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SOURCE: Compaq Computer Corporation INFORMATION BLITZ

INFORMATION BLITZ TITLE: Standard Support for MLS+ V4.0A to End

DATE: 12/10/99

INFORMATION BLITZ #: TD 2731-CR

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DEPARTMENT: Unix Support Engineering Group (USEG)

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PRODUCT NAME(S) IMPACTED: MLS+ V4.0A

PRODUCT FAMILY(IES):

PRODUCT NUMBERS:

Storage _____
Systems _____
Networks _____
PC _____
Software X _____
Other (specify) _____

 MLS+ V4.0A _____

PROBLEM STATEMENT:

PRODUCT NUMBERS: QT-0UNA*-**

BACKGROUND:

Compaq is currently supporting two versions of the MLS+ operating system, V4.0A and V4.0D, although DEC MLS+ was retired and new sales terminated on August 9, 1999. V4.0A shipped in April, 1997. V4.0D shipped April 22, 1999.

INFORMATION AND ACTION:

The purpose of this blitz is a reminder that standard support for DEC MLS+ V4.0A will end on December 31, 1999.

Beginning January 1, 2000, MLS+ V4.0D will be the only supported version of DEC MLS+. USEG will no longer accept IPMT cases for DEC MLS+ V4.0A. Compaq is aware that there may be a small number of customers still running

V4.0A. We strongly recommend that these customers migrate to V4.0D, which is Y2K ready, as soon as possible.

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