

Unique Id: 009E2B5A-B3FAE920-1C02A1

(c) Copyright 1999 Compaq Computer Corporation. All rights reserved

SOURCE: Compaq Computer Corporation INFORMATION BLITZ

INFORMATION BLITZ TITLE:

Problem with sendmail v8.9.3 permissions if customer does
install-update from V4.0* to V5.0.

DATE: 16-Dec-1999

INFORMATION BLITZ #: TD 2734-CR

AUTHOR: Henry Bone

TEL#: (603) 884-6288

EMAIL: Henry.Bone@compaq.com

DEPARTMENT: UNIX BUSINESS SEGMENT

=====

PRODUCT NAME(S) IMPACTED: Tru64 UNIX V5.0

PRODUCT FAMILY(IES):

PRODUCT NUMBERS:

Storage ____
Systems _X_
Networks ____
PC ____
Software _X_
Other (specify) ____

_Alpha_____

sendmailv8.9.3

PROBLEM STATEMENT:

Sendmail does not start after an Update Install

The update install does not install the permission of /var
directory correctly under which sendmail's support files
reside.

SOLUTION:

After performing the update install, login as root and do
the following:

1. Change the permissions of /var directory to 755
(chmod 755 /var).

2. Start the sendmail daemon (/sbin/init.d/sendmail start).

ADDITIONAL COMMENTS:

This problem is encountered because sendmailv8.9.3 is more strict with the permission modes of files and directories in which it's support files reside.

The problem is encountered with an update-install but not with a new install of V5.0 because with the update-install the permissions are carried forward from the V4.0* installation which did not have the strict permissions enforced like they are in sendmailv8.9.3.

```
*****< NOTE >*****
*
* INFORMATION IN THIS DOCUMENT REPRESENTS OPERATIONAL EXPERIENCES AND *
* SUGGESTIONS BY COMPAQ OR PARTNER EMPLOYEES. COMPAQ SHALL NOT BE *
* RESPONSIBLE FOR ANY ERRORS OR OMISSIONS CONTAINED IN THIS DOCUMENT, *
* AND RESERVES THE RIGHT TO MAKE CHANGES TO IT WITHOUT NOTICE. *
*
*****
```

```
<>UPDATE /TEXT_UPDATE/UNIQUE_IDENTIFIER="009E2B5A-B3FAE920-1C02A1"-
/TITLE="[TD 2734-CR] Problem With Sendmail V8.9.3 Permissions - Tru64 UNIX V5.0"-
/BADGE=(AUTHOR="999997",ENTER="120742",MODIFY="", -
EDITORIAL_REVIEW="120742",TECHNICAL_REVIEW="999997") -
/NAME=(AUTHOR="HENRY BONE",ENTER="ANGELA THOMAS", -
MODIFY="",EDITORIAL_REVIEW="ANGELA THOMAS",TECHNICAL_REVIEW="HENRY BONE") -
/DATE=(AUTHOR="16-DEC-1999",ENTER="16-DEC-1999", -
EXPIRE="16-DEC-2001",FLASH="16-DEC-1999 14:31:28.69",MODIFY="17-NOV-1858", -
EDITORIAL_REVIEW="16-DEC-1999",TECHNICAL_REVIEW="16-DEC-1999") -
/GEOGRAPHY="USA"/SITE="EIRS"/OWNER="TIM-BLITZ" -
/FLAGS=(USA_CUSTOMER_READABLE,NOPOST_MESSAGE_DISPLAY,NOLOCAL, -
EUR_CUSTOMER_READABLE,GIA_CUSTOMER_READABLE,NOINIT_MESSAGE_DISPLAY, -
EDITORIAL_REVIEWED,FIELD_READABLE,FLASH,TECHNICAL_REVIEWED,READY)
```