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SOURCE: Compaq Computer Corporation INFORMATION BLITZ

NOTE: Blitz #TD 2739-CR discussed a problem wherein the PBXIP causes crashes in Tru64 UNIX version 4.0D and beyond. The solution in TD 2739-CR suggested that use of UNIX 4.0C was an acceptable solution. This update to #TD 2739-CR is to point out that the use of UNIX 4.0C is NOT acceptable.

INFORMATION BLITZ TITLE:

PBXIP ISDN adapter crashes with UNIX V4.0D

DATE: 30-DEC-1999

INFORMATION BLITZ #: TD 2739-CR-A

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DEPARTMENT: Alpha Server Network Options

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PRODUCT NAME(S) IMPACTED:

Alpha Servers/Workstations using PBXIP-AA/AB

PRODUCT FAMILY(IES):

PRODUCT NUMBERS:

Storage _____
Systems _____
Networks X
PC _____
Software _____
Other (specify) _____

PROBLEM STATEMENT:

The PBXIP is an ISDN basic rate PCI adapter with Tru64 UNIX support intended for use in Alpha servers and workstations. The PBXIP configuration program "ecdivacfg" causes the Tru64 UNIX host to crash on UNIX versions 4.0D and beyond.

PROBLEM SYMPTOM:

When the configuration program "ecdivacfg" is run the host system does a blue screen crash.

SOLUTION:

There is no fix for the PBXIP itself. The PBXIP is being moved to End of Life (EOL) status. This blitz is simply a warning that the problem might occur on PBXIP systems at a software upgrade. The customer will have to move to new ISDN hardware that will meet their specific needs.

ADDITIONAL COMMENTS:

It is unlikely that a new basic rate ISDN adapter with UNIX support will be introduced but the matter is being considered by Product Management.

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