specify a relative path, the Oracle Universal Installer fails.

\$ /directory\_path/runInstaller -record -destinationFile filename

### In the previous example:

- directory\_path is either the CD-ROM mount point directory, the path of the client directory on the DVD-ROM, or the path of the Disk1 directory on the hard drive
- The -record parameter specifies that you want to record the responses that you enter in a response file
- filename is the full path and file name of the response file that you want to
- **5.** On each Installer screen, specify the required information.
- When the Installer displays the Summary screen, do one of the following:
  - Click **Install** to create the response file, then continue with the installation.
  - Click **Cancel**, then **Yes** to create the response file but exit from the Installer without installing the software.

The response file is saved in the location that you specified using the -destinationFile option.

- 7. If you did not complete the installation, delete the Oracle home directory that the Installer created using the path you specified on the Specify File Locations screen.
- **8.** Before using the recorded response file on another system, use any text editor to edit the file and make any required changes.

Use the comments in the file as a guide when editing it.

# Run the Installer in Silent or Suppressed Mode

To run the Oracle Universal Installer in silent or suppressed mode, follow these steps:

- Complete the pre-installation tasks listed in Chapter 2.
- Log in as the Oracle software owner user (typically oracle).
- If you are completing a suppressed-mode installation, set the DISPLAY environment variable.

**Note:** You do not have to set the DISPLAY environment variable if you are completing a silent-mode installation.

To start the Installer in silent or suppressed mode, enter a command similar to the following:

**Note:** Do not specify a relative path to the response file. If you specify a relative path, the Oracle Universal Installer fails.

Solaris:

```
$ /directory_path/runInstaller [-silent] -responseFile filename \
 [-paramFile oraparamsilent.ini]
```

Other operating systems:

```
$ /directory_path/runInstaller [-silent] -responseFile filename
```

#### In these examples:

- directory\_path is either the CD-ROM mount point directory, the path of the client directory on the DVD-ROM, or the path of the Disk1 directory on the hard drive
- The -silent option indicates that you want to run the Installer in silent
- filename is the full path and filename of the installation response file that you configured
- The optional -paramFile option on Solaris specifies an alternative parameter file (oraparamsilent.ini) that you can use when performing silent installations. This alternative parameter file does not include checks for CDE or X Window System software patches for Solaris.

**Note:** For more information about other options for the runInstaller command, enter the following command:

```
$ /directory_path/runInstaller -help
```

5. When the installation completes, log in as the root user and run the root.sh script:

```
# /oracle_home_path/root.sh
```

# **Troubleshooting**

This appendix contains information about troubleshooting. It includes information about the following topics:

- Verify Requirements
- X Windows Display Errors
- What to Do If an Installation Error Occurs
- Reviewing the Log of an Installation Session
- **Troubleshooting Configuration Assistants**
- Silent-Mode Response File Error Handling
- Cleaning Up After a Failed Installation

# Verify Requirements

Before performing any of the troubleshooting steps in this appendix, ensure that the system meets the requirements and that you have completed all of the pre-installation tasks specified in Chapter 2, "Pre-installation Tasks".

#### Read the Release Notes

Read the release notes for the product on your platform before installing it. The release notes are available on the Oracle Database 10g disc. The latest version of the release notes is also available on the OTN Web site:

http://www.oracle.com/technology/documentation/

# X Windows Display Errors

If you are running the Installer on a remote system and you want to display the Installer's user interface on your local system, you might see error messages similar to the following:

```
"Failed to connect to server"
"Connection refused by server"
"Can't open display"
```

If you see one of these error messages, follow these steps:

**Note:** This procedure applies only to users of UNIX workstations. If you are using a PC or other system with X server software installed, see the X server documentation for information about how to permit remote systems to display X applications on the local system.

- 1. In a local terminal window, log in as the user that started the X window session.
- Enter the following command:

```
$ xhost +
```

- **3.** Enter the following commands, where *workstation\_name* is the host name or IP address of your workstation:
  - Bourne, Bash, or Korn shell:

```
$ DISPLAY=workstation_name:0.0
$ export DISPLAY
```

C shell:

```
% setenv DISPLAY workstation_name:0.0
```

To determine whether X Window applications display correctly on the local system, enter the following command:

```
$ xclock
```

The X clock should appear on your monitor.

**5.** If the X clock appears, close X clock and start the Installer again.

### What to Do If an Installation Error Occurs

If you encounter an error during installation:

- Do not exit the Installer.
- If you clicked **Next** after you entered incorrect information on one of the installation screens, click **Back** to return to the screen and correct the information.
- If you encounter an error while the Installer is copying or linking files, see the "Reviewing the Log of an Installation Session" section on page C-3.
- If you encounter an error while a configuration assistant is running, see the "Troubleshooting Configuration Assistants" section on page C-4.
- If you cannot resolve the problem, remove the failed installation by following the steps listed in the "Cleaning Up After a Failed Installation" section on page C-5.

# Reviewing the Log of an Installation Session

During an installation, the Installer records all of the actions that it performs in a log file. If you encounter problems during the installation, review the log file for information about possible causes of the problem.

To view the log file, follow these steps:

- If necessary, enter one of the following commands to determine the location of the oraInventory directory:
  - AIX, Linux x86, or Linux Itanium:

```
$ cat /etc/oraInst.loc
```

Other operating systems:

```
$ cat /var/opt/oracle/oraInst.loc
```

The inventory\_loc parameter in this file specifies the location of the oraInventory directory.

2. Enter the following command to change directory to the Installer log file directory, where orainventory\_location is the location of the oraInventory directory:

```
$ cd /orainventory_location/logs
```

**3.** Enter the following command to determine the file name of the log file:

```
$ ls -ltr
```

This command lists the files in the order of creation, with the most recent file shown last. Installer log files have names similar to the following, where date\_ time indicates the date and time that the installation started:

```
installActionsdate time.log
```

To view the most recent entries in the log file, where information about a problem is most likely to appear, enter a command similar to the following:

```
$ tail -50 installActionsdate_time.log | more
```

This command displays the last 50 lines in the log file.

5. If the error displayed by the Installer or listed in the log file indicates a relinking problem, see the following file for more information:

\$ORACLE\_HOME/install/make.log

# **Troubleshooting Configuration Assistants**

To troubleshoot an installation error that occurs when a configuration assistant is running:

- Review the installation log files listed in the "Reviewing the Log of an Installation Session" section on page C-3.
- Review the specific configuration assistant log file located in the \$ORACLE\_ HOME/cfgtoollogs directory. Try to fix the issue that caused the error.
- If you see the "Fatal Error. Reinstall" message, look for the cause of the problem by reviewing the log files. Refer to the "Fatal Errors" section for further instructions.

### **Configuration Assistant Failure**

Oracle configuration assistant failures are noted at the bottom of the installation screen. The configuration assistant interface displays additional information, if available. The configuration assistant execution status is stored in the following file:

oraInventory\_location/logs/installActionsdate\_time.log

The execution status codes are listed in the following table:

Status	Result Code	
Configuration assistant succeeded	0	
Configuration assistant failed	1	
Configuration assistant cancelled	-1	

#### **Fatal Errors**

If you receive a fatal error while a configuration assistant is running, you must remove the current installation and reinstall the Oracle software, as follows:

- Remove the failed installation as described in the "Cleaning Up After a Failed Installation" section on page C-5.
- Correct the cause of the fatal error.
- Reinstall the Oracle software.

# Silent-Mode Response File Error Handling

To determine whether a silent-mode installation succeeds or fails, see the following log file:

/oraInventory\_location/logs/silentInstalldate\_time.log

If necessary, see the previous section for information about determining the location of the oraInventory directory.

A silent installation fails if:

- You do not specify a response file
- You specify an incorrect or incomplete response file
- The Installer encounters an error, such as insufficient disk space

The Installer or configuration assistant validates the response file at runtime. If the validation fails, the silent-mode installation or configuration process ends. The Installer treats values for parameters that are of the wrong context, format, or type as if no value was specified in the file.

# **Cleaning Up After a Failed Installation**

If an installation fails, you must remove files that the Installer created during the attempted installation and remove the Oracle home directory. Perform the following steps to remove the files:

- Start the Installer as described in the "Install the Oracle Client Software" section on page 3-4.
- 2. Click Deinstall Products on the Welcome window or click Installed Products on any Installer window.
  - The Inventory window appears, listing installed products.
- 3. Select the Oracle home that contains the products that you want to remove, then click Remove.
- 4. Manually remove the Oracle home directory created during the failed installation.
- **5.** Reinstall the Oracle software.

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