

[TD 2720-CR] AlphaServer 1000A EV4 Firmware V5.5 Upgrade Problem - BLITZ

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SOURCE: Compaq Computer Corporation INFORMATION BLITZ

INFORMATION BLITZ TITLE: TD 2720-CR AlphaServer 1000A EV4 Firmware
V5.5 Upgrade Problem

DATE: 10-November-1999

INFORMATION BLITZ #: TD 2720-CR

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DEPARTMENT: Systems Engineering and Options

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PRODUCT NAME(S) IMPACTED: AlphaServer 1000A Model 4/xxx Systems

PRODUCT FAMILY(IES): PRODUCT NUMBERS:

Storage	_____	_____
Systems	<u> X </u>	AS 1000A 4/xxx
Networks	_____	_____
PC	_____	_____
Software	_____	_____
Other (specify)	_____	_____

PROBLEM STATEMENT:

When booting the AlphaSystems Firmware Update CD V5.5 on an AlphaServer 1000A Model 4/xxx system, after the FWREADME.TXT file is displayed, the wrong update utility default file name is displayed.

PROBLEM SYMPTOM:

If the default is accepted, the following output will be seen:

```
The default bootfile for this platform is
[ALPHA1000A]AS1000A_E4_V5_7.EXE
Hit <RETURN> at the prompt to use the default bootfile.
Bootfile:
%APB-I-FILENOTLOC, Unable to locate AS1000A_E4_V5_7.EXE
%APB-I-LOADFAIL, Failed to load secondary bootstrap,
                  status = 00000910
halted CPU 0
```

```
halt code = 5
HALT instruction executed
PC = 20003d10
warning-HWRPB is invalid
>>>
```

SOLUTION:

Instead of accepting the default bootfile, enter the correct filename:

Bootfile: [ALPHA1000A]AS1000A_E4_V5_5.EXE

ADDITIONAL COMMENTS:

This problem will be corrected in the next release of the AlphaSystems Firmware CD, V5.6.

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*****NOTE*****
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