

# RF31 Integrated Storage Element User Guide

Order Number EK-RF31D-UG-001

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| DEC DEC/CMS DECmailer DECmate DEC/MMS DECservice DECsystem-10 DECSYSTEM-20 DECUS DECWrite DIBOL DSDF DSSI | HSC KA640 KFQSA MASSBUS MicroVAX MicroVAX 3000 MicroVAX 4000 MSCP PDP P/OS Professional Q-bus Rainbow | RF31 RSTS RSX RT SERVICenter TMSCP ULTRIX UNIBUS VAX VAXsimPLUS VMS VT Work Processor |
|---|---|---|
|---|---|---|

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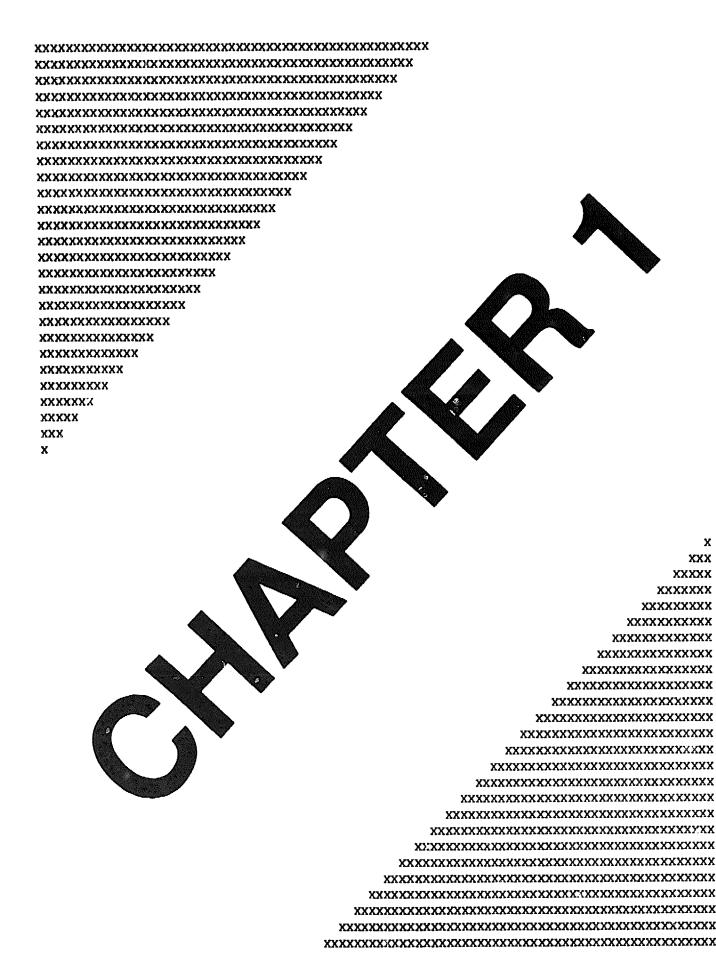
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#### 1 General Information

#### Introduction

The RF31 integrated storage element (ISE) is a half-height, 5-1/4 inch, disk storage device based on the Digital storage architecture (DSA) and using the Digital Storage System Interconnect (DSSI) bus and interface.

#### **DSSI Bus**

The DSSI bus is a logical equivalent to the CI bus used on larger Digital systems. It allows one or more hosts to communicate directly with storage devices, using the systems communications architecture (SCA) protocols. As many as eight nodes (ISEs and adapters) can be connected to one DSSI bus.

Physically, the DSSI bus is a 50-conductor cable. Inside an enclosure, it may be a flat, ribbon cable or a round bundle of twisted pairs. Between enclosures, it is a shielded, round cable approximately one-half inch in diameter.

#### Integrated Storage Element

An integrated storage element is a DSSI device that contains an embedded, intelligent controller and an on-board Mass Storage Control Protocol (MSCP) server. Each ISE executes commands and transfers data independently of other ISEs attached to the DSSI bus. Commands and data are transferred over the DSSI bus in small packets, so multiple ISE transfers are efficiently multiplexed.

# Physical Description

The RF31 ISE is shown in Figure 1-1. It is a half-height, 5-1/4 inch fixed disk storage device. Its dimensions are 20.9 cm (8.21 in) by 14.7 cm (5.79 in) by 4.1 cm (1.62 in).

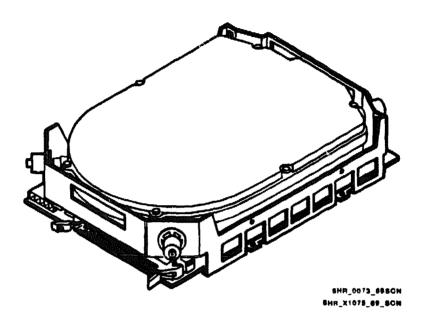


Figure 1-1 The RF31 ISE

#### Performance **Features**

The RF31 ISE offers powerful performance features that are not typically available on disk storage devices in this form factor. The following table lists some of these features, many of which are described in more detail in Chapter 2.

| Feature                  | Function  |
|--------------------------|---|
| Multihost<br>support     | This allows a single ISE to be used by two hosts at the same time. For example, two MicroVAX 3800 systems can be booted from a single ISE.  |
| Seek ordering            | When more than one I/O command is outstanding, the ISE performs the commands in an order that minimizes seek time. The commands considered for seek ordering include the commands from all hosts.   |
| Request<br>fragmentation | This technique breaks single I/O requests into smaller pieces that may be optimized independently. The result is lower rotational latency and, consequently, faster access time for large requests. |

#### 1-4 General Information

| Feature                      | Function   |
|------------------------------|--|
| Quadruplicated<br>headers    | The headers preceding each data block are replicated four times to make sure data is not lost due to header errors.  |
| 264-bit ECC                  | DSSI ISEs store a large, 264-bit error correction code (ECC) in each block, capable of correcting up to 120 erroneous bits.  |
| Controller-<br>initiated BBR | With controller-initiated bad block replacement (BBR), the ISE presents the host with a set of logically contiguous blocks, and disk capacity never shrinks because bad blocks are detected and automatically moved to spare blocks. |
| RCT cache                    | DSSI ISEs cache the replacement control table (RCT), allowing replaced blocks to be located without the time required for seeks to and from the RCT stored on the media.   |

#### **Performance Specifications**

The following table summarizes the performance specifications of the RF31 ISE.

| Specification                  | Value                 |  |
|--------------------------------|-----------------------|--|
| Data storage capacity          | 381 Mbytes, formatted |  |
| Average seek time              | 15.3 ms               |  |
| Average access time            | 23.6 ms               |  |
| Peak transfer rate to DSSI bus | 4.0 Mbytes/second     |  |
| Start time                     | <60 seconds, total    |  |
| Time to attain full r/min      | <15 seconds           |  |
| Internal diagnostics           | <33 seconds           |  |
| Spin-down                      | <15 seconds           |  |

# Current and Power Consumption

The following table summarizes the maximum current and typical power consumption specifications for the RF31 ISE.

| Specification       | Value  |
|---------------------|--|
| 5 V supply current  | 1.2 A max.   |
| 12 V supply current | 3.0 A (peak, first 3 seconds (nominal) of spin-up)             |
|                     | 0.7 A max. (idle) 1.3 A max. (continuous random seeks)         |
| Total power         | 12.6 W typical (idle) 18.7 W typical (continuous random seeks) |

#### Media **Specifications**

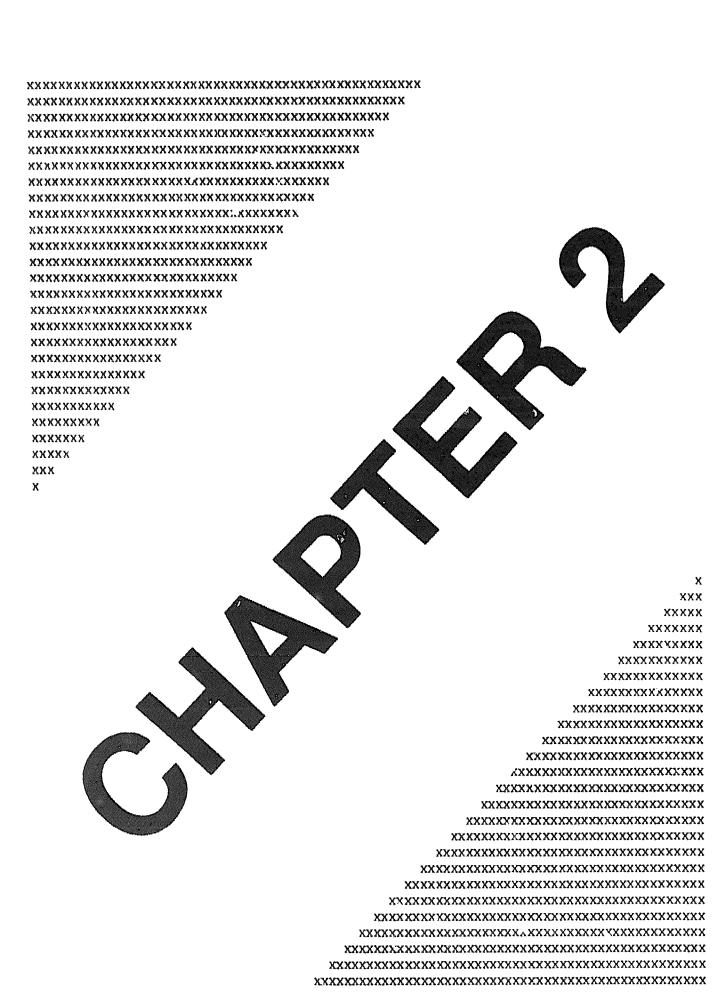
The following table summarizes the specifications for the RF31 storage media.

| Specification           | Value                                   |
|-------------------------|---|
| Tracks per inch         | 1,875                                   |
| Bits per inch           | 30,520                                  |
| Areal density           | 57.35 Mbits/in <sup>2</sup>             |
| Data tracks per surface | 1,861                                   |
| Sectors per track       | 50 data sectors<br>1 replacement sector |
| Data surfaces per drive | 8                                       |
| Disk type               | Thin film                               |
| Servo                   | Fully embedded                          |
| Positioner              | Rotary                                  |
| R/W code                | RLL 1,7                                 |

# **Environmental**Specifications

The following table summarizes the environmental specifications for the RF31 ISE.

| Specification Value              |   |
|----------------------------------|---|
| Temperature                      |   |
| Operating                        | 10 - 50°C (50 - 122°F), ambient, with<br>a gradient of 11°C (20°F) per hour (as<br>introduced to the drive enclosure) |
| Non-operating                    | -40 - 66°C (-40 - 151°F), ambient, with a gradient of 20°C (36°F) per hour  |
| Relative humidity                |   |
| Operating                        | 10 - 90% with maximum wet bulb temperature of 28°C (82°F) and a minimum dew point of 2°C (36°F), with no condensation |
| Non-op_rating (storage/shipping) | 8 - 95%, with no condensation   |
| Altitude                         |   |
| Operating                        | 2,438 meters (8,000 feet)   |
| Non-operating                    | 4,876 meters (16,000 feet)  |
| Noise (closed office             | <5.1 Bels, idle   |
| environment)                     | < 5.6 Bels, seeking   |
| Air flow                         | 10 ft³/min (minimum)  |
| Agency compliance                | UL, CSA, IEC 380, IEC 435, VDE 804  |



## 2 Theory of Operation

## **Physical Description**

#### Overview

The RF31 ISE consists of two basic components: a head-disk assembly (HDA) that contains the disks and drive mechanisms, and a printed circuit board called the "drive module" which contains the disk controller and drive electronics.

Figure 2-1 is a diagram of the RF31 ISE, showing the basic components.

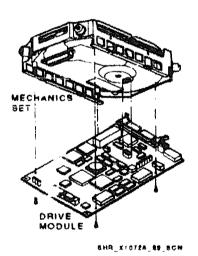


Figure 2-1 **RF31 ISE Basic Components** 

#### HDA

The HDA contains the disks, heads, spindle motor, and rotary positioner. The RF31 HDA has four disks and eight heads. The ISE uses an embedded digital servo for track following, so there is no dedicated servo surface. All surfaces are used for user data storage.

The RF31 HDA is composed of 1,861 data "cylinders". Each cylinder is composed of 8 tracks, with each track having 50 sectors available for customer data.

#### **Drive Module** Interfaces

The drive module combines the functions of disk controller and drive electronics onto a single, eight-layer, surface-mounttechnology printed circuit board. Figure 2-2 is a diagram of the drive module, showing the five interfaces.

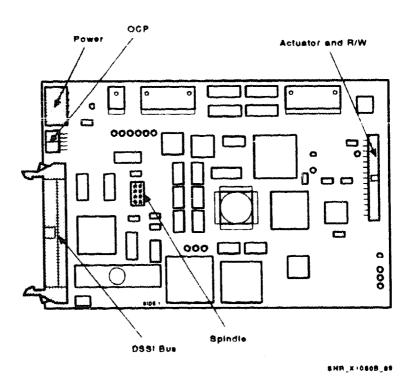


Figure 2-2 **Drive Module Interfaces** 

#### 2-4 Physical Description

As shown in Figure 2-2, each interface is a connector. The following table describes the function of each interface.

| Interface           | Description   | Function  |
|---------------------|---|---|
| DSSI bus            | 50-pin flat cable connector   | Connects ISE to<br>DSSI bus                                 |
| Power               | 5-pin Molex connector   | Connects +5V,<br>+12V, and ACLO<br>to ISE                   |
| OCP                 | 10-pin flat cable connector   | Connects ISE to operator control panel                      |
| Actuator<br>and R/W | 34-pin flat cable connector<br>that mates to the flexible<br>circuit strip from the HDA | Connects ISE to read/write preamps and to rotary positioner |
| Spindle             | 10-pin DIP connector that mates to the HDA  | Connects spindle motor to drive module                      |

## **Functional Description**

#### **Drive Module Electronics**

To help you understand the drive module, think of it as being partitioned into six major functional areas (Figure 2-3). Largescale integration is used extensively, so the function of an area typically includes the function of one or a few of the chips in the corresponding area in Figure 2-3.

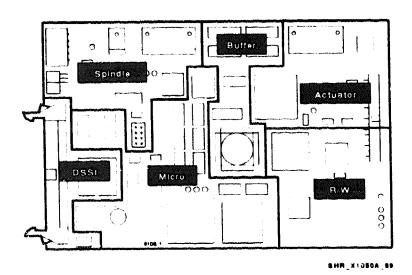


Figure 2-3 **Drive Module Electronics** 

The following table describes the function of each partitioned area in Figure 2-3.

| Area     | Function  |  |
|----------|---|--|
| Micro    | The on-board intelligence resides here, in a quarter Mbyte of firmware driving a 16 2/3-MHz MC68000 <sup>1</sup> microprocessor with 128 Kbytes of static scratchpad RAM and 2 Kbytes of EEROM.   |  |
| DSSI     | A single chip (Swift) interfaces the Micro area to the DSSI bus. It provides a queued-packet interface to the Micro area, segregates data from commands, and generates and checks error detection codes.  |  |
| Buffer   | A single chip (Phoenix) acts as a 3-port RAM controller, serving the 128 Kbytes of static RAM as a data buffer and read cache for the Micro, R/W, and DSSI areas. Most of the digital R/W tasks, such as ECC generation and checking, are also done by this chip. |  |
| Spindle  | A single chip (and associated active and passive components) manages the spin-up of the disk stack and keeps the disks spinning at 3600 rpm.  |  |
| Actuator | A single chip (and associated active and passive components) controls the rotary positioner used to track the position of the heads over a track.   |  |
| R/W      | These three chips (and associated active and passive components) handle the remaining digital and analog read/write chain.  |  |

<sup>&</sup>lt;sup>1</sup>MC68000 is a trademark of Motorola, Inc.

#### **Drive Module Block Diagram**

Figure 2-3 shows how the drive module is laid out. Figure 2-4 is a block diagram of the same module.

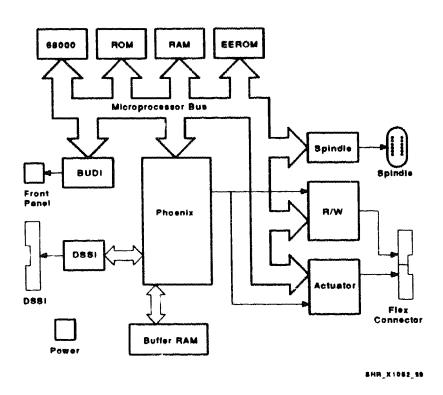


Figure 2-4 Drive Module Block Diagram

#### **Data Flow**

As Figure 2-4 shows, almost every functional area is connected to the microprocessor bus. However, the microprocessor is not directly involved with the data flow. Data is segregated or collected in the DSSI area, temporarily stored in the Buffer area, and I/O is performed by the Phoenix chip using the R/W hardware. Figure 2-5 diagrams the data flow.

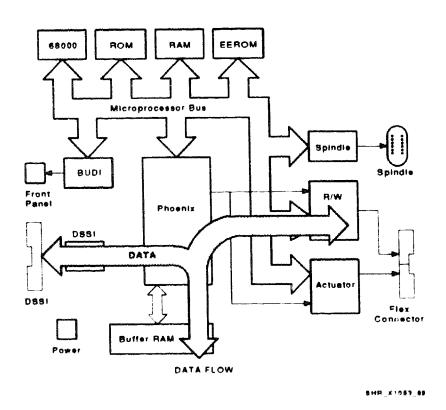


Figure 2-5 Data Flow Through the Drive Module

The data is protected while it travels through the drive module. The Swift chip in the DSSI area generates and checks DSSI parity and error detection code (EDC). To protect the data in buffer RAM, another EDC is generated and appended to each 512-byte block of data. This EDC travels with the data through the Phoenix chip, where the 264-bit ECC is generated before the data is written to the media. To further protect against media-addressing errors, the block number where the data was written is "added" to the Swift-generated EDC.

The ECC is checked as data is being read from the media. At the same time, the block number where the data should be located is "subtracted" from the EDC. The EDC is then checked after the DSSI parity and EDC are generated by the DSSI area, as the data is transmitted onto the DSSI bus.

#### **Command Flow**

Commands are segregated into packets by the DSSI area and stored in the buffer RAM. The microprocessor then copies these commands (typically 36 bytes or less) into its local RAM before it acts on them. As commands are completed, the process is reversed. Figure 2–6 shows how commands are routed through the drive module.

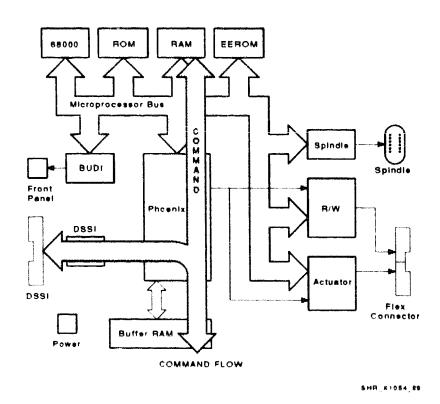


Figure 2-6 Command Flow Through the Drive Module

Commands are also protected as they travel through the drive module. On the DSSI bus, parity and EDC are appended to the commands. The Swift chip in the DSSI area checks and generates DSSI parity and EDC. To protect the commands during their short stay in the buffer RAM, the Swift chip generates an EDC for them. The microprocessor then copies the commands to its parity-protected scratchpad RAM. After the copy is complete, the microprocessor compares the EDC calculated by the BUDI chip in the Micro area with the EDC generated by Swift.

When commands are transmitted out to the DSSI bus (such as the end packet for an I/O operation), the process is reversed. The EDC is generated by the BUDI chip when the microprocessor copies the command to the buffer RAM. This EDC is checked by the Swift chip after it generates the DSSI bus parity and EDC, as the command is transmitted onto the DSSI bus.

#### **Firmware**

## Firmware Structure

The RF31 ISE is called an integrated storage element because the drive, controller, and even some host functions are all integrated into the same package. Figure 2-7 illustrates the firmware structure that makes this integration possible.

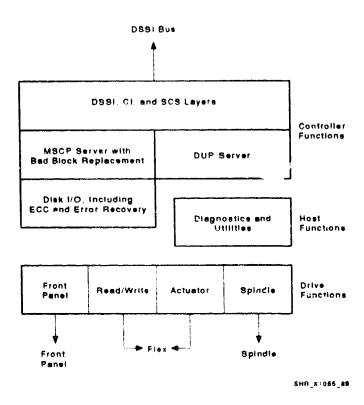


Figure 2-7 Firmware Structure

Several aspects of the RF31 firmware structure are not shown in Figure 2-7. For example, a mini-operating system runs the multiple programs in the ISE. Most of the firmware is coded in C, and a C run-time library is included. At initialization, power-on self-tests check the various chips on the module, start the spin-up sequence, and so on. Periodic diagnostics and calibrations adjust the servo and R/W systems for changing conditions.

#### STATUS THREADS Command

The programs that run in the ISTs are displayed when you access the PARAMS local program and type the STATUS THREADS command. The following is an example of such a display.

```
PARAMS>STATUS THREADS
 Pid TCB Addr Process Name WQ Addr
                                      State Pri
                                                     CPU
                                      RDY 255 0 00:06:49.46
    FFFFB52C NULL
                            00000000
                           FFFF9F74
                                      BLK 254 0 00:00:16.10
 1 FF840C06 PERIODICS
 65 FF8414A4 PRFMON
                           FFFFB57A
                                      IDL 130 0 00:00:00.00
                           FF8415F4
                                      IDL 124 0 00:00:00.00
 67 FF841544 DRVEXR
 68 FF841594 DRVTST
                           FF841544
                                      IDL 121 0 00:00:00.00
 69 FF8415E4 HISTRY
                           FF841594
                                      IDL
                                           118 0 00:00:00.00
                            FF8415E4
 70 FF841634 DIRECT
                                      IDI.
                                           115 0 00:00:00.00
 71
    FF841684 ERASE
                            FF841534
                                      IDL
                                           112 0 00:00:00.00
 72 FF8416D4 VERIFY
                                      IDL 109 0 00:00:00.00
                           FF841684
 73 FF841724 DKUTIL
                           FF8416D4
                                      IDL 106 0 00:00:00.00
 74 FF841774 PARAMS
                            FFFFB582
                                      CUR
                                          103 0 00:00:03.54
                                            28 0 00:00:01.17
  2 FF841814 MSCP$DUP
                            FFFFA3E6
                                      TIM
                                            25 0 00:00:00.07
    FF8420C9
              SCS$DIRECTORY FFFFA516
                                      BLK
                                            19 0 00:00:00.00
    FF843.AA MSC?$BBR
                            FFFFA3CA
                                      BLK
                                            16 0 00:00:01.37
  6 FF8439FA PFT$DISK
                            FFFF887A
                                      B) X
                                            13 0 00:00:02.09
    FF84424A SCS$DSSI
                            FFFF9FDE
                                      BLK
                                            10 0 00:00:00.00
    FF8488CE MSCPSDISK
                            FFFFA17A
                                      BLK
```

The threads listed in the above example correspond to the firmware layers shown in Figure 2–7. For instance, the DSSI, CI, and SCS layers are implemented by the SCS\$DSSI thread. The SCS\$DSSI thread interfaces the DSSI hardware to the system applications (SYSAPs) that run in the ISE. For each application, SCS\$DSSI provides communication services to the other nodes on the bus. The two important SYSAPs are directly beneath the SCS\$DSSI: the disk MSCP server and the diagnostic and utility protocol (DUP) server.

#### **MSCP Server**

The MSCP server is implemented by the MSCP\$DISK thread, and the bad block replacement layer is implemented by the MSCP\$BBR thread. The MSCP server is a multihost server because it can maintain a command dialogue with multiple hosts at the same time. Figure 2–8 illustrates a multihost server.

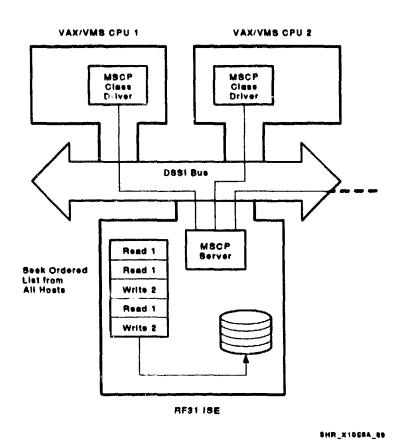


Figure 2-8 Multihost Server

#### Seek Ordering

I/O commands received from all hosts are combined to form a seek-ordered list of commands. This list determines the order of command execution in a way that minimizes the amount of time the drives spend seeking. Since seek time is typically the largest component of the total access time, seek ordering improves overall performance.

## Request Fragmentation

To minimize the effects of rotational latency, the disk I/O firmware (implemented by the PPT\$DISK thread) uses request fragmentation. Request fragmentation works by cutting up a long transfer into smaller pieces, and then completing the smaller pieces optimally.

Assume, for example, that a full track read is issued to an RF31 ISE. Typically, as in Figure 2-9, the 50-sector request is broken up into seven fragments, the first six fragments having eight sectors, and the last fragment having only two sectors. Each fragment is delivered to the host as it is read, so that the apparent rotational latency is only .07 revolutions, as opposed to the expected .50 revolutions.

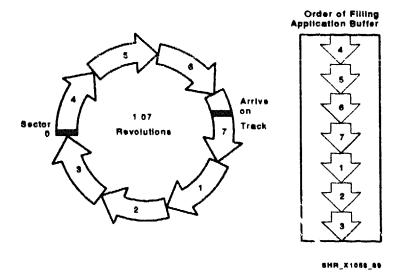


Figure 2-9 Request Fragmentation

#### **Read Cache**

To further reduce latency, the disk I/O firmware manages a four-track read cache. After a request is satisfied, and until a new command pre-empts, the sectors on the current track are read into one of the track lines in the cache. Write requests try to disturb the cache as little as possible by using the least recently used (LRU) track line(s).

#### **RCT Caching**

The MSCP server caches the entire replacement control table (RCT). The RCT contains the list of bad blocks and the replacement block numbers (RBNs) that hold the data for each bad block in the list. In the past, tertiary replacements (those made to an RBN not on the track of the defective LBN) caused the controller to seek to the RCT to locate the RBN. With RCT caching, the performance impact of tertiary revectors is greatly reduced, as shown in Figure 2–10.

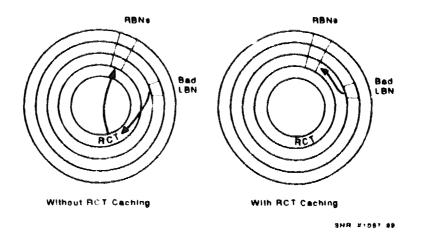


Figure 2-10 RCT is Cached in Controller RAM

#### Sector Format and Error Handling

Other functions implemented by PPT\$DISK include error recovery and ECC correction. The format of each disk sector (Figure 2–11) help explain error handling.

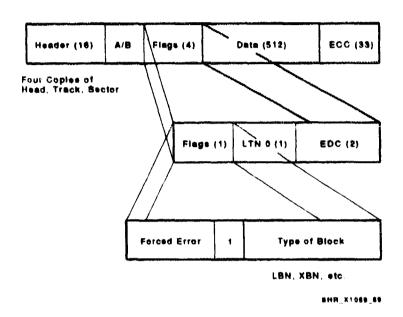


Figure 2-11 Sector Format

Each sector header has four copies of its address (head, track, and sector number). PPT\$DISK instructs the Phoenix chip to match all four copies prior to a read or write operation. If the full header compare fails on a write operation, the block is replaced. If the full header compare fails on a read operation, one of the levels of error recovery reduces the number of copies that must match to three, then to two, and finally just one. Once the data is recovered, the block is replaced. Note that the header is read only and represents the physical address of the block.

The read/write portion of the block starts with the four-byte Flags field. It contains the customer data in 512 bytes, and ends with a 33-byte ECC field. ECC is one of the error recovery mechanisms, and can correct up to 15 bytes in a single sector. However, a much lower error threshold (number of bytes in error in the sector) causes the block to be replaced to ensure that plenty of correction capability remains in the ECC.

The Flags field is expanded in Figure 2-11 to include a flags byte, an LTN0 byte, and a word of EDC. The value in the EDC field is what is generated by the Swift chip when the data arrives over the DSSI bus with the block address "added" to it.

The flags byte contains the forced error indicator and the type of block. The forced error indicator is a bad data mark. It means that the data is logically "bad" even though the sector it resides in may be defect-free. The type of block (LBN, RBN, DBN, and so on) is also checked on read operations.

The LTN0 field is used to compensate for head and track scatter, as shown in Figure 2–12. On an RF31 ISE, the heads on the head stack are not aligned above one another. In fact, the tracks themselves are not aligned above one another. This lack of vertical alignment is not a product defect. At 1,875 tracks per inch, the distance between track centers is only 5-1/3 ten thousandths of an inch  $(0.53 \times 10^{-3} \text{ in})$ .

Logical Track Zero (LTN0) Corrects This:

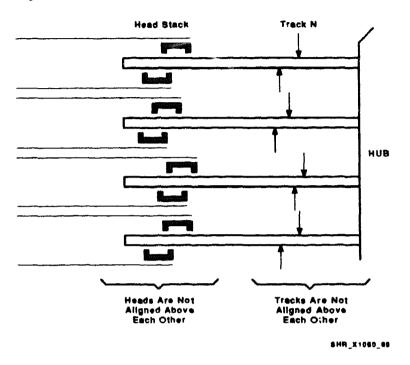


Figure 2-12 Head and Track Scatter Compensation

To improve performance and retain the concept of a cylinder (a vertically aligned set of tracks), the value in the LTN0 byte is the physical track number of the head that is directly above or below the LTN0 track for all other heads. This LTN0 track is the reference point for each surface (Figure 2–13).

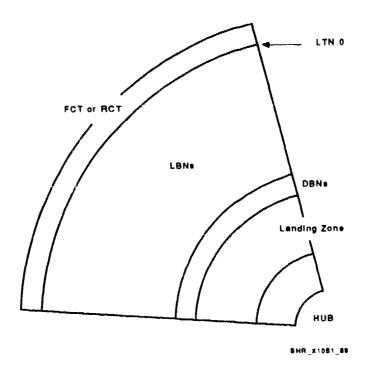


Figure 2–13 On-Disk Format Anchored at LTN0 on Each Surface

## **Diagnostics and Utilities**

#### Introduction

The rectangle labeled "Diagnostics and Utilities" in Figure 2-7 represents those user-accessible programs that run under the diagnostic and utility protocol (DUP) server. These programs are listed later in this section, and are described in greater detail in Chapter 4.

#### POST

The other diagnostic program that runs at system initialization is called power-on self-test (POST). The POST firmware tests the hardware on the drive module and in the HDA, and achieves almost complete coverage. The only hardware not verified by the POST is a small part of the DSSI area (shaded part of Figure 2-14).

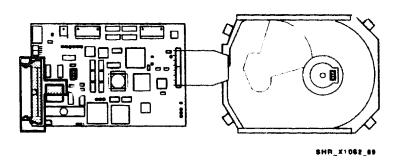


Figure 2–14 **POST Coverage** 

#### 2-22 Diagnostics and Utilities

POST, and the diagnostics and calibrations that run after head load, verify:

- · That each head in the HDA works
- That the drive can seek across all tracks
- That each head can read and write correctly

Once POST has run successfully, you need only access the drive over the DSSI bus to achieve full diagnostic coverage.

After POST runs, the diagnostic tasks are picked up by the PERIODICS thread and by the DUP server (MSCP\$DUP thread). The PERIODICS thread invokes POST diagnostics and runs calibrations on the drive periodically. This process is automatic, running as the lowest priority thread in the system.

#### **DUP Server**

You can think of the DUP server as a window into the ISEresident diagnostic and utility programs. Like the MSCP server, the DUP server is a multihost server, allowing several diagnostic and utility programs to run in the ISE at the same time (Figure 2-15).

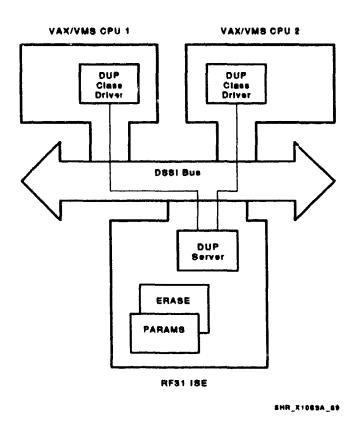


Figure 2-15 Multihost DUP Server

# Diagnostic and Utility Programs

Nine diagnostic and utility programs are resident in the RF31 ISE. They can be broken down into three categories: management utilities, diagnostics, and system-level utilities. Figure 2–16 shows how the programs are grouped into these categories.

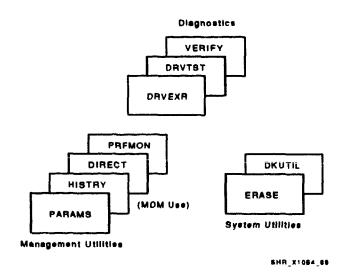


Figure 2-16 Diagnostics and Utilities

The following table provides a brief description of each program. See Chapter 4 for more detailed information.

| Category             | Program | Description  |
|----------------------|---------|--|
| Management utilities | PARAMS  | A SYSGEN-like parameter editor and interactive query utility used to view ISE and DSSI bus status.                               |
|                      | HISTRY  | An abbreviated version of a portion of PARAMS. HISTRY is used by host-level software such as MDM.                                |
|                      | DIRECT  | A directory program, output only, that lists the available diagnostic and utility programs.                                      |
|                      | PRFMON  | An abbreviated version of a portion of PARAMS. PRFMON is used by host-level software such as the VAX performance analyzer (VPA). |

#### 2-26 Diagnostics and Utilities

| Category                      | Program | Description  |
|-------------------------------|---------|--|
| Diagnostics                   | DRVEXR  | A comprehensive drive exerciser.   |
|                               | DRVTST  | A quick pass/fail test of the drive.   |
|                               | VERIFY  | A complete read check of the disk and verification of the DSDF <sup>1</sup> on-disk structure.   |
| System-<br>level<br>utilities | ERASE   | A data "scrubber" utility that writes alternating patterns to each LBN, including the second sector of the RCT and the previous locations of the bad blocks, and then verifies that the scrubbing process succeeded. |
|                               | DKUTIL  | An interactive block display and replace utility. Typically used to confirm ERASE scrubbing.   |

#### **Detecting Errors**

The RF31 ISE makes errors visible in a variety of ways. Knowing where to look for errors helps you to communicate with Customer Services personnel.

If the controller portion of the ISE is not functioning, the red fault LED on the drive module and the red fault LED on the operator control panel turn on (Figure 2-17). Also, the ISE is not visible on the DSSI bus. The failing component, in this case, is the drive module itself, because it houses the controller electronics.

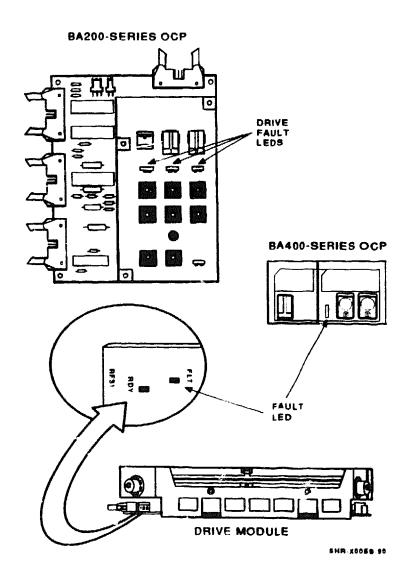


Figure 2-17 Location of the Fault LEDs

# Detecting Errors Using PARAMS

If the controller portion of the ISE passes diagnostics but the unit portion does not, the red fault LED still turns on. However, (because the controller is operational), the ISE is visible on the DSSI bus and can be queried to further resolve the error condition. At this point, the fault may be within the unit electronics or the HDA.

To obtain a failure code, use the PARAMS utility program as shown in the following example.

PARAMS> STAT CONF
Node R1WSRA is an RF31 controller
Software RFX X200 built on 8-AUG-1989 03:38:51
Electronics module name is EN83804656
Unit is inoperative, error code 9802(X)
Last known unit failure 9802(X)
In 1275 power-on hours, power has cycled 767 times
System time is 19-AUG-1989 18:13:33

In the example, the unit error code is 9802(X). This is also shown as the last known error (stored in nonvolatile RAM). These error codes are defined in the service guide. Your Customer Services representative uses them to determine the field replaceable unit (FRU) most likely to have failed.

The errors described above are usually fatal. That is, once the error occurs, the red fault LED remains lit and the ISE is not usable until the error condition is corrected.

#### 2-30 Diagnostics and Utilities

Transient errors, however, can also occur. For example, a bit in RAM can flip, or an address collision can occur on the DSSI bus. The most recent 11 transient errors are kept in a log in nonvolatile RAM, which is accessible though the PARAMS utility program. To access this error history, use the STAT LOG command as shown in the following example.

The primary users of the error history are module repair personnel. The error history may also serve as an indication to Customer Services personnel that the system is configured incorrectly or that the drive module should be replaced.

#### **Detecting Soft Errors**

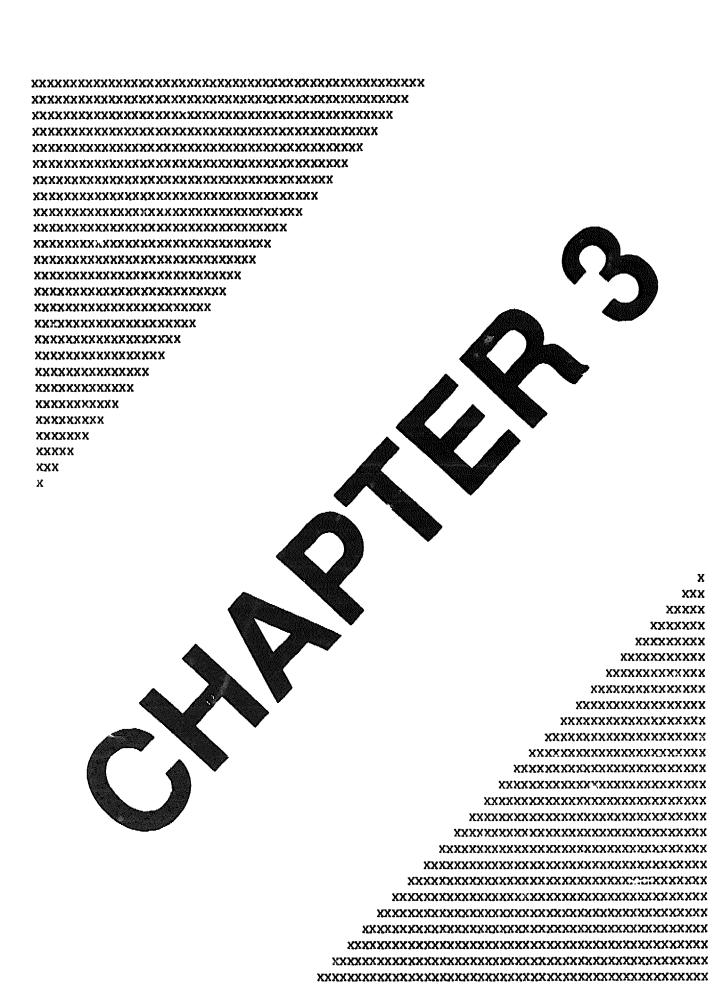
Soft errors are errors that are caused by external environmental factors (for instance, temperature or shock) or errors that are expected to occur throughout the lifetime of the product (such as an infrequent bad block replacement). These errors are reported in MSCP error logs.

MSCP error logs are displayed by the error log report generators of many different operating systems. These logs are analyzed by the VAXsimPLUS program to predict failures.

The RF31 ISE produces three kinds of error logs, as summarized in the following table.

| MSCP Error Log                      | Reason Generated  |  |  |
|-------------------------------------|---|--|--|
| Read/Write Error<br>Log             | Any failure to read or write (above certain thresholds).  Any time a read/write error log is generated, this log summarizes the attempt to replace the "bad" block. |  |  |
| Bad Block<br>Replacement<br>Summary |   |  |  |
| Servo Performance<br>Warning        | If, during the past hour, the servo<br>system suffered more than its<br>threshold of performance hits.  |  |  |

Certain soft errors are not reported in logs. For example, a single symbol (byte) error on a read is corrected, but not reported. The threshold for reporting an error (and replacing the block) in the case of an ECC error on a read command is three. This means that until three or more symbols are corrected in a block, the block is not replaced. Three symbols in error is well within the safety margin of the ECC. The ECC can correct up to 15 symbols in error in a single block.



### 3 Controls and Indicators

#### Introduction

This chapter describes the controls and indicators associated with RF31 ISE operation. The controls and indicators are located in two places:

- · Operator control panel on the system enclosure
- ISE drive module

#### OCP

The operator control panel (OCP) is a set of controls on the enclosure that overrides the drive module switches and enables the operator to set the DSSI node ID and write-protect mode for the ISE. The OCP also contains a fault LED that indicates if the ISE is malfunctioning.

For BA200-series systems, the OCP contains three identical sets of controls and indicators, one set for each ISE that may be connected to it. In the BA400-series enclosures, each ISE has an individual OCP which is mounted to a panel in front of the ISE.

# BA200-Series OCP

The BA200-series enclosures each have a standard DSSI operator control panel. Figure 3-1 shows the location of the controls and indicators on the operator control panel.

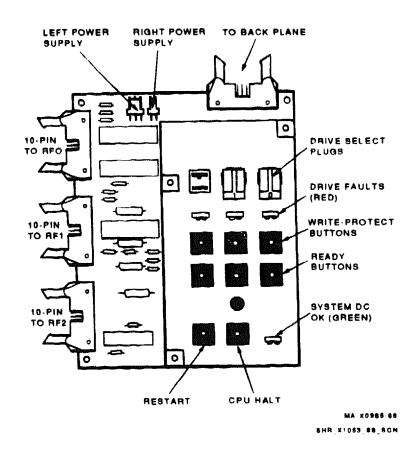


Figure 3-1 BA200-Series DSSI Operator Control Panel

The following table describes the function of the controls on the BA200-Series DSSI operator control panel.

| Control                     | Status    | Function   |
|-----------------------------|-----------|--|
| Drive<br>Select<br>Plug     | Installed | The DSSI node ID is set to the number specified on the plug. A drive select plug must be installed for every ISE connected to the OCP. |
|                             | Removed   | The DSSI node ID is undefined. This is a fault condition that causes the drive fault LED to flash at 10 Hz.                            |
| Write-<br>Protect<br>Button | Out       | The system can read and write to the media (normal operating position).  |
|                             | In        | Write-locked, the system can only read from the media.   |
| Ready<br>Button             | Out       | ISE is on-line (normal operating position).  |
|                             | In        | ISE is off-line.   |

#### 3-4 Controls and Indicators

The following table describes the function of the indicators on the BA200-series DSSI operator control panel.

| Indicator                | Status              | Function                                       |  |  |  |
|--------------------------|---------------------|--|--|--|--|
| Fault<br>LED             | On                  | Fault condition present (except during POST).  |  |  |  |
|                          | Off                 | No fault present (normal operating condition). |  |  |  |
|                          | Slow flash (5 Hz)   | Internal ISE calibrations are being performed. |  |  |  |
|                          | Quick flash (10 Hz) | OCP failure, or drive select plug is missing.  |  |  |  |
| Write-<br>Protect<br>LED | On                  | Write-protect enabled.                         |  |  |  |
|                          | Off                 | Write-protect disabled.                        |  |  |  |
| Ready<br>LED             | On                  | ISE is on-line and ready.                      |  |  |  |
|                          | Off                 | ISE is off-line.                               |  |  |  |

#### **BA400-Series** OCP

Each ISE installed in a BA400-series enclosure has a front panel with the following controls and indicators.

- DSSI bus node ID plug
- Fault LED
- Write-protect button
- Run/Ready button

Figure 3-2 is an illustration of the front panel of a BA400-series enclosure.

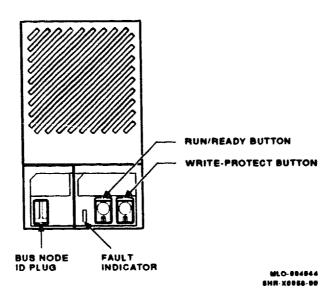


Figure 3-2 BA400-Series OCP for DSSI ISEs

#### 3-6 Controls and Indicators

The following table describes the function of the controls and indicators on the BA400-series DSSI operator control panel.

| Control                     | Status        | Function   |
|-----------------------------|---------------|--|
| Fault<br>LED                | Lit           | Indicates an error condition within the ISE.   |
|                             | Not lit       | Indicates an error-free condition within the ISE.  |
| Run/Ready<br>Button         | In (lit)      | The ISE is on-line. When the ISE is available for use, the green LED is lit. When the ISE is being used, the green LED flickers.         |
|                             | Out (not lit) | The ISE is off-line and cannot be accessed. The green LED cannot be lit when the Run/Ready button is out.                                |
| Write-<br>Protect<br>Button | In (lit)      | The ISE is write-protected.  System software cannot write to the ISE.  |
|                             | Out (not lit) | The ISE is not write-protected. This is the normal position for software operation. System software is free to read or write to the ISE. |

### Changing the **DSSI Node ID** Pluas

Spare DSSI node ID plugs are supplied with your system. Use these spare plugs to renumber your DSSI system should you need to reconfigure due to adding or removing ISEs, or if you create a multihost configuration.

The DSSI node ID plugs have prongs on the back that indicate the bus node number (and by default, the unit number) of the ISE. To remove a DSSI node ID plug, grasp it firmly and pull it straight out. To insert a new plug, align the two center prongs with the two center slots and press the plug into the slots.

Use the following rules to renumber your ISEs:

- For each DSSI bus, do not use duplicate DSSI node IDs.
- By convention, ISEs are numbered in increasing order from right to left.
- Use a blank DSSI node ID plug where no ISE is present.

#### NOTE

If you change the bus node ID plugs while the system is operating, you must turn off the system and then turn it back on for the new plug positions to take effect.

# Drive Module Controls and Indicators

A DIP switchpack containing three switches and two LEDs is mounted on the edge of the drive module. The switches provide a means of setting the DSSI node ID if an OCP is not connected to the drive, or if the OCP fails. The two LEDs indicate drive status (ready and fault).

Figure 3-3 shows the location of these switches and LEDs on the drive module.

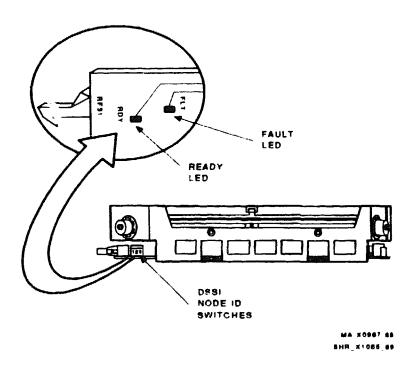


Figure 3-3 Drive Module Switch and LED Locations

### **Assigning DSSI Node ID**

Assignment of the DSSI node ID is done by setting the three switches to the binary equivalent of the selected ID number, as shown in the following table. These switches are ignored when an operator control panel is connected to the ISE.

| DSSI Node ID | Switch Positions <sup>1</sup> |      |      |  |
|--------------|-------------------------------|------|------|--|
| Address      | 1                             | 2    | 3    |  |
| 0            | Down                          | Down | Down |  |
| 1            | Down                          | Down | Up   |  |
| 2            | Down                          | Up   | Down |  |
| 3            | Down                          | Up   | Up   |  |
| 4            | Up                            | Down | Down |  |
| 5            | Up                            | Down | Up   |  |
| 6            | Up                            | Up   | Down |  |
| $7^2$        | Up                            | Up   | Up   |  |

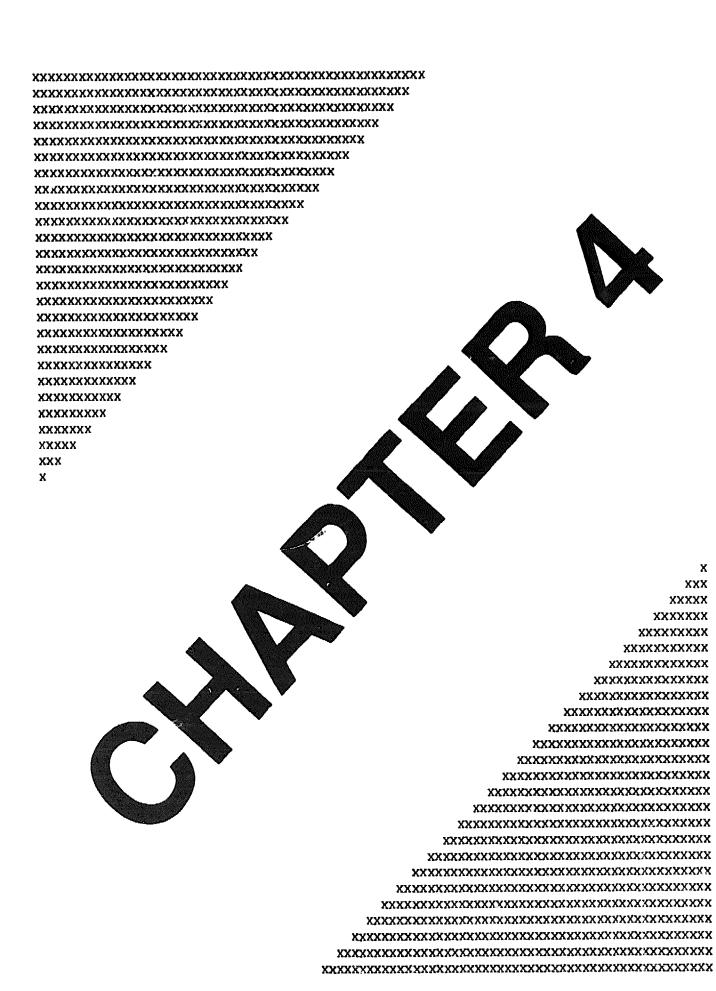
<sup>&</sup>lt;sup>1</sup>Up is toward the HDA, down is toward the module.

<sup>&</sup>lt;sup>2</sup>DSSI address 7 is normally assigned to a host adapter.

# **Drive Module LEDs**

The two LEDs mounted on the drive module monitor ISE status during operation. The following table describes the state of these two LEDs during the various phases of ISE operation.

| When  | The green<br>LED is | And the red<br>LED is |
|---|---------------------|-----------------------|
| The ISE is powered up                                 | On                  | On                    |
| POST has run successfully                             | Off                 | Off                   |
| The read/write heads are on-cylinder and ready        | On                  | Off                   |
| Drive activity  | Flickering          | Off                   |
| A read/write or serious<br>physical error is detected | Off                 | On                    |



### **4 Local Programs**

### Accessing Local Programs

#### Overview

Local programs are diagnostics and utilities that are internal to the ISE. They are accessed in one of three ways, depending on the system you're using:

- Through VMS, using the SET HOST command
- From the console, using the SET HOST command
- Through MDM, using the Device Resident Programs menu

Once a connection is established, operations are performed under the control of the local program. When the program ends, control is returned to the system.

#### Using VMS

To access a local program from a MicroVAX system running VMS version 5.1 or greater, the command is:

S SET HOST/DUP/SERVER=MSCP\$DUP/TASK=taskname nodename

#### Where:

taskname = name of the local program nodename = node name of the ISE

Descriptions of the available local programs are given later in this chapter. To find the node name of an ISE, type SHOW DEVICES or SHOW CLUSTER at the \$ prompt and press Return .

To produce a file in your directory of what appears on the screen, add the qualifier /log=filename.ext (where filename.ext is what you want to name the file) before you press Return

# Using Console Commands

MicroVAX 4000 series systems allow you to access the local programs using console commands. The command you use depends on whether your system uses a Q-bus adapter like the KFQSA module, or an embedded adapter such as the KA640 module.

#### **Q-bus Adapters**

To access a local program from a system with a Q-bus adapter, the command is:

```
>>> SET HOST/UQSSP/DUP/DISK # taskname
```

#### Where:

# = port number of the ISE taskname = name of the local program

#### **Embedded Adapters**

To access a local program from a system with an embedded adapter, the command is:

```
>>> SET HOST/DUP/DSSI/BUS:n #
```

#### Where:

n = the bus number where the ISE is located

# = DSSI node number of the ISE

Then, the system prompts you for the name of the local program you want to run.

To find the DSSI node number and node name, type SHOW DSSI at the >>> prompt. To see a list of the devices on the Q-bus, type SHOW QBUS or SHOW UQSSP at the >>> prompt.

To abort the program and return control to the system, press Ctrl/C or Ctrl/Y.

#### **Using MDM**

If neither VMS nor console commands are available on your system, you can run local programs using MDM. Use the following procedure:

- Boot MDM.
- 2. Enter the date and time.
- 3. Select the menus in the following order:
  - Service menu
  - Device menu
  - KFQSAA-KFQSA subsystem menu
  - Device Utilities menu
  - Device Resident Programs menu

When you select the Device Resident Programs menu, the following is displayed:

```
RUNNING A UTILITY SERVICE TEST
```

To halt the test at any time and return to the previous menu, type CTRL-C by holding down the CTRL key and pressing the C key.

KFQSAA started. KFQSAA pass 1 test number 3 started. Copyright 1988 Digital Equipment Corporation

Completed. DRVTST DRVEXR EXIT HISTRY ERASE PARAMS DIRECT DKUTIL PRFMON VERIFY

Please choose a local program or press <RETURN> to continue.

- 4. Type in the name of the local program you want to run and press Return. For information about the available local programs, refer to the program descriptions on the following pages.
- 5. To exit MDM, press the Break key.

### DIRECT

#### Description

DIRECT provides a directory of local programs resident in the ISE.

#### Example

The following is an example of what is displayed when you run the DIRECT program.

```
        Copyright
        © 1989
        Digital Equipment
        Corporation

        PRFMON
        V1.0
        D
        21-AUG-1989
        13:39:09

        DRVEXR
        V2.0
        D
        21-AUG-1989
        13:39:09

        DRVTST
        V2.0
        D
        21-AUG-1989
        13:39:09

        HISTRY
        V1.1
        D
        21-AUG-1989
        13:39:09

        DIRECT
        V1.0
        D
        21-AUG-1989
        13:39:09

        ERASE
        V2.0
        D
        21-AUG-1989
        13:39:09

        DKUTIL
        V1.0
        D
        21-AUG-1989
        13:39:09

        PARAMS
        V2.0
        D
        21-AUG-1989
        13:39:09

        Total of
        9 programs
```

### **DRVEXR**

#### Description

DRVEXR is a diagnostic that applies several types of stress to the ISE.

DRVEXR is accessed in the same way as are the other local programs. Once a connection is established, the user is prompted to answer a series of questions. The responses determine the mode and test duration.

To stop DRVEXR in progress, press Ctrl/C, Ctrl/Y, or Ctrl/Z. When DRVEXR stops, a short report is printed.

#### Modes

DRVEXR can be run in one of the following modes, depending on your responses to the dialogue questions.

| Mode           | Function   |  |  |  |
|----------------|--|--|--|--|
| Read/Write     | Writes and reads as many blocks as possible in the given amount of time.                         |  |  |  |
| Data Integrity | Similar to Read/Write mode, but with a "manual" check of data buffers done by the ISE processor. |  |  |  |
| Seek Intensive | Only seeks are performed in this mode.   |  |  |  |
| Max Stress     | Reads the inner DBNs and outer DBNs alternately.   |  |  |  |

### Dialogue

The following table describes the DRVEXR dialogue.

| Message   | Explanation   |  |  |
|---|---|--|--|
| Copyright © 1989 Digital<br>Equipment Corporation   | No response is expected.  |  |  |
| Write/read anywhere on the medium? [1=Yes/(0=No)]   | This question asks if you want to write to the media.                         |  |  |
| User data will be corrupted. Proceed? [1=Yes/(0=No)] (This question is omitted if you typed 0 to answer the previous question.) | This question asks if you really want to overwrite existing data on the media |  |  |
| Test time in minutes? [(10)-100]  | Your response determines the length of the test, in minutes.                  |  |  |

| Message  | Explanation  |  |  |
|--|--|--|--|
| Number of sectors to transfer at a time? [0 - 50]  | Your response determines<br>the length of each I/O<br>issued. If you type 0, this is<br>a seek-only test.  |  |  |
| Compare after each transfer? [1=Yes/(0=No)] (This question is omitted if you typed 0 to answer the previous question.) | Your response determines whether the processor "manually" compares the results of the read with the expected data (if writing is enabled) or the hardware does the compares after each read. |  |  |
| Test the DBN area? [2=DBN only/(1=DBN and LBN)/0=LBN only]:  | Your response determines how to include the DBN area in the test. If you type 2, the test always includes writes, even if you answered the first question with 0.                            |  |  |

#### 4-8 DRVEXR

The following table shows the relationship between the four test modes and the responses to the six questions in the dialogue.

| Model          | Response to Qu |     |            |     | uestion |           |
|----------------|----------------|-----|------------|-----|---------|-----------|
|                | 1              | 2   | <b>.</b> 3 | 4   | 5       | 6         |
| Read/Write     | 1              | 1   | Any        | Any | 0       | Any       |
| Data Integrity | 1              | 1   | Any        | Any | 1       | Any       |
| Seek Intensive | 0              | N/A | Any        | 0   | N/A     | 0 or<br>1 |
| Max Stress     | 0              | N/A | Any        | 0   | N/A     | 2         |

#### Example

The following is an example of what is displayed when you run DRVEXR.

```
Copyright © 1989 Digital Equipment Corporation
Write/read anywhere on the medium? {1=Yes/(0=No)} 1
User data will be corrupted. Proceed? {1=Yes/(0=No)} 1
Test time in minutes? [(10)-100] 10
Number of sectors to transfer at a time? [0 - 50] 18
Compare after each transfer? [1=Yes/(0=No)]: 0
Test the DBN area? [2=DBN only/(1=DBN and LBN)/0=LBN only]:

73990 blocks (512 bytes) read.
73990 blocks (512 bytes) written.
18666 DBN blocks (512 bytes) written.
18666 DBN blocks (512 bytes) written.
```

Complete.

### **DRVTST**

### **Description**

DRVTST provides a comprehensive test of the ISE hardware. Errors detected by this program are isolated to the FRU level.

### Dialogue

The following table describes the DRVTST dialogue.

| Message  | Explanation  |
|--|--|
| Copyright © 1989 Digital<br>Equipment Corporation    | No response is expected.   |
| Write/read anywhere on the medium? [1=Yes/(0=No)]    | This question asks if you want to write to the media. If you type 0, this is a read-only test. DRVTST does, however, write to a diagnostic area on the disk. |
| User data will be corrupted. Proceed? [1=Yes/(0=No)] | This question asks if you really want to overwrite existing data on the media. If you type 0, this is a read-only test.                                      |
| 5 minutes to complete.                               | No response is expected.   |
| Test passed.   | This means the test was successful. Choose another local program or return control to the system.  |

### **Error Messages**

The following table describes DRVTST error messages.

| Message                                   | Description  |
|---|--|
| Unit is currently in use.                 | This can mean that the ISE unit is inoperative, in use by a host, or is currently running another local program. |
| Operation aborted by user.                | This message appears if the user stops the program while it is in progress.                                      |
| Soft read error on head xx track yyyy.    | These are soft error messages which indicate that an operation succeeded, but that the error                     |
| Soft write error on head xx track yyyy.   | recovery firmware was invoked.  These messages may indicate a forced-error flag or correctable                   |
| Soft compare error on head xx track yyyy. | ECC error, or that the read/write head was temporarily off-track. These are corrected during normal operation.   |
| xxxx - Unit diagnostics failed.           | This is a fatal error. Call Digital Customer Services. xxxx is the MSCP error code.                              |
| xxxx - Unit read/write test failed.       | This is also a fatal error. Call Digital Customer Services. xxxx is the MSCP error code.                         |

#### Example

## The following is an example of what is displayed when DRVTST runs successfully.

Copyright © 1989 Digital Equipment Corporation Write/read anywhere on the medium? [1=Yes/(0=No)] 1 User data will be corrupted. Proceed? [1=Yes/(0=No)] 1 5 minutes to complete. Test passed.

### HISTRY

#### Description

HISTRY displays ISE information that is used by programs running in the host (such as MDM).

The information is displayed in the following order:

copyright notice
product name
serial number
node name
allocation class
firmware revision level
hardware revision level
power-on hours
power cycles

#### Example

The following is an example of what is displayed when you run the HISTRY program.

```
Copyright © 1989 Digital Equipment Corporation RF31
EN92300124
R1EJAA
0
RFX X201
RF31 PCB-3/ECO-00
1
45
Complete.
```

### **ERASE**

#### Description

ERASE is a utility that overwrites data on RF31 ISEs. Every writable LBN and RBN block on the ISE is written several times with a complementary data pattern, and finally is overwritten with zeros.

ERASE writes every block in the LBN and RBN space twice the specified number of times: once with the pattern 99(X), and once with the complement pattern 66(X). These two values were selected because they are bit complements of each other in both decoded and encoded formats. That is, the bits toggle in controller memory and the fixed frequency pulse trains on the disk are 180 degrees out of phase with one another, assuming the pulse trains start together.

After the specified number of write/write complement operations have been performed, a final pattern of all zeros is written on each block. A failure to write these patterns or to read back all zeros means that the block is "bad" and was previously replaced. The failure and the status of each such block is displayed. If the block is marked bad in the FCT, the user may inhibit this output.

The write/write complement, write of zeros, and read back of zeros is repeated to the second block of each RCT copy. The second block of the RCT is used as an intermediate holding area for data during bad block replacement and is treated as an extension of the user data area by ERASE.

ERASE is accessed in the same way as the other local programs. Once a connection is established, the user is prompted to answer a series of questions.

To stop an ERASE in progress, press Ctrl/C], Ctrl/Y], or Ctrl/Z].

### Dialogue

The following table explains the ERASE dialogue.

| Message  | Explanation   |
|--|---|
| Copyright © 1989 Digital<br>Equipment Corporation                    | No response is expected.  |
| Write/read anywhere on medium? [1=Yes/(0=No)]                        | This question asks if you want to write to the media.   |
| User data will be corrupted. Proceed? [1=Yes/(0=No)]                 | This question asks if you really want to overwrite existing data on the media.  |
| How many times should the disk be pre-written before erasing? [0-99] | This question asks you to specify the number of passes ERASE should make on each sector. A pass is a write with a pattern followed by a write with the pattern complement. A message is displayed indicating your choice. |

| Message  | Explanation  |
|--|--|
| Display errors erasing known bad blocks? [(1=Yes)/0=No]: | This question asks if you want a list of all ERASE errors in the RCT and the FCT. A message is displayed indicating your choice.   |
| Is this information correct? [(1=Yes)/0=No]:             | If you type 0, you are asked the following question.   |
| Do you wish to continue? [1=Yes/(0=No)]:                 | If you type 1, you are once again prompted to specify the number of passes, and so on. If you type 0, the session ends.  |
| n minutes to complete.                                   | This lists the number of minutes (n) until completion of the erase operation. This number is a function of the number of passes you specified and the ISE type. No response is expected. |
| Erase complete.  | This message indicates that the erase operation is complete. The program stops automatically.  |

# Example

The following is an example of the ERASE utility run on an RF31 ISE.

The blocks listed in this example are the blocks that either did not write, or did not contain an all-zeros pattern when ERASE read back each track on the LBN/RBN space. In most cases, the failing blocks are listed as "bad" in the FCT.

```
Copyright © 1989 Digital Equipment Corporation Write/read anywhere on medium? [1=Yes/(0=No)] 1 User data will be corrupted. Proceed? [1=Yes/(0=No)] 1 How many times should the disk pre-written before erasing? [1-99]: Display errors erasing known bad blocks? [(1=Yes)/0=No]: The disk will be pre-written 3 times. All errors will be reported, including FCT bad blocks. Is this information correct? [(1=Yes)/0=No]:
```

58 minutes to complete.

#### ERASE BAD BLOCK LIST

| LBN    | Head | Track | Sector | Block Status                                |
|--------|------|-------|--------|---|
|        |      |       |        | ****  |
| 14602  | 4    | 132   | 19     | Unable to write sector (marked bad in FCT)  |
| 14603  | 4    | 132   | 20     | Unable to read sector (marked bad in FCT)   |
| 14604  | 4    | 132   | 21     | Unable to write sector (marked bad in FCT)  |
| 14605  | 4    | 132   | 22     | Unable to write sector (not found in FCT)   |
| 629079 | 5    | 1661  | 12     | Non-zero data in sector (marked bad in FCT) |
| 629080 | 5    | 1661  | 13     | Unable to write sector (marked bad in FCT)  |

Erase complete.

# **VERIFY**

# **Description**

VERIFY i utility that is used to determine the amount of "margin" i .ning in on-disk structures (for instance, the number of bac blocks in the RCT and thus the number of RBNs consumed). VERIFY is useful when you verify an installation.

The VERIFY utility is read only. It does not overwrite user data and does not perform bad block replacement.

VERIFY is accessed in the same way as are the other local programs. Once a connection is established, the user is prompted to answer a series of questions.

# **Dialogue**

The following table describes the VERIFY dialogue.

| Message  | Explanation   |
|--|---|
| Copyright © 1989 Digital<br>Equipment Corporation          | No response is expected.  |
| Print informational (non-warning) messages? [1=Yes/(0=No)] | Your response controls the amount of output produced by VERIFY. Type 1 if you want informational messages displayed.  |
| Report transient error by block? [1=Yes/(0=No)]            | Again, your response controls the amount of output produced by VERIFY. By default, a transient, correctable error in a block is not displayed as blocks are read. Type 1 if you want transient errors reported. |

# Example

The following is an example of VERIFY run on an RF31 ISE. The example is interrupted several times by text that describes the next part of the example.

The first part of this example contains the VERIFY dialogue and the FCT header dump. The FCT header dump provides basic information, such as the serial number and the date of last format (typically the date the HDA was manufactured).

```
Copyright • 1989 Digital Equipment Corporation
Print informational (non-warning) messages? [1=Yes/(0=No)] 1
Report transient error by block? [1=Yes/(0=No)] 1
      FCT Block 0 Information
                       0000123400000000
   Serial Number:
                       ADDE (X)
  Mode:
  First Formatted:
                       22-MAY-1989 11:58:26
                       22-MAY-1989 11:58:26
   Date Formatted:
  Format Instance:
                       1
                       VALID
   Bad PBNs in FCT:
                       34
   Scratch Area Offset: 30032
   Size (Not Last):
                       2480
                       2480
   Size (Last):
                       0000(X)
   Flags:
   Format Version:
```

This next part of the example contains the RCT header dump. Immediately following is a read check of the RCT. Note that one sector of one copy of the RCT (the 5th copy, block 68) is not usable.

```
*** RCT Block 0 Information ***

Serial Number: 0000123400000000
Flags: 0000 (X)

LBN Being Replaced: 0
Replacement RBN: 0
Bad RBN: 0

***** Revector Control Table for RIVJAA$DIA3 *****
Copy 5 of RCT block 68 (LBN 745103.) is bad.
```

After the read check of the RCT, each bad block in the RCT is displayed. In this abbreviated syntax, the symbol \*-> means that a bad LBN is replaced by an RBN not on its track. The symbol -> means that the bad LBN is replaced by its primary (on-track) RBN.

```
2 -->
                Ο.
                    2083 -->
                                     41,
                                           3569 -->
                                                         71.
 9566 *->
              190,
                    9564 -->
                                           9563 *->
                                   191,
                                                         192,
14603 -->
             292, 15361 -->
                                   307, 15398 *->
                                                         308,
              375, 19403 -->
18762 -->
                                   388, 21198 -->
                                                         423,
              453, 22788 *->
457, 22789 *->
464, 28081 -->
                                    454,
22695 -->
                                         22791 -->
                                                         455.
 22790 *->
                                    458,
                                          23183 *->
                                                         462.
23182 *->
                                    561,
                                          31026 *->
                                                         619,
31027 *->
              621, 33589 -->
                                   671, 35495 -->
                                                         709.
 45046 -->
              900, 45339 -->
                                   906,
                                          48484 -->
                                                         969.
 57875 -->
              1157, 63818 -->
                                 1276, 70125 -->
                                                        1402,
(many lines have been deleted from this example)
Bad RBN:
             12041, 602527 --> 12050, Bad RBN:
                                                       12073.
609475 --> 12189, Bad RBN: 12217, 613875 -->
645331 --> 12906, 645330 *-> 12907, 645885 --> 652795 --> 13055, 656745 --> 13134, 657589 --> 664108 --> 13282, 675509 --> 13510, 679607 -->
                                                      12917,
                                                      13151.
                                                       13592,
693585 --> 13871, 694130 --> 13882, 694129 *->
                                                      13883,
707101 --> 14142, 707100 *-> 14143, 711501 -->
                                                      14230,
711607 --> 14232, 717484 --> 14349, 721878 -->
                                                      14437.
722237 --> 14444, 723439 --> 14468, 729597 --> 14591,
732140 --> 14642, 732372 --> 14647, 735723 --> 14714,
737467 --> 14749, 739349 --> 14786, 742125 --> 14842,
```

The next part of this example is a summary of the contents and state of the RCT.

```
RCT Statistics:

47 Bad RBNs
185 Bad LBNs
140 Primary Revectors
45 Non-Primary Revectors
1 Bad RCT Blocks
0 Bad First Copy RCT Blocks
```

Then a similar scan of the FCT follows. Each bad block in the FCT is displayed. Entries in this display are physical blocks. The syntax DKUTIL uses for PBNs is also used here: h:t:s:, where h is the head number, t is the track number, and s is the sector number. If the bad block is used by the disk format, the corresponding block number is displayed in parentheses.

```
***** Factory Control Table for RIVJAA$DIA3 *****

1: 96:50(LBN 2083) 1: 161:48(LBN 28081) 1: 181: 0(LBN 36084)

1: 212: 0(LBN 48484) 2: 259: 8(LBN 70125) 1: 374: 0(LBN 113284)

3: 452:23(LBN 142973) 1: 558: 0(LBN 186884) 5: 564:17(LBN 188684)

5: 565:17(LBN 189084) 3: 630:38(LBN 214188) 3: 634:16(LBN 215766)

2: 673:43(LBN 235709) 6: 822: 0(LBN 293100) 3: 938:25(LBN 337375)

1:1009:40(LBN 367273) 5:1160:30(LBN 427097) 7:1208: 1(LBN 447185)

5:1321: 8(LBN 491475) 3:1440: 8(LBN 58188) 3:1442: 8(LBN 538958)

5:1449: 8(LBN 542675) 3:1454: 8(LBN 543758) 3:1459: 8(LBN 538958)

6:1471:40(LBN 552740) 5:1532: 8(LBN 575875) 5:1546: 8(LBN 581475)

5:1559: 8(LBN 586675) 0:1556:20(LBN 587620) 5:1616: 8(LBN 609475)

5:1627: 8(LBN 613875) 6:1731:45(LBN 656745) 6:1778: 9(LBN 675509)

0:1786: 7(LBN 679607)
```

### The state of the FCT is displayed next.

```
FCT Statistics:
```

```
0 Bad FCT Blocks
0 Bad First Copy FCT Blocks
```

In the last part of this example, the LBN area is scanned. Each LBN block is read, some LBN statistics are displayed, and VERIFY ends. In this example, transient error reporting was enabled so the transients are displayed.

```
***** Scan of LBN Area *****

LBN 2740. has a transient (5 out of 6) error.

LBN 7904. has a transient (3 out of 6) error.

LBN 77100. has a transient (4 out of 6) error.

LBN 95831. has a transient (1 out of 6) error.

LBN 577712. has a transient (1 out of 6) error.

LBN 730484. has a transient (1 out of 6) error.

LBN Statistics:

6 Block(s) with a Transient error.

6 Total Block(s) in error.
```

# **Error Messages**

The following table describes the VERIFY error messages.

| Message  | Description  |
|--|--|
| 00C5 - Unit diagnostics failed.                        | The ISE unit diagnostics failed and VERIFY cannot run.   |
| xxxx - Multicopy read operation of xCT block n failed. | Block n of a multicopy structure, the FCT, or the RCT, is not readable. xxxx is the MSCP error code. |
| Copy n of RCT block m (LBN x) is bad.                  | Copy n of RCT block m, corresponding to LBN block x, is bad.   |

| Message                                   | Description   |
|---|---|
| xBN n has a forced error.                 | While scanning the LBN, DBN, or XBN space, block n was marked with a forced error flag.               |
| xBN n has an invalid<br>header error.     | While scanning the LBN, DBN, or XBN space, block n had a problem with its header.                     |
| xBN n has a data sync<br>timeout error.   | While scanning the LBN, DBN, or XBN space, block n had problems syncing up to the data bits.          |
| xBN n has an ECC field correctable error. | While scanning the LBN, DBN, or XBN space, block n suffered an error, but only in the ECC field.      |
| xBN n has an uncorrectable ECC error.     | While scanning the LBN, DBN, or XBN space, block n was unreadable due to an uncorrectable ECC error.  |
| xBN n received error status: xxxx(X).     | While scanning the LBN, DBN, or XBN space, block n has some other error. xxxx is the MSCP error code. |

# Warning Messages

The following table describes the VERIFY warning messages.

| Message  | Description   |
|--|---|
| xCT block n used copy m.                       | The first copy of block n of a multicopy structure, the FCT, or the RCT, is not readable. Copy m of that block was used instead.          |
| xBN n has a transient<br>(e out of six) error. | While scanning the LBN, DBN, or XBN space, block n suffered a transient error. Out of six reads, the transient error happened e times.    |
| xBN n has a k symbol correctable ECC error.    | While scanning the LBN, DBN, or XBN space, block n suffered a correctable ECC error of k bytes.   |
| Table is empty (NO BAD PBNs).                  | This message is very rare, and indicates that no blocks are marked bad in the FCT. The media was perfect when the ISE unit was formatted. |

# DKUTIL

# Description

DKUTIL is a utility that displays disk structures and disk data. Its primary intent is to verify that an ERASE worked correctly. DKUTIL is also useful in problem diagnosis and manual bad block replacement.

DKUTIL is accessed in the same way as are the other local programs. Once a connection is established, all interaction occurs through the use of commands and responses. DKUTIL has its own command line interpreter. It has a command syntax similar to the hierarchical storage controller (HSC) DKUTIL utility.

DKUTIL prompts the user for a command with the DKUTIL> prompt. In most cases, the user issues a GET command to acquire an ISE unit to which subsequent commands are applied. DKUTIL acquires the unit and then returns to the command mode, prompting for a command, executing it, and prompting for another command.

To stop DKUTIL, press Ctrl/C, Ctrl/Y, Ctrl/Z, or type EXIT at the DKUTIL> prompt.

# **DKUTIL**Commands

The following table lists the available DKUTIL commands. You do not need to type the entire command because the program is set up to recognize the matching command from the abbreviated command. The abbreviated command is shown in uppercase letters.

| Command  | Definition  |
|----------|---|
| DEfault  | Changes the default modifiers for subsequent DKUTIL commands.                     |
| Display  | Displays characteristics, error history, and RCT/FCT information.                 |
| DUmp     | Dumps the contents of a sector on the disk or the contents of the current buffer. |
| Exit     | Stops the DKUTIL utility.   |
| Get      | Acquires the ISE unit from the MSCP server.                                       |
| Help     | Displays information on how to use the DKUTIL commands.                           |
| POp      | Restores the save buffer to the current buffer.                                   |
| PUsh     | Stores the current buffer in the save buffer.                                     |
| REplace  | Replaces a specified LBN.   |
| Set size | Changes the block size of the ISE unit.   |

# DKUTIL Command Modifiers

A number of modifiers are used with the DKUTIL GET, DISPLAY, and DUMP commands. These modifiers can be typed with the command or they can be stored using the DEFAULT command. The following tables describe the modifiers and their functions.

| GET<br>Modifier | Default<br>Setting | Function   |
|-----------------|--------------------|--|
| IMF             | /NOIMF             | Ignore media format. If this modifier is specified, the unit is acquired for physical (PBN) access only. |
| WP              | /WP                | Write protect. If this modifier is specified, the media is write protected. This inhibits replacements.  |

| DISPLAY<br>Modifier | Default<br>Setting | Function  |
|---------------------|--------------------|---|
| FULL                | /NOFULL            | Display full. If this modifier is specified, a full dump of the RCT or FCT header is displayed. |
| ITEMS               | /NOITEMS           | Display items. If this modifier is specified, the items in the RCT or FCT are displayed.        |

| DUMP<br>Modifier | Default<br>Setting | Function  |
|------------------|--------------------|---|
| HEADER           | /HEADER            | Display header. If this modifier is specified, the block type and LTN0 fields of the block are displayed.   |
| EDC              | ÆDC/               | Display the EDC. If this modifier is specified, the EDC and the expected EDC of the block are displayed.  |
| DATA             | /DATA              | Display data. If this modifier is specified, the data in the block is displayed.  |
| ECC              | NOECC              | Display ECC. If this modifier is specified, the ECC residue of the block is displayed.  |
| ALL              | /NOALL             | Display all fields. Use of this modifier is equivalent to specifying the modifiers /HEADER/EDC/DATA/ECC.  |
| RAW              | /NORAW             | Display the raw LBN. If this modifier is specified, the original LBN that was replaced is used instead of the RBN. This modifier affects only the replaced LBNs.            |
| NZ               | /NONZ              | Display nonzero data. If this modifier is specified, the data field is displayed if it contains all nonzero data. This modifier has no effect if /NODATA is also specified. |

#### **DEFAULT**

The DEFAULT command changes the default modifiers for subsequent DKUTIL commands. This command "remembers modifiers so they do not have to be typed each time a command is issued. Modifiers that do not apply to a command are ignored when that command is issued. So, you can specify modifiers that apply to GET, DUMP, and DISPLAY at the same time.

# **DEFAULT Syntax**

The syntax for the DEFAULT command is:

**DEFAULT** [modifiers]

The available modifiers are described in the tables on the preceding two pages.

# **DEFAULT Example**

The following example shows how to access the DKUTIL program on an ISE with the unit name R1EJAA.

Once DKUTIL is accessed, the DEFAULT command is issued to set new default values for subsequent commands. GET will apply /NOWP; DUMP will apply /NZ; and DISPLAY will apply /FULL and /ITEMS.

Note that both the DEFAULT command and the /ITEMS modifier are abbreviated.

\$ SET HOST/DUP/SERVER=MSCF\$DUP/TASK=DKUTIL RIEJAA %HSCPAD-I-LOCPROGEXE, Local program executing Copyright © 1989 Digital Equipment Corporation

DKUTIL> DE/NOWP/NZ/FULL/ITE

#### DISPLAY

The DISPLAY command displays characteristics, error history, and RCT/FCT information.

# **DISPLAY Syntax**

There are three basic variations to the DISPLAY command:

DISPLAY CHARACTERISTICS DISK

This displays the characteristics of the ISE unit.

• DISPLAY [/FULL][/ITEMS] {RCT,FCT}

This displays the header of the RCT or the FCT. The /FULL modifier controls the amount of RCT or FCT header information displayed. If the /ITEMS modifier is specified, the contents of the RCT or FCT is also displayed.

DISPLAY ALL

This is equivalent to typing DISPLAY RCT, DISPLAY FCT, and DISPLAY CHARACTERISTICS DISK.

# **DISPLAY**Modifiers

The following table describes the modifiers used with the DISPLAY command.

| Modifier | Default  | Function  |
|----------|----------|---|
| FULL     | /NOFULL  | Display full. If this modifier is specified, a full dump of the RCT or FCT header is displayed. |
| ITEMS    | /NOITEMS | Display items. If this modifier is specified, the items in the RCT or FCT are displayed.        |

# DISPLAY Example

The following example shows how the DISPLAY command lists the ISE unit characteristics.

DRUTIL DISP CHA DIS

Drive characteristics for drive RIEJAASDIA1

```
Type:
              RF31 (512 byte mode only)
Media:
              Fixed
             1861 LBN, 5 XBN, 5 DBN
Cylinders:
Geometry:
             1 tracks/group, 8 groups/cylinder,
              8 tracks/cylinder, 50 LBNs/track,
              1 RBNs/track, 51 sectors/track, 51 XBNs/track, 408 XBNs/cylinder,
              400 LBNs/dylinder, 8 RBNs/dylinder
Group Offset: 17 (LBN), 0 (XBN)
              744400 (host), 745416 (total)
LBNs:
              14888
RBNs:
: eNgX
              2040
              1632 (read/write), 408 (read only)
DBNs:
PBNs:
              838032
              127 (size), 8 (copies)
              127 (size), 8 (copies)
FCT:
Retry Limits: 8 (retry), 3 (badblk)
ECC Threshold: 3/2 (normal), 0/0 (format)
Revision: 4 (hardware), 32 (firmware)
             124923040310000
Drive ID:
```

#### **DUMP**

The DUMP command displays the contents of a sector on the disk or the contents of the current buffer. The amount of information displayed can be controlled with modifiers.

# **DUMP Syntax**

There are four basic variations to the DUMP command:

DUMP BUFFER

This dumps the contents of the current buffer.

DUMP (DBN,LBN,RBN,XBN) block#

This dumps the contents of the specified block#. The LBN space extends into the RCT, and the XBN space spans all copies of the FCT. These methods of reading the RCT and FCT allow a specific copy to be read.

DUMP (RCT,FCT) block#

This dumps the contents of the specified block#. The block is read using the multiread algorithm. This command also shows you which copy was used to obtain the information.

DUMP PBN head#:track#:sector#

This dumps the contents of the specified block by giving the physical location of the sector not adjusted by LTNO.

# **DUMP Modifiers**

The following table describes the modifiers used with the DUMP command.

| Modifier | Default | Function  |
|----------|---------|---|
| HEADER   | /HEADER | Display header. If this modifier is specified, the block type and LTN0 fields of the block are displayed.   |
| EDC      | ÆDC     | Display the EDC. If this modifier is specified, the EDC and the expected EDC of the block are displayed.  |
| DATA     | /DATA   | Display data. If this modifier is specified, the data in the block s displayed.   |
| ECC      | /NOECC  | Display ECC. If this modifier is specified, the ECC residue of the block is displayed.  |
| ALL      | /NOALL  | Display all fields. Use of this modifier is equivalent to specifying the modifiers /HEADER/EDC/DATA/ECC.  |
| RAW      | /NORAW  | Display the raw LBN. If this modifier is specified, the original LBN that was replaced is used instead of the RBN. This modifier affects only the replaced LBNs.          |
| NZ       | /NONZ   | Display nonzero data. If this modifier is specified, the data field is displayed if it contains all nonzero data. This modifier has neeffect if /NODATA is also specified |

# **DUMP Example**

The following example shows how the DUMP command displays the contents of a block of the RCT.

Note that the first copy of this RCT block was used. Also note that LBN 0 is replaced by RBN 0.

```
DKUTIL> DUMP RCT 2
*** Buffer for RCT block 2 (LBN 744402 used), MSCP Status: 0000
   LTN 0 - 90
                    Type = 47(X)
                    Calculated EDC Difference = 14B3(X)
   EDC = 032F(X)
 0000 0000 0000 0000 0000 0000 0000 0000
 + 32
       0000 0000 0000 0000 0000 0000 0000 0000
 + 48
       0000 0000 0000 0000 0000 0000 0000
 + 64
       0000 0000 0000 0000 0000 0000 0000
 + 80
       0000 0000 0000 0000 0000 0000 0000 0000
 + 96
       0000 0000 0000 0000 0000 0000 0000
       0000 0000 0000 0000 0000 0000 0000 0000
 +112
       0000 0000 0000 0000 0000 0000 0000
 +128
 +144
       0000 0000 0000 0000 0000 0000 0000
       0000 0000 0000 0000 0000 0000 0000 0000
 +160
 +176
       0000 0000 0000 0000 0000 0000 0000
 +192
       0000 0000 0000 0000 0000 0000 0000
 +208
       0000 0000 0000 0000 0000 0000 0000
 +224
       0000 0000 0000 0000 0000 0000 0000
 +240
       0000 0000 0000 0000 0000 0000 0000
 +256
       0000 0000 0000 0000 0000 0000 0000 0000
 +272
       0000 0000 0000 0000 0000 0000 0000
 +288
       0000 0000 0000 0000 0000 0000 0000
 +304
       0000 0000 0000 0000 0000 0000 0000
 +320
       0000 0000 0000 0000 0000 0000 0000
 +336
       0000 0000 0000 0000 0000 0000 0000
 +352
       0000 0000 0000 0000 0000 0000 0000 0000
 +368
       0000 0000 0000 0000 0000 0000 0000
 +384
       0000 0000 0000 0000 0000 0000 0000
 +400
       0000 0000 0000 0000 0000 0000 0000 0000
       0000 0000 0000 0000 0000 0000 0000
 +416
        0000 0000 0000 0000 0000 0000 0000
 +432
 +448
        0000 0000 0000 0000 0000 0000 0000
 +464
        0000 0000 0000 0000 0000 0000 0000 0000
 +480
        0000 0000 0000 0000 0000 0000 0000 0000
 +496
        0000 0000 0000 0000 0000 0000 0000
```

**EXIT** 

The EXIT command stops the DKUTIL utility. If the ISE unit was acquired, the unit is released to the MSCP server.

**EXIT Syntax** 

The syntax for this command is:

**EXIT** 

**EXIT Example** 

The following is an example of what appears on the screen when you EXIT DKUTIL.

DKUTIL> EXIT

%HSCPAD-S-REMPGMEND, Remote program terminated - message code 3.
%HSCPAD-S-END, Control returned to node ISMINE

#### **GET**

The GET command acquires the ISE unit from the MSCP server (if possible). Most DKUTIL commands work only after the GET command succeeds.

The GET command cannot succeed if the ISE unit is on-line to any host.

# **GET Syntax**

The syntax for the GET command is:

GET [modifier]

The specified modifier controls how the unit is acquired.

### **GET Modifiers**

The following table describes the modifiers used with the GET command.

| Modifier | Default | Function   |
|----------|---------|--|
| IMF      | /NOIMF  | Ignore media format. If this modifier is specified, the unit is acquired for physical (PBN) access only. |
| WP       | /WP     | Write protect. If this modifier is specified, the media is write protected. This inhibits replacements.  |

# **GET Example**

The following example shows the outcome of a successful GET command. The unit is acquired from the MSCP server and the unit FCT status is displayed. In this example, /NOWP was previously set by the DEFAULT command and /NOIMF was the default upon entry to DKUTIL.

HELP

The HELP command displays information on how to use the DKUTIL commands.

**HELP Syntax** 

The syntax for the HELP command is:

HELP

**HELP Example** 

Typing HELP produces the following display.

```
DKUTIL> HELP
  DEFAULT [/qualifiers]
  DISPLAY [/qualifiers] [ALL|FCT|RCT|CHAR DISK)
     /FULL
                /ITEMS
  DUMP [/qualifiers] (BUFFER|type n|PBN h:t:s)
     /HEADER
                /EDC
                            /DATA
      /NZ
                /ECC
                            /ALL
      /RAW
  EXIT
  GET (/qualifiers)
     /IMF
   HELP
  POP
   PUSH
   REPLACE 1bn
   SET SIZE 512
DKUTIL>
```

#### POP

The POP comman. estores the save buffer to the current buffer.

DKUTIL maintains two I/O buffers while it runs: the current buffer and the save buffer. The DUMP command always uses the current buffer. Use the PUSH command to save data before subsequent DUMPs. Use the POP command, followed by the DUMP BUFFER command, to view the saved data.

# **POP Syntax**

The syntax for this command is:

POP

# **POP Example**

In this example, the contents of the buffer saved by the most recent PUSH command is restored to the current buffer.

DKUTIL> POP

#### **PUSH**

The PUSH command stores the current buffer in the save buffer.

DKUTIL maintains two I/O buffers while it runs: the current buffer and the save buffer. The DUMP command always uses the current buffer. Use the PUSH command to save data before subsequent DUMPs. Use the POP command, followed by the DUMP BUFFER command, to view the saved data.

# **PUSH Syntax**

The syntax for this command is:

**PUSH** 

# **PUSH Example**

In this example, the contents of the buffer loaded by the most recent DUMP command is stored to the save buffer.

DKUTIL> PUSH

#### REPLACE

The REPLACE command replaces a specified LBN. The results of the REPLACE command are displayed. The display contains the last few longwords of a Bad Block Replacement Summary error log packet.

REPLACE cannot succeed if the unit is write protected (GET/WP), or if the unit was acquired for physical (PBN) access only (GET/IMF).

REPLACE Syntax The syntax for the REPLACE command is:

REPLACE lbn#

The specified *lbn*# is replaced.

# REPLACE Example

In the following example, LBN0 is replaced.

DKUTIL> REPLACE 0 Replace summary log packet: Flags: 60(X) Event: 0014(X) Rep flags: 8000(X) LBN: 0 old RBN: 0 New RBN: 0

**SET SIZE** 

The SET SIZE command changes the block size of the ISE unit. Only 512-byte block sizes are supported. This command is for compatibility with the HSC implementation of DKUTIL.

**SET SIZE Syntax** 

The syntax for the SET SIZE command is:

SET SIZE blocksize#

Presently, the only acceptable blocksize# is 512.

SET SIZE Example

This example shows the block size of the unit set to 512 bytes.

DKUTIL> S S 512

# **PARAMS**

# Description

PARAMS is a utility that allows you to examine and edit internal ISE parameters such as node name, allocation class, and MSCP unit number. PARAMS is also used to display the state of the ISE and performance statistics maintained by the ISE.

PARAMS is accessed in the same way as the other local programs. Once a connection is established, all interaction occurs through the use of commands and responses. PARAMS has its own command line interpreter. It has a command syntax similar to the VMS SYSGEN utility.

PARAMS prompts the user for a command with the PARAMS> prompt. Once a command is entered, PARAMS executes it and then prompts for another command.

To stop PARAMS, press Ctrl/C, Ctrl/Y, Ctrl/Z, or type EXIT at the PARAMS> prompt.

# PARAMS Commands

The following table lists the available PARAMS commands. You do not need to type the entire command because the program is set up to recognize the matching command from the abbreviated command. The abbreviated command is shown in uppercase letters.

| Command | Definition  |  |
|---------|---|--|
| Exit    | Stops the PARAMS utility.   |  |
| Help    | Displays information on how to use PARAMS commands.                                     |  |
| Locate  | Causes a soft fault in the ISE to help you locate it.                                   |  |
| SEt     | Changes internal ISE parameters.  |  |
| SHow    | Displays the setting of a parameter or a class of parameters.                           |  |
| STatus  | Displays module configuration, history, performance counters, and so on.                |  |
| Write   | Records the device parameter changes you make using the SET command in nonvolatile RAM. |  |
| Zero    | Clears a block of counters or all known blocks of counters.                             |  |

**EXIT** 

The EXIT command stops the PARAMS utility.

**EXIT Syntax** 

The syntax for the EXIT command is:

**EXIT** 

**EXIT Example** 

The following is an example of what appears on the screen when you EXIT PARAMS.

PARAMS> EXIT Exiting ...

#HSCPAD-S-REMPGMEND, Remote program terminated #HSCPAD-S-END, Control returned to node ISMINE

HELP

The HELP command displays information on how to use PARAMS commands. It is not a substitute for this document, but is useful as a quick reference.

**HELP Syntax** 

The syntax for the HELP command is:

HELP

**HELP Example** 

The following is what appears on the screen when you type HELP.

```
PARAMS> help
  ENABLE MSCP
  EXIT
  HELP
  LOCATE
  SET (parameter | .) value
  SHOW (parameter | . | /class)
/ALL /CONST /DRIVE
/SERVO /SCS /MSCP
    /DUP
              LOGS DATALINK
SYSTEM SEEKS
THREADS
  STATUS [type]
    CONFIG LOGS
    PATHS
    MSCP
  WRITE
  ZERO counter
                        SEEKS
    ALL MSCP
PARAMS>
```

#### LOCATE

The LOCATE command causes a soft fault in the ISE to help you locate it. The soft fault does not affect its current operation or state. The red LED on the drive module and the red LED on the operator control panel turn on and stay on until you press Return at the PARAMS> prompt.

# **LOCATE Syntax**

The syntax for the LOCATE command is:

LOCATE

LOCATE Example The following is what appears on the screen when you type LOCATE.

> PARAMS> LOCATE Drive has been soft faulted to help locate it Press RETURN to continue: PARAMS>

#### SET

The SET command changes internal ISE parameters. The changes are made to a working copy of the ISE parameters and do not take effect until a WRITE command is successful.

# **SET Syntax**

The syntax for the SET command is:

SET parameter value

The parameter is the name of the parameter to be set, or the special symbol. (period), which means the last SET or SHOWn parameter. The value is the new value you want to assign to the parameter.

The available parameters are listed on the following page. If the parameter name is abbreviated, the first matching parameter is used without regard to uniqueness. We recommend that you use SHOW before you use SET.

# **SET Example**

The following example changes the node name from the default (R1EJAA) to the new string "SUSAN". When entering ASCII strings, you may use single quotes, double quotes, or no quotes at all.

| PARAMS> SHOW<br>Parameter   | NODE<br>Current | Default | Туре   | Radix |   |
|-----------------------------|-----------------|---------|--------|-------|---|
| NODENAME                    | R1EJAA          | RF31    | String | Ascii | В |
| PARAMS> SET<br>PARAMS> SHOW | . "SUSAN"       |         |        |       |   |
| Parameter                   | Current         | Default | Туре   | Radix |   |
| NODENAME                    | SUSAN           | RF31    | String | Ascii | В |
| PARAMS>                     |                 |         |        |       |   |

# SET and SHOW Parameters

The following tables describe the SE, and SHOW command parameters and their functions.

| MSCP      |  |
|-----------|--|
| Parameter | Function   |
| ALLCLASS  | Sets or shows the allocation class of the disk MSCP server.  |
| UNITNUM   | Sets or shows the MSCP unit number.  |
| FORCEUNI  | Determines whether the parameter UNITNUM or the DSSI node ID is used as the MSCP unit number. The factory setting for this parameter is 1 (true), and the DSSI node ID is used. Until set to 0 (false), the UNITNUM parameter is ignored.  |
| HISPEED   | The factory setting for this parameter is 0 (false). If set to 1 (true), only half of the ISE capacity is presented to hosts. This reduces the stroke of the seek, and thus improves performance at the expense of capacity. Average seek time is reduced by approximately 3 ms. |
| SEEKALG   | This parameter selects one of three seek algorithms. The factory setting is the C-scan algorithm (2). You can also select the shortest distance algorithm (0), or the elevator algorithm (1).  |
| FIVEDIME  | This parameter determines whether the MSCP server should support five concurrent connections (the factory default of true, or 1) or seven connections with reduced resources allocated to each (false, or 0).  |

| DRIVE<br>Parameter | Function  |  |  |
|--------------------|---|--|--|
| VOLSERNO           | Shows the volume serial number of the HDA.  |  |  |
| DUP                |   |  |  |
| Parameter          | Function  |  |  |
| ADD_CR             | Appends a Return character after each message. The factory setting is 0 (false).  |  |  |
| ADD_LF             | Appends a Line Feed to each message. The factory setting is 0 (false).  |  |  |
|                    |   |  |  |
| SCS<br>Parameter   | Function  |  |  |
| SYSTEMID           | Sets or shows the 48-bit SCS system ID of the ISE.  |  |  |
| NODENAME           | Sets or shows the SCS node name of the ISE.   |  |  |
| FORCENAM           | Determines whether the value set by the NODENAME parameter or the string RF31x is returned as the SCS node name. The letter x corresponds to the DSSI node ID (A = 0, B = 1, and so on). The factory setting is 0 (false), and the value set by NODENAME is used. |  |  |

#### SHOW

The SHOW command displays the setting of a parameter or a class of parameters. The full name of the parameter, its current value, default value, radix and type, and any flags associated with the parameter are displayed.

# **SHOW Syntax**

The syntax for the SHOW command is:

SHOW parameter\_or\_class

The parameter\_or\_class is a parameter name, the special symbol. (period), which means the last SET or SHOWn parameter, or a SHOW class preceded by a / (slash).

If an abbreviation is used, the first matching parameter or class is displayed.

## **SHOW Classes**

The following table describes the available SHOW classes.

| Class  | Description   |
|--------|---|
| /ALL   | All SHOW classes are displayed.   |
| /CONST | ISE constants are grouped in this class.  |
| /DRIVE | Drive parameters, typically those governing drive calibrations, thresholds, and retries, are grouped in this class.                       |
| /SERVO | Servo parameters, typically the results of drive calibrations, are grouped in this class.   |
| /SCS   | Systems communication services (SCS) parameters are grouped in this class. The node name and system ID are in this class.                 |
| /MSCP  | Mass Storage Control Protocol (MSCP) parameters are grouped in this class. The parameters that control the unit number are in this class. |
| /DUP   | Diagostic and utility protocol (DUP) parameters are grouped in this class.  |

## **SHOW Example**

The following example shows various forms of the SHOW command and how they are used to change the MSCP unit number from the default (DSSI bus ID) to a new value of 8402.

S SET HOST/DUP/SERVER-MSCP\$DUP/TASK-PARAMS R1EJAA %HSCPAD-I-LOCPROGEXE, Local program executing Copyright © 1989 Digital Equipment Corporation

| PARAMS> SHO     | W FORCEUNI       |                  |          |       |      |
|-----------------|------------------|------------------|----------|-------|------|
|                 | Current          | Default          | туре     | Radix |      |
| FORCUNI         | 1                | 1                | Boolean  | 0/1   | υ    |
| PARAMS> SET     | r . o            |                  |          |       |      |
| PARAMS> SHO     | OW UNITH         |                  |          |       |      |
| Parameter       | Current          | Default          | Type     | Radix |      |
| UNITHUM         | 0                | 0                | Boolean  | Dec   | U    |
| PARAMS> SET     | r . 8402         |                  |          |       |      |
| PARAMS> SHO     | OW /MSCP         |                  |          |       |      |
| Parameter       | Current          | Default          | Туре     | Radix |      |
|                 | •••••            |                  |          |       |      |
| MSCPNVR         |                  | 2020202020202020 |          |       |      |
|                 | 2020202020202020 | 2020202020202020 |          |       |      |
|                 | 2020202020202020 | 2020202020202020 |          |       |      |
|                 | 2020202020202020 | 2020202020202020 | String   | Hex   | RO   |
| WRTLOGSZ        | 2                | 2                | Word     | Dec   | RO   |
| UNITID          | 1802403192300124 | 0000000000000    | Quadword | Hex   | RO   |
| ALLCLASS        | 0                | 0                | Byte     | Dec   | В    |
| MEDIAID         | 2264601F         | 2264601F         | Longword | Hex   | RO U |
| HISPEED         | 0                | 0                | Boolean  | 0/1   | U    |
| <b>אטאד</b> ישט | 8402             | 0                | Word     | Dec   | U    |
| FORCEUNI        | 0                | 1                | Boolean  | 0/1   | U    |
| FORCEID         | 1                | 1                | Boolean  | 0/1   | RO   |
| FIVEDIME        | 1                | 1                | Boolean  | 0/1   | В    |
| SEEKALG         | 2                | 2                | Byt∈     | Dec   |      |
| CNT_TMO         | 60               | 60               | Word     | Dec   | RO   |
| PAPAMS>         |                  |                  |          |       |      |

#### **STATUS**

The STATUS command displays a variety of information including module configuration, transient and unit error history, performance counters, and so on The STATUS type you select determines the type of information displayed.

### **STATUS Syntax**

The syntax for the STATUS command is:

STATUS [type]

The type is an option that corresponds to a type of information. If omitted, all available types of status information are displayed.

If the type is abbreviated, all matching types are displayed.

## **STATUS Types**

The following table describes the available STATUS types.

| Туре     | Function   |
|----------|--|
| CONFIG   | Displays module configuration information and some system information such as power-on hours and the system time.  |
| LOGS     | Displays the last 11 transient errors recorded<br>in nonvolatile RAM. In VMS terms, these are<br>the last 11 machine checks and bug checks<br>known to the controller. |
| DATALINK | Displays the DSSI data link counters. These include the number of packets received and transmitted, the number of NAKs sent and received, and so on.                   |
| PATHS    | Displays the topology of the DSSI bus on which<br>this ISE resides by displaying open virtual<br>circuits to other nodes on the bus and related<br>packet counters.    |
| SYSTEM   | Displays system statistics and counters.   |
| SEEKS    | Displays seek statistics such as average seek times and a seek length histogram.   |
| MSCP     | Displays MSCP statistics such as the number and type of I/O commands and various histograms.   |
| THREADS  | Displays the known programs in the system, the amount of CPU time consumed, and other information.   |

## STATUS Examples

## The following examples show the use of three STATUS commands.

PARAMS> STAT CONFIG

#### Configuration:

Node R1EJAA is an RF31 controller Software RFX V200 built on 22-AUG-1989 13:39:09 Electronics module name is EN92300124 In 26 power-on hours, power has cycled 45 times System up time is 1 01:25:07.90 System time is 26-AUG-1989 15:00:12

#### PARAMS> STATUS DATALINK

Datalink Counters:

| Interval:     | 91593 seconds             |
|---------------|---------------------------|
| Pkts Rcv'd:   | 121535:****************   |
| Pkts Xmt'd:   | 121536:****************** |
| Naks Rcv'd:   | 23665:*******             |
| Nakd Xmt'd:   | 0:                        |
| esets Rcv'd:  | 45713:***********         |
| tesets Xmt'd: | 21369:*******             |
| No response:  | 2290:*                    |
| Duplicate ::  | 0;                        |
| Unrecogs:     | 0:                        |
|               |                           |

#### PARAMS> STATUS PATHS

| ID | Pa | ath Bleck | nte    | No   | de   | DG_S | DG_S | MSGS_S | MSGS_S |
|----|----|-----------|--------|------|------|------|------|--------|--------|
|    |    |           |        |      |      |      |      |        | ~      |
| 1  | PB | FF84517   | ತ≟π    | al E | Path | 0    | 0    | 0      | 0      |
| 0  | PB | FF8452A   | RJQZT" | RFX  | V103 | 0    | 0    | 0      | 0      |
| 3  | PB | FF#453D2  | R72'   | RFX  | V103 | 0    | 0    | 0      | 0      |
| 4  | PB | FF8454FE  | R74JBA | RFX  | V103 | 0    | 0    | 0      | 0      |
| 5  | PB | FF84562A  | R7ULBA | RFX  | V103 | 0    | О    | 0      | 0      |
| 6  | PB | FF845756  | LEDS13 | VMS  | V5.2 | 0    | 0    | 27497  | 27497  |
| 7  | PB | FF845882  | ISMINE | VMS  | V5.2 | 0    | 0    | 32636  | 32636  |

PARAMS>

#### WRITE

The WRITE command records the device parameter changes you make using the SET command in nonvolatile memory. The WRITE command is similar to the VMS SYSGEN WRITE command, although no parameters are available.

When using the WRITE command, you must be aware of system and/or ISE requirements and use the command accordingly or it may not succeed. The WRITE command may fail for one of the following reasons:

• You altered a parameter that required the unit, and the unit could not be acquired (it was not in the available state with respect to all hosts). Changing the unit number is an example of a parameter that requires the unit.

A parameter requires the unit if the flag U appears at the right of the SHOW display (refer to the SHOW example).

 You changed a parameter that required controller initialization, and you replied negatively to the request for reboot. Changing the node name or the allocation class are examples of parameters that require controller initialization.

A parameter requires controller initialization if the flag B appears at the right of the SHOW display (refer to the SHOW example).

Initial drive calibrations were in progress on the unit. The use of the WRITE command is inhibited while these calibrations are running. In this case, the message "Drive calibration in progress, please try later" is displayed.

**WRITE Syntax** 

The syntax for the WRITE command is:

WRITE

**WRITE Example** 

The following is an example of how you use the WRITE command.

PARAMS> SHOW ALL

PARAMS> SHOW ALL
Parameter Current Defau't Type Name

0 0 Byte Dec B

PARAMS> SET . 4 PARAMS> WRITE

Changes require controller initialization, ok? [Y/(N)] N

PARAMS>

#### **ZERO**

The ZERO command clears a block of counters or all known blocks of counters.

## **ZERO Syntax**

The syntax for the ZERO command is:

ZERO counter

The counter is a block of performance counters or all known counters.

## **Counter Types**

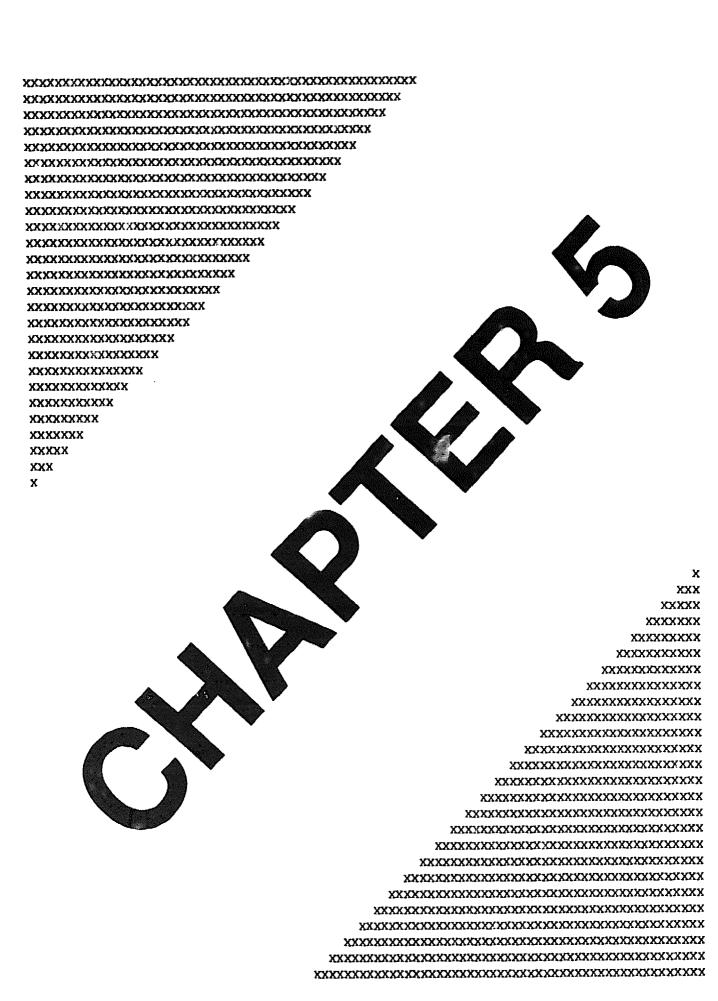
The following table describes the available counter values.

| Counter | Function   |
|---------|--|
| ALL     | Clears all performance counter blocks.               |
| MSCP    | Clears the MSCP performance counters and histograms. |
| SEEKS   | Clears the seek performance counters and histograms. |

### **ZERO Example**

# The following example of the ZERO command can clear the MSCP performance counters and histograms.

```
PARAMS> STATUS MSCP
MSCP statistics:
        Interval: 92715 seconds
    I/O Commands: 0
 Max Queue Depth:
 Queue Depth Histogram:
 Commands Processed Histogram:
                 1546:***
                    2:*
   SetCon:
 Blocks Accessed Histogram (cylinder ranges):
 Read Lengths Histogram (block count ranges):
 Write Lengths Histogram (block count ranges):
PARAMS> ZERO MSCP
PARAMS> STATUS MSCP
MSCP statistics:
        Interval: 2 seconds
    I/O Commands: 0
 Max Queue Depth: 0
 Queue Depth Histogram:
 Commands Processed Histogram:
 Blocks Accessed Histogram (cylinder ranges):
 Read Lengths Histogram (block count ranges):
 Write Lengths Histogram (block count ranges):
PARAMS>
```



## **5 Performing Troubleshooting Procedures**

#### Introduction

This chapter describes what you should do in the event that your RF31 ISE fails to operate correctly. Also described in this chapter are failure indications and internal self-tests. Remember that repairs to the RF31 ISE should be attempted only by qualified Customer Services engineers.

#### Self-Tests

#### POST

The ISE automatically performs a self-test whenever power is applied. This power-on self-test (POST) is designed to detect most faults that occur in the ISE.

#### **Internal Tests and Calibrations**

Periodic internal tests and calibrations are performed as a normal part of the operation of the ISE. These tests are run automatically on a periodic basis and cause the device to appear active (although there may be no system activity at the time). This is normal, and does not indicate a problem.

### Failure Indications

An ISE may fail during initial power-up or during normal operation. The following table describes the states of the LEDs, what these states mean, and what actions you should take.

| When   | It means                                       | And you   |
|--|--|---|
| The green READY<br>LED is on and the<br>red FAULT LED is<br>off  | the operating condition is normal              | may use the ISE.  |
| The red FAULT<br>and green READY<br>LL'Ds turn on and<br>stay on | the ISE is<br>unable to<br>execute the<br>POST | power down the<br>system, check DSSI<br>cable, and try<br>again. If failure<br>persists, call Digital<br>Customer Services.   |
| Neither LED turns on   | power is not<br>getting to the<br>ISE          | check power supply<br>and DSSI cable. If<br>failure persists, call<br>Digital Customer<br>Services.   |
| The red FAULT<br>LED turns on and<br>stays on                    | a fault condition exists                       | run local programs, as described in Chapter 4, to isolate failure. If unable to access local programs, check DSSI node ID. If failure persists, call Digital Customer Services. |

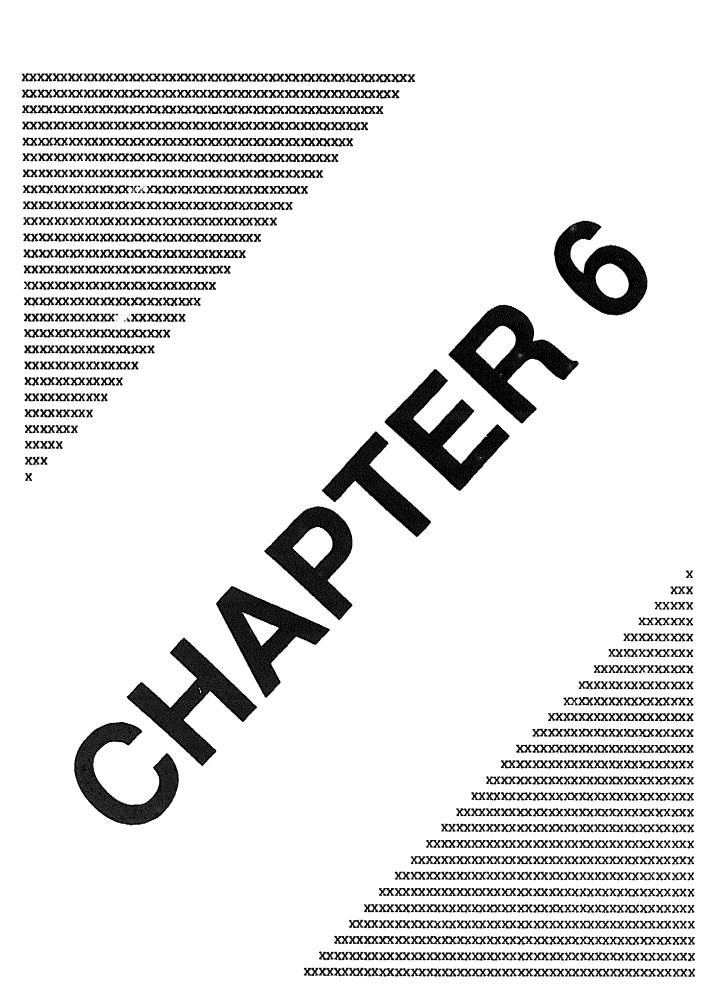
### **Before Calling Digital Customer** Services

If a failure occurs with the RF31 ISE, perform the steps outlined in the following table before you call Customer Services.

| Step | Action   |
|------|--|
| 1    | Remove the outside panels from the system enclosure (as needed) to access the ISE. Refer to your system maintenance guide for panel removal procedures.  |
|      | CAUTION  Do not operate the ISE for more than 10 minutes with the outside panels removed. Overheating and subsequent damage may result due to changes in air flow.   |
| 2    | Check to make sure the green LED on the external terminator is turned on. If it is not on, there is no power on the DSSI bus cable. Check for a bad cable connection or a blown fuse on the DSSI adapter module. |
| 3    | Power down the system.   |
| 4    | Check for correct power cable connections to the ISEs.   |
| 5    | Make sure the DSSI cable is connected correctly to all DSSI ISEs and to the host adapter.  |

| Step | Action  |   |  |  |  |
|------|---|---|--|--|--|
| 6    | Make sure the ISE has the correct DSSI node ID, and that no other device on the DSSI bus has the same node ID. The following table explains how to do this. |   |  |  |  |
|      | If Then   |   |  |  |  |
|      | An OCP is connected to the ISE  | refer to Chapter 3 to make sure<br>the DSSI node ID is set correctly.   |  |  |  |
|      |   | Now make sure the OCP is functioning. Disconnect it from the ISE, set the node ID using the switches on the drive module, and |  |  |  |
|      |   | then try once again to power up the system.   |  |  |  |
|      |   | NOTE When the OCP is disconnected, the ISE defaults to no write- protect and on-line.   |  |  |  |
|      | No OCP is connected   | check the switches on the drive module to make sure they are set correctly.   |  |  |  |

Make sure the terminators are correctly inserted at the ends of the DSSI bus cable. Refer to your system or adapter documentation for details on the DSSI bus cable and the terminators.



## **6 Digital Repair Services**

# Types of Service Plans

Digital Customer Services offers a range of flexible service plans:

#### On-Site Service

On-site service offers the convenience of service at your site and insurance against unplanned repair bills. For a monthly fee, you receive personal service from our service specialists. Within a few hours, the specialist is dispatched to your site with equipment and parts to give you fast and dependable maintenance.

#### **Basic Service**

Basic service offers full coverage from 8 a.m. to 5 p.m., Monday through Friday. Options are available to extend your coverage to 12-, 16-, or 24-hour periods, and to include Saturdays, Sundays, and holidays. Under the basic service plan all parts, materials, and labor are covered in full.

#### **DECservice**

DECservice offers a premium, on-site service providing committed response to remedial service requests made during contracted hours of coverage. Remedial maintenance will be performed continuously until the problem is resolved, which makes this service ideal for customers requiring maximum service performance. Under DECservice all parts, materials, and labor are covered in full.

#### Carry-In Service

Carry-in service offers fast, personalized response, and the ability to plan your maintenance costs for a smaller monthly fee than On-Site Service. When you bring your unit to one of 160 Digital SERVICenters worldwide, factory-trained personnel repair your unit within 2 days. This service is available on selected terminals and systems. Contact your local Digital Customer Services office to see if this service is available for your unit.

Digital SERVICenters are open during normal business hours, Monday through Friday.

#### **DEC**mailer

DECmailer offers expert repair at a per use charge. This service is designed for users who have the technical resources to troubleshoot, identify, and isolate the module causing the problem. Mail the faulty module to our Customer Returns Center where the module is repaired and mailed back to you within 5 days.

#### Per Call Service

Per call nervice offers a maintenance program on a noncontractual, time-and-materials-cost basis. It is appropriate for customers who have the expertise to perform first-line maintenance, but may occasionally need in-depth support from Digital Customer Services.

| Service<br>Plan | Turnaround<br>Time | Coverage is Available  |
|-----------------|--------------------|--|
| Basic           | ASAP               | 12-, 16-, or 24-hours a day including weekends and holidays, depending or ption chosen |
| On-Site         | 2 to 3 days        | 24 hours a day, 7 days a week  |
| Carry-In        | 2 to 3 days        | During normal business hours   |

# For More Information

For more information on these Digital Customer Services plans, prices, and special rates for volume customers, call the Digital Customer Services office nearest you.



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